

## **CAMBRIDGE TECHNICALS LEVEL 2 (2016)**

*Examiners' report*

# **HEALTH AND SOCIAL CARE**



**05890, 05880, 05881**

## **Unit 1 Summer 2019 series**

Version 1

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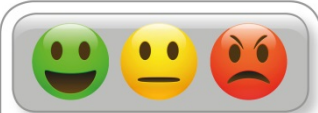
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## Introduction

Our examiners' reports are produced to offer constructive feedback on candidates' performance in the examinations. They provide useful guidance for future candidates. The reports will include a general commentary on candidates' performance, identify technical aspects examined in the questions and highlight good performance and where performance could be improved. The reports will also explain aspects which caused difficulty and why the difficulties arose, whether through a lack of knowledge, poor examination technique, or any other identifiable and explainable reason.

Where overall performance on a question/question part was considered good, with no particular areas to highlight, these questions have not been included in the report.

## Unit 1 series overview

### General comments on the paper

This was the fourth series of assessment for this unit. It was pleasing to see an improvement in overall performance compared to the previous series.

This unit contains a large breadth of knowledge and, as has been the case in the past, candidates performed better on some Learning Objectives (LOs) than others. Based on the statistical data for all the test items, candidates on average scored best on LO4, closely followed by LO1, LO3 and LO5. Candidates performed least well on LO6, with the lowest average mean mark of 0.56.

### Learning outcome 1: questions 1 - 8

Candidates performed well on this LO. Most candidates correctly answered questions 1, 6 and 7. Questions 3 and 5 proved to be the most challenging for this LO.

### Learning outcome 2: questions 9 - 14

LO2 covers the principles of equality and diversity in the health, social care and childcare environments. Performance was relatively weak on this LO, with candidates performing slightly less well on LO2 this series than they did in January 2019. Question 13 was the least-well answered across the whole test paper.

### Learning outcome 3: questions 15 - 20

LO3 covers the principles of individual rights and the key features of a person-centred approach. Candidates performed reasonably well on this LO this series. Most candidates answered questions 15 and 17 correctly. Questions 18 and 20 were poorly answered.

### Learning outcome 4: questions 21 - 28

LO4 requires candidates to know key facts about safeguarding. Of the six LOs assessed in this unit, performance on LO4 was the highest. Nearly all candidates answered questions 21, 22, 26, 27 and 28 correctly.

### Learning outcome 5: questions 29 - 34

LO5 covers anatomy and physiology and performance was good this series. Candidates did particularly well on question 32. Question 31 proved challenging for a number of candidates.

### Learning outcome 6: questions 35 - 40

This LO requires candidates to know the principles for communicating effectively. Performance was weakest on this LO. Questions 39 and 40 were relatively well answered. Performance was poor on questions 36 and 37.

## Appendix 1 Questions

### Question 1

Which of the following is a childcare environment?

A nursery

B nursing home

C opticians

D pharmacy

[1]

### Question 2

Which one of the following is a hazard?

A choking

B cuts

C electrocution

D toys

[1]

## Question 3

A risk assessment has 5 stages. Which of the following is the 3rd stage?

A assess who might be harmed and how

B evaluate the risk/likelihood of risk

C look for hazards

D record the findings and implement them

[1]

## Question 4

Which of the following requires the identification of how hazardous substances are to be handled, stored, used and disposed of safely?

A COSHH

B HASAWA

C LOLER

D RIDDOR

[1]

## Question 5

Which organisation enforces health and safety legislation?

- A
- B
- C
- D

[1]

## Question 6

Which of the following is good practice when moving and handling objects and people?

- A
- B
- C
- D

[1]

## Question 7

What does a date stamp on food mean?

A 'best after'

B 'best before'

C 'cook on'

D 'cook after'

[1]

## Question 8

What is the meaning of this safety sign?



A biohazard

B corrosive materials

C irritant materials

D radioactive substances

[1]



## Question 9

Which of the following provides a way to challenge discriminatory practice?

A Disclosure and Barring Service

B An equal opportunities policy

C Food Safety Regulations

D Health and Safety Executive

[1]

## Question 10

The Equality Act provides a right to do which of the following in public?

A be healthy

B breastfeed

C breathe

D communicate

[1]

## Question 11

Which of the following is dress an aspect of?

A disclosure

B disease

C disposal

D diversity

[1]

## Question 12

Which law prohibits discrimination in education?

A Data Protection Act

B Equality Act

C Health and Safety At Work Act

D Health and Social Care Act

[1]

## Question 13

Which of the following is a way to challenge discriminatory practice?

A maintaining confidentiality

B providing staff training

C taking them to court

D using verbal insults

[1]

## Question 14

Which comment is an example of stereotyping?

A girls tend to have similar hobbies to boys

B many older adults continue to work into their 70's

C older adults prefer to live in small towns rather than cities

D there are probably an equal number of male and female social workers

[1]

## Question 15

Which of the following is an individual right?

A care

B choice

C consideration

D contact

[1]

## Question 16

Which of the following is a value of care?

A encourage empowerment

B maintain confidentiality

C obtain consent

D stay safe

[1]

## Question 17

Which of the following is the correct name of the law that supports an individual's rights?

A Human Rights Act

B Humane Rights Act

C Humanity Rights Act

D Humankind Act

[1]

## Question 18

Which organisation considers if a treatment benefits a patient?

A Care Quality Commission

B Disclosure and Barring Service

C Equality and Human Rights Commission

D National Institute of Health and Care Excellence

[1]

## Question 19

Which of the following is a person-centred value in Standard 5 of the Care Certificate?

A independence

B information

C instruction

D inspection

[1]

## Question 20

How should a person-centred care plan be written?

A in the first person

B in the fourth person

C in the second person

D in the third person

[1]

## Question 21

Which of the following is an example of emotional abuse?

A pushing

B burning

C infection

D intimidation

[1]

## Question 22

What is neglect a form of?

A abuse

B empathy

C impairment

D privacy

[1]

## Question 23

When may loss of money or possessions be an indicator of abuse?

A if it is explained

B if it is justified

C if it is noticed

D if it is unexplained

[1]

## Question 24

What type of behaviour may be an indicator of abuse?

A inappropriate

B independent

C individual

D inadequate

[1]



## Question 25

Being tired may be an indicator of which of the following?

A Makaton

B malnourishment

C malpractice

D monitoring

[1]

## Question 26

Why is an adult with dementia at risk of abuse?

A they are individual

B they are protected

C they are valued

D they are vulnerable

[1]

## Question 27

A care worker suspects an individual is being abused. What duty do they have?

A duty of confidentiality

B duty of prohibition

C duty to prevent

D duty to report

[1]

## Question 28

What should a carer **not** do when they respond to a disclosure of abuse?

A judge

B listen

C reassure

D report

[1]

## Question 29

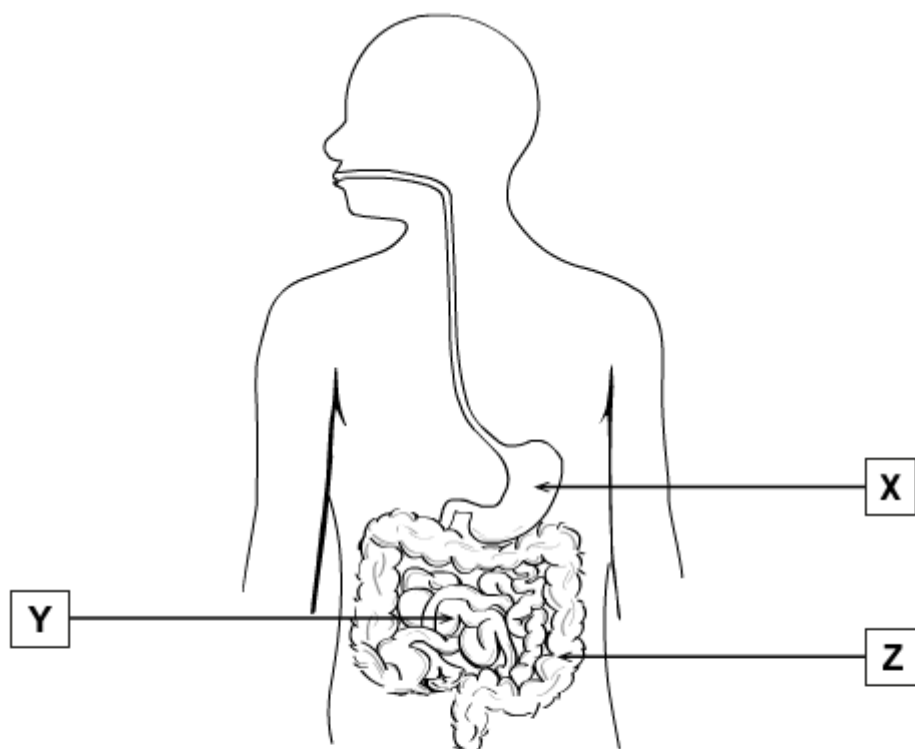


Diagram 29.1: Diagram of key parts of the body.

What is part X on Diagram 29.1?

- A
- B
- C
- D

[1]

## Question 30

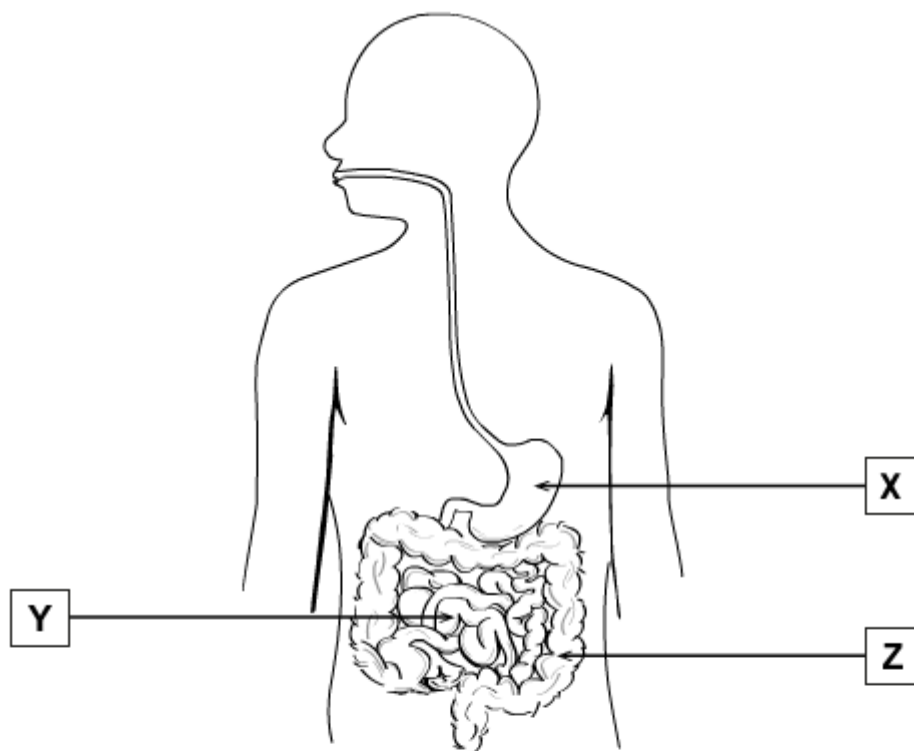


Diagram 29.1: Diagram of key parts of the body.

What is part Y on Diagram 29.1?

- A
- B
- C
- D

[1]

Question 31

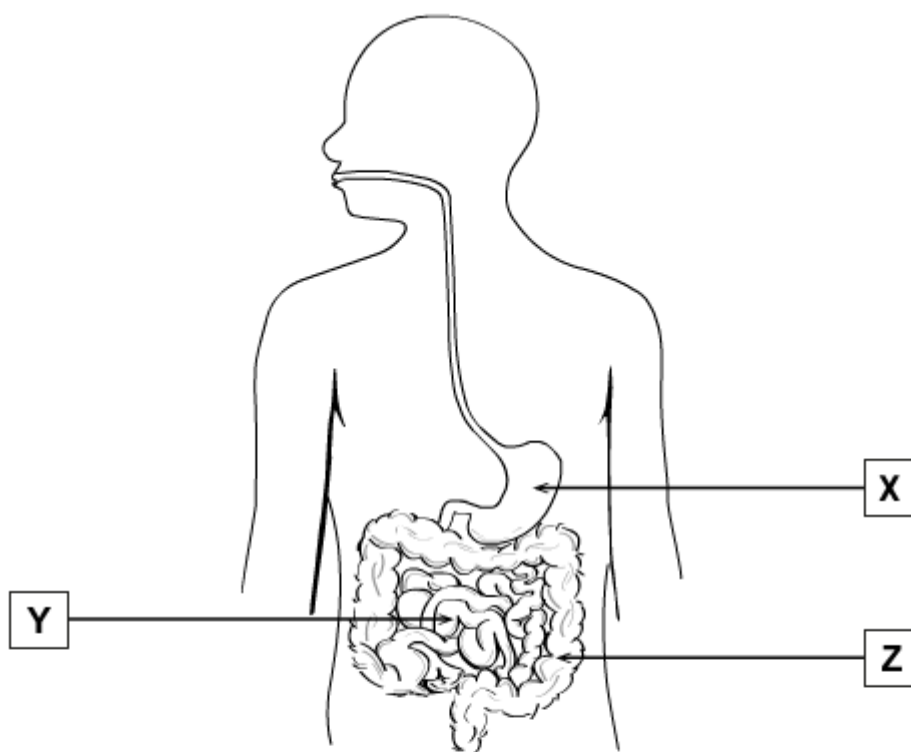


Diagram 29.1: Diagram of key parts of the body.

What is part Z on Diagram 29.1?

- A
- B
- C
- D

[1]

## Question 32

Which of these conditions could be caused by lack of exercise?

A autism

B cirrhosis

C hepatitis

D obesity

[1]

## Question 33

Which of the following is a major cause of cirrhosis of the liver?

A alcohol abuse

B exposure to workplace pollutants

C smoking

D substance abuse

[1]

## Question 34

Which body system circulates blood around the body?

A cardiovascular

B endocrine

C musculo-skeletal

D respiratory

[1]

## Question 35

What is the final stage in the communication cycle?

A acknowledge

B inform

C invite

D listen

[1]

## Question 36

Which of the following may be an environmental barrier to communication?

A aggression

B heating

C hygiene

D trafficking

[1]

## Question 37

Which of the following may help to overcome barriers to communication?

A adapting the lighting

B focusing on the needs of the organisation

C issuing 'warning' notices

D using jargon

[1]



## Question 38

What is empathy?

A a personal skill and quality

B a specialist method of communication

C a type of body language

D a type of sign language

[1]

## Question 39

Which of the following may be a barrier to communication?

A appropriate vocabulary

B appropriate terminology

C English not first language

D support materials

[1]

## Question 40

Which type of body language helps to overcome barriers to communication?

A professional body language

B private body language

C positive body language

D personal body language

[1]

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