



Oxford Cambridge and RSA

Cambridge Technicals IT

Unit 1C: Essentials of IT

Level 2 Cambridge Technical in IT
05883 & 05884

Mark Scheme for June 2023

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All examiners are instructed that alternative correct answers and unexpected approaches in candidates' scripts must be given marks that fairly reflect the relevant knowledge and skills demonstrated.

Mark schemes should be read in conjunction with the published question papers and the report on the examination.

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Question		Answer	Marks	Guidance
1		D	1	
2		A	1	
3		B	1	
4		C	1	
5		A single screen and case which holds the motherboard and everything else – All-in-one PC A small laptop designed primarily for accessing internet-based applications – Netbook Typically with a mobile operating system and touchscreen display processing circuitry – Tablet	1	
6		B	1	
7		False	1	
8		C	1	
9		A	1	
10		A, B, D	1	
11		B	1	
12		True	1	
13		C	1	
14		A	1	
15		B	1	
16		B	1	

Question	Answer	Marks	Guidance
17	C	1	
18	Don't click links in emails or messages that you are unsure of – Phishing Don't post personal details online – such as address, date of birth and bank details – Identity theft Only download and install software from the Internet if you are certain you can trust the source – Worm	1	
19	True	1	
20	D	1	
21	Step 1 – Log the call Step 2 – Ask questions to identify the problem Step 3 – Attempt a fix Step 4 – Update the log	1	
22	False	1	
23	D	1	
24	A	1	
25	Frees up space on the hard drive – Disk drive clean-up Makes files smaller by reducing the number of bits – Compression Reorganises separated pieces of related data into a continuous sequence – Defragmentation	1	
26	A	1	
27	B, D, E	1	
28	A	1	
29	A, C, E	1	

Question		Answer	Marks	Guidance
30		A	1	
31		C	1	
32		B	1	
33		Automates the process of configuring devices on IP networks – DHCP Used for copying files from one host to another – FTP Used for organising data in a way that ensures the transmission between the server and client – TCP	1	
34		A	1	
35		A, B, E	1	
36		A	1	
37		B	1	
38		A, B, C	1	
39		B	1	
40		D	1	

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