

October 2013 Examination – P85 Claims practice

Question	Syllabus learning outcome(s) being examined
1	4 - Understand how to investigate and determine indemnity or liability
2	4 - Understand how to investigate and determine indemnity or liability
3	1 - Know key aspects of the regulatory environment of insurance claims
4	5 - Understand the effective negotiation and settlement of claims
5	4 - Understand how to investigate and determine indemnity or liability
6	4 - Understand how to investigate and determine indemnity or liability
7	3 - Understand the importance and uses of claims information
8	2 - Understand how to determine the existence of cover
9	2 - Understand how to determine the existence of cover
10	4 - Understand how to investigate and determine indemnity or liability
11	5 - Understand the effective negotiation and settlement of claims
12	2 - Understand how to determine the existence of cover
13	5 - Understand the effective negotiation and settlement of claims 4 - Understand how to investigate and determine indemnity or liability
14	4 - Understand how to investigate and determine indemnity or liability
15	3 - Understand the importance and uses of claims information