## Mark Scheme (Results)

## Summer 2010

Principal Learning

Manufacturing and Product Design MP201 Running a Manufacturing Business

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| Question <br> Number | Answer | Mark |
| :--- | :--- | :--- |
| $\mathbf{1}$ | • large <br> $\bullet$ high-volume | $\mathbf{( 1 )}$ |


| Question Number | Answer | Mark |
| :---: | :---: | :---: |
| 2(a) | 1 mark for each of the following to a maximum of 3 marks <br> - fluid (1) <br> - dispersed/ delegated management (1) <br> - few tiers/ layers of hierarchy (1) <br> - wide span of control (1) <br> - information flow worker to management (1) <br> - repetition of activities <br> Any other suitable answer | (3) |


| Question Number | Answer | Mark |
| :---: | :---: | :---: |
| 2(b) | 1 advantage (1) plus description (1) or 2 low responses (2) <br> - More work/ decisions made (1) as management delegated (1) <br> - Workers can make decisions (1) so quick to meet customer needs (1) <br> - Workers can make decisions (1) and get the credit (1) <br> - Management well informed (1) as few obstacles to information flow (1) $\begin{aligned} & \left(\begin{array}{lll} x & ) \\ (2 \times 1) \end{array}\right. \\ & \hline \end{aligned}$ | (2) |


| Question Number | Answer | Mark |
| :---: | :---: | :---: |
| 2(c)(i) | 1 mark for each of the following to a maximum of 2 marks <br> - rigid not fluid (1) <br> - specific management roles (1) <br> - greater number of tiers/ Iayers in hierarchy (1) <br> - information flow down hierarchy (from manager to worker) (1) <br> Any other suitable answer | (2) |


| Question <br> Number | Answer | Mark |
| :--- | :---: | :--- |
| 2(c)(ii) | $\bullet$ Director | (1) |


| Question | Answer | Mark |
| :--- | :--- | :--- |
| Number |  | (1) |
| $\mathbf{3}$ | Administration |  |


| Question <br> Number | Answer | Mark |
| :--- | :--- | :--- |
| $\mathbf{4}$ | Planning | (1) |


| Question Number | Answer | Mark |
| :---: | :---: | :---: |
| 5 | 1 mark for each of the following to a maximum of 3 marks <br> - Recruitment/ redundancy (1) <br> - Staff training/ development (1) <br> - Keeps/ maintains employee records (1) <br> - Advises on problems at work (1) <br> - Staff grievance procedures (1) <br> - Advises on employee benefits (1) <br> Any other suitable answer | (3) |


| Question Number | Answer | Mark |
| :---: | :---: | :---: |
| 6 | Low response (1) or 2 low responses (2) <br> Or Detailed response (2) <br> Up to 2 marks for each description <br> - HR writes it (1) and legal ensures within the law (1) <br> - HR describes job purpose and responsibilities (1), legal ensures meets discrimination/ disability laws (1) <br> - HR lists duties of job (1), legal ensures these meets health and safety/ employment laws (1) <br> - HR lists salary (1), legal ensures meets minimum pay and equal pay laws (1) <br> Any other suitable answer <br> No repetition $\begin{aligned} & \left(\begin{array}{lll} 2 & x & 1 \end{array}\right) \\ & \left(\begin{array}{lll} 2 & 1 \end{array}\right) \\ & \left(\begin{array}{lll} 1 & 2 \end{array}\right) \\ & (1 \end{aligned}$ | (4) |


| Question Number | Answer | Mark |
| :---: | :---: | :---: |
| 7 | 1 mark for identification, <br> 1 mark for description <br> Up to 2 marks for each advantage <br> - Manager can quickly communicate/ control employees (1) under them (1) <br> - Feedback from employees/ up the hierarchy (1) is quick and effective (1) <br> - Tighter/ closer supervision (1) so fewer mistakes (1) <br> - Greater number of managers (1) responsibility shared out / greater level of ownership (1) <br> - Closer relationship with employees (1) so easier to control (1) <br> - Clear promotion prospects (1) <br> No repetition |  |


| Question <br> Number | Answer | Mark |
| :--- | :--- | :--- |
| 8(a) | $\bullet$ HSE |  |
| • Health and Safety Executive | (1) |  |


| Question <br> Number | Answer | Mark |
| :--- | :--- | :--- |
| 8(b) | Identification of enforcement (1), description (1) to a <br> maximum of 2 marks <br> 2 2 low responses for the outline - 1 mark only |  |
|  | Visits/ inspections (by the HSE) (1) to ensure companies <br> comply with Act (1) <br> Taking companies to court/ prosecuting companies (1) <br> who fail to follow Act (1) |  |
| $(1 \times 2)$ | (2) |  |


| Question Number | Answer | Mark |
| :---: | :---: | :---: |
| 9 | Up to 2 marks for each factor <br> 1 mark for identification, <br> 1 mark for expansion <br> 2 low responses for each factor - 1 mark only <br> - Reduction in production costs (1), increase in company profits <br> - Increase output (1), increase in batch size and reduced set-up costs (1) <br> - Reducing waste (1) increase competitiveness <br> - Installing new technology (1) employee skills / effectiveness increased (1) <br> No repetition | (4) |


| Question Number | Answer | Mark |
| :---: | :---: | :---: |
| 10 | Up to 2 marks for each description <br> Low response (1) <br> Detailed response (2) <br> 2 low responses for 1 description - 1 mark only <br> - Product out-of-date (1), no demand so business income drops/ goes bust (1) <br> - One choice (1), limit to sales and income (1) <br> - No differentiation for ages/ sex (1), limits sales/ customers cannot move up range (1) <br> - Model performance limits (1), cannot charge more so limits potential profits (1) <br> - Lack of innovation (1), lack of reinvestment/ business stagnates (1) <br> No repetition $\begin{aligned} & (1 \times 2) \\ & (1 \times 2) \end{aligned}$ | (4) |


| Question <br> Number | Answer | Mark |
| :--- | :--- | :--- |
| $\mathbf{1 1}$ | • controlling finances (1) <br> • planning outcomes (1) | (1) |


| Question Number | Answer | Mark |
| :---: | :---: | :---: |
| 12 | Up to 2 marks for each method <br> 1 mark for identification, <br> 1 mark for expansion <br> 2 low responses for 1 method-1 mark only <br> - Keeping financial records (1), up-to-date (1) <br> - Monitor/ review budget (1), regularly (weekly/ monthly etc) (1) <br> - Compare actual finances (1) to planned budget (1) <br> - Restrict number of employees who can spend company cash (1), keep to the financial plan (1) <br> No repetition | (4) |


| Question Number | Answer | Mark |
| :---: | :---: | :---: |
| 13 | 1 mark for each of the following to a maximum of 3 marks <br> - turnover (1) <br> - profit (1) <br> - profit margins (1) <br> - borrowing (1) <br> - tax efficiency (1) <br> - investment (1) <br> - cost efficiency (1) <br> - cash flow (1) <br> Any other suitable answer | (3) |


| Question <br> Number | Answer | Mark |
| :--- | :--- | :--- |
| $\mathbf{1 4}$ | Identification of purpose (1), reason (1) to a maximum <br> of 2 marks <br> 2 low responses - 1 mark only |  |
|  | - A way for a business to keep track (1) of its <br> money (1) <br> - How well the business does (1) compared <br> against targets (1) <br> Keep to budgets (1) so financial decisions can be <br> made (1) |  |


| Question <br> Number | Answer | Mark |
| :--- | :--- | :--- |
| $\mathbf{1 5 ( a )}$ | Finance | (1) |


| Question <br> Number | Answer | Mark |
| :--- | :--- | :--- |
| 15(b) | $£ 50$ | (1) |


| Question <br> Number | Answer | Mark |
| :--- | :--- | :--- |
| $\mathbf{1 5 ( c )}$ | Correct calculation =1 mark <br> Correct answer =1 mark |  |
|  | $(£ 23700 / £ 56700) \times 100 \%(1)$ <br> $=41.8 \%(1)$ | (2) |


| Question <br> Number | Answer | Mark |
| :--- | :--- | :--- |
| $\mathbf{1 5 ( d )}$ | Correct calculation =1 mark |  |
|  | Correct answer = 1 mark |  |
|  | Costs over 12 months / Benefits per month = <br> $£ 56700 / £ 1975(1)$ <br> 28.7 or $29=(1)$ |  |


| Question Number | Answer | Mark |
| :---: | :---: | :---: |
| 15(e) | Up to 2 marks for each response <br> Low response (1), Detailed response (2) <br> 2 low responses for 1 reason-1 mark only <br> - Benefits outweigh costs (1) over time (1) <br> - New equipment gives increased accuracy of quality control measurements (1), so can achieve higher manufacturing tolerances / higher quality of components / cost savings (1) <br> - New equipment better able to predict product quality (1), so fewer adjustments(1) <br> - Increased production control / fewer rejects (1), saves money (1) <br> No repetition | (4) |


| Question <br> Number | Answer | Mark |
| :--- | :--- | :--- |
| $\mathbf{1 6 ( a ) ( i )}$ | Correct calculation =1 mark <br> Correct answer =1 mark <br> $(155 / 580) \times 100 \%(1)=27 \%(1)$ |  |


| Question <br> Number | Answer | Mark |
| :--- | :--- | :--- |
| $\mathbf{1 6 ( a ) ( i i )}$ | Correct calculation =1 mark <br> Correct answer $=1$ mark |  |
|  | $30 / 580) \times 100 \%(1)=5 \%(1)$ | (2) |


| Question <br> Number | Answer | Mark |
| :--- | :--- | :--- |
| $\mathbf{1 6 ( b )}$ | Naming shirt manufacturer as better investment (1 <br> mark); if wrong clothing manufacturer (0) <br> Justification (up to 2 marks) indicative content <br> Similar net profit but gross profit is greater (1) |  |
|  | indicates a more efficiently run business (1) |  |
|  | Cost of sales lower (1) so long term profitability is <br> greater (1) <br> Operating expenses for the trouser manufacturer are <br> lower (1) making the net profit slightly better (1) |  |
| No repetition | $\left(\begin{array}{lll}(2 \times 1) \\ (1 \times 2)\end{array}\right.$ | (3) |

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