

Write your name here

Surname	Other names
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Edexcel
Principal Learning

Centre Number

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Candidate Number

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Public Services

Level 3

Unit 1: Public Services and Collaborative Working

Thursday 12 January 2012 – Afternoon
Time: 1 hour 30 minutes

Paper Reference
PS301/01

You do not need any other materials.

Total Marks

Instructions

- Use **black** ink or ball-point pen.
- **Fill in the boxes** at the top of this page with your name, centre number and candidate number.
- Answer **all** questions.
- Answer the questions in the spaces provided – *there may be more space than you need.*

Information

- The total mark for this paper is 60.
- The marks for **each** question are shown in brackets – *use this as a guide as to how much time to spend on each question.*

Advice

- Read each question carefully before you start to answer it.
- Keep an eye on the time.
- Try to answer every question.
- Check your answers if you have time at the end.

Turn over ►

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PEARSON

Answer ALL questions. Write your answers in the space provided.

1 The UK has witnessed a growth in the number of EU workers settling in UK communities.
Describe how the following public services meet the needs of EU workers settling in the UK.

(a) Education services

(3)

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(b) The Probation Service

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(c) The ambulance service

(3)

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(Total for Question 1 = 9 marks)



2 When working to rehabilitate offenders, services are provided by public, private and third sector organisations.

(a) Explain the role of the public sector in working to rehabilitate offenders.

(3)

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3 Government departments operate through the professional relationships between public officials and political representatives.

(a) Describe how these relationships are managed ethically.

(3)

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(Total for Question 4 = 9 marks)



(b) Discuss the leadership responsibilities and reporting lines which are in place during this type of event.

(6)

(Total for Question 5 = 15 marks)



(Total for Question 6 = 9 marks)

TOTAL FOR PAPER = 60 MARKS



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