Write your name here Surname	С	Other names	
Edexcel Principal Learning	Centre Number		Candidate Number
Public Services  Level 3 Unit 1: Public Services and Collaborative Working			rive Working
Thursday 12 January 2012 - Time: 1 hour 30 minutes	- Afternoon		Paper Reference PS301/01
You do not need any other ma	aterials.		Total Marks

## **Instructions**

- Use **black** ink or ball-point pen.
- **Fill in the boxes** at the top of this page with your name, centre number and candidate number.
- Answer **all** questions.
- Answer the questions in the spaces provided
  - there may be more space than you need.

## Information

- The total mark for this paper is 60.
- The marks for **each** question are shown in brackets
  - use this as a guide as to how much time to spend on each question.

## **Advice**

- Read each question carefully before you start to answer it.
- Keep an eye on the time.
- Try to answer every question.
- Check your answers if you have time at the end.

Turn over ▶



	Answer ALL questions. Write your answers in the space provided.		
1	The UK has witnessed a growth in the number of EU workers settling in UK communities.		
	Describe how the following public services meet the needs of EU workers settling in the UK.		
	(a) Education services		
		(3)	
	(b) The Probation Service		
	(b) The Flobation Service	(3)	



(c) The ambulance service	(3)
(Total for	Question 1 = 9 marks)

2	When working to rehabilitate offenders, services are provided by public, private and third sector organisations.	
	(a) Explain the role of the public sector in working to rehabilitate offenders.	
		(3)

offenders.			(6)
	(To	tal for Question 2 =	= 9 marks)



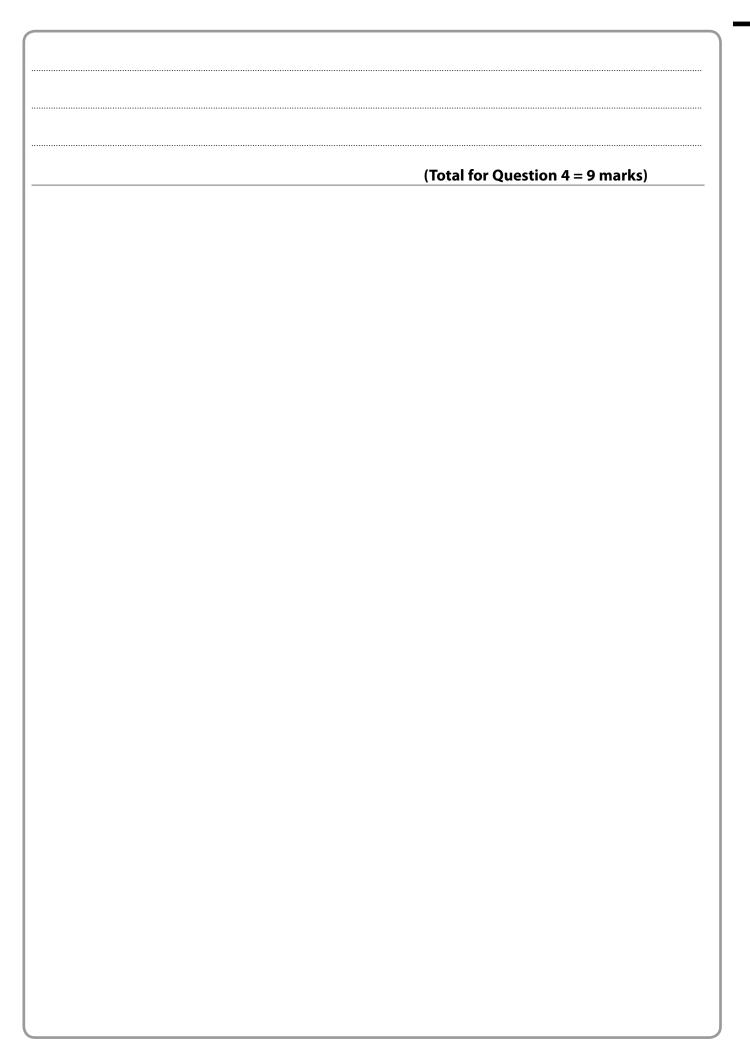
3	Government departments operate through the professional relationships between public officials and political representatives.	
	(a) Describe how these relationships are managed ethically.	
	(a,	(3)

With reference to <b>one</b> central government depublic officials and political representatives in		(6)
	(7.16.0)	
	(Total for Questi	ion 3 = 9 marks)



4	When delivering services such as household waste management, there is an expectation that this should be free at the point of delivery.
	Evaluate the impact of this expectation on service provision.







5	In preparation for the 2011 royal wedding in London, public, private and third sector organisations worked collaboratively to ensure service provision was maintained.	
	(a) Assess the effectiveness of collaborative working approaches used when public services plan for an event such as the Royal Wedding.	
		(9)



o) Discuss the leadership responsibilities and reporting lines which are in pla	ace
during this type of event.	
	(6)
(Total for Question 5	= 15 marks)



6	All public services are involved in planning and preparing for civil contingencies and disasters.
	Explain why public services produce strategies for periods of extreme cold weather and heavy snowfall.
••••	



(Total for Question 6 = 9 marks)
TOTAL FOR DARER COMARKS
TOTAL FOR PAPER = 60 MARKS



