

Cambridge Technicals Health and Social Care

Unit 25: Research methods in health, social care and childcare

Level 3 Cambridge Technical in Health and Social Care 05830 - 05833

Mark Scheme for January 2019

OCR (Oxford Cambridge and RSA) is a leading UK awarding body, providing a wide range of qualifications to meet the needs of candidates of all ages and abilities. OCR qualifications include AS/A Levels, Diplomas, GCSEs, Cambridge Nationals, Cambridge Technicals, Functional Skills, Key Skills, Entry Level qualifications, NVQs and vocational qualifications in areas such as IT, business, languages, teaching/training, administration and secretarial skills.

It is also responsible for developing new specifications to meet national requirements and the needs of students and teachers. OCR is a not-for-profit organisation; any surplus made is invested back into the establishment to help towards the development of qualifications and support, which keep pace with the changing needs of today's society.

This mark scheme is published as an aid to teachers and students, to indicate the requirements of the examination. It shows the basis on which marks were awarded by examiners. It does not indicate the details of the discussions which took place at an examiners' meeting before marking commenced.

All examiners are instructed that alternative correct answers and unexpected approaches in candidates' scripts must be given marks that fairly reflect the relevant knowledge and skills demonstrated.

Mark schemes should be read in conjunction with the published question papers and the report on the examination.

© OCR 2019

Annotations

Annotation	Meaning			
V	Tick – correct answer			
×	Cross – incorrect answer			
+ve / -ve	Evaluation points			
L1	Level 1			
L2	Level 2			
L3	Level 3			
BOD	Benefit of doubt (This does count as a mark – so do not 'tick' as well)			
	Omission mark			
TV	Too vague			
REP	Repeat			
SEEN or	Noted but no credit given			

Question	Answer/indicative Content		Guidance
1 (a)	 Three marks for an explanation. Candidates may include the following aspects regarding how / why an evidence base is used: Whether the treatment works / to know that drug works / effectiveness of drug Cost effectiveness Side effects/risks / to have an understanding of the side effects Positive effects of the drug Patient preferences/ feedback / user evidence of side effects The drug has gone through intensive trials The use of different research methods / data obtained – integration of evidence Opinions of respected authorities, studies, and/or reports of expert committees NICE recommendations Allows professionals to use the best available research to ensure drug treatments are effective, safe and appropriate to be prescribed Provide accurate information to prospective patients / enabling discussion Conformity to ethics 	3 (1x3)	 For three marks the explanation must be clear Three marks: A clear explanation including concept of evidence base and link to drug / prescription Two marks: Attempts explanation but lacks depth May not link to drug / prescription One mark: Unclear explanation May be list-like Annotation: The number of ticks must match the number of marks awarded. For incorrect answers use the cross or appropriate annotation from the following: TY REP SEEN Do not accept: Make you better Will not cause harm Safer – unless qualified

Question	Answer/Indicative content	Marks	Guidance				
Question			Content	Levels of response			
1 (b)*	 Strengths: Unstructured interviews flexible as questions can be adapted and changed depending on the respondents' answers – so detailed information on pain/the drug can be gathered. Unstructured interviews generate qualitative data through the use of open questions. Respondents can talk in more depth about their pain/side effects and/or effectiveness of the drug, choosing their own words. Can develop rapport / verstehen- allows interviewee to open up/be honest about the treatment/pain experienced. Can develop empathy increasing validity. interviewee can ask for clarification Interviewer can probe for more detailed answers Higher response rate Some pre-set questions to start the process A less formal setting Gain a wide variety of answers Limitations: Can be time consuming to conduct and analyse the qualitative data Difficult to analyse / Subjective analysis may get too much information on differences in pain/ drug use to make conclusions Employing and training interviewers is expensive, specific skills may be needed when interviewing. Small sample size. Not representative / generalisable. 	5	This is a levels of response question – marks are awarded on the quality of the response given. The focus of the question is-explanation Annotation: The number of ticks will not necessarily correspond to the marks awarded. Level 2 checklist: • Detailed explanation • Explicit link to scenario evident • Both strengths and limitations included • Logically structured • Correct use of terminology • QWC - high Level 1 checklist: • Limited/basic explanation • Implicit/no link to scenario evident • One strength and/or limitation included • information presented in an unstructured way/ list like • Limited/no use of terminology • QWC – low Annotation: +ve / -ve	Level 2: 4-5 marks Answers provides a clear explanation of strengths and limitations of using unstructured interviews for this research. There will be an explicit link to the research. There is accurate use of appropriate terminology. There will be few, if any, errors of grammar, punctuation and spelling. Level 1: 1-3 marks Answer provides a limited or basic explanation of-one strength and/or one limitation of using unstructured interviews for this research. Link to this research may be lacking/ implicit. May be list-like and/or muddled with limited use of appropriate terminology. Errors of grammar, punctuation and spelling may be noticeable and intrusive 0 marks - response not worthy of credit. SEEN for a zero mark response			

Question	Answer/Indicative content	Marks	Guidance			
Question	Answer/indicative content	ivial KS	Content	Levels of response		
	 Risk of researcher bias Hawthorne effect May not be reliable Interviewees / interviewers going off on a tangent Limited quantitative data Poor interviewer technique Accept other appropriate strengths/limitations 					

Que	stion	Answer	Marks	Guidance
1	(c)	 One mark for a suitable sampling method from: Stratified Self-selecting (volunteer) Snowball Systematic Opportunity Do not accept: Random Methods of primary and secondary research Focus group 	1 (1x1)	Annotation: The number of ticks must match the number of marks awarded. For incorrect answers use the cross or appropriate annotation from the following:

Question	Answer/Indicative content	Marks	Guidance		
• • • • • • •			Content	Levels of response	
1 (d)*	If the answer given in 1c is incorrect then 1d is also incorrect STRATIFIED: Strengths: • Should be representative of the population • Results can be generalised to the population • Prevents a biased result if the selection is accurate Weaknesses: • It takes more time and resources to plan. • Care must be taken to ensure each key characteristic present in the population is selected across strata, otherwise this will design a biased sample. • Small samples will skew the results SELF-SELECTING (VOLUNTEER): Strengths: • This often achieves a large sample size through reaching a wide audience, for example with online advertisements. • Quick and relatively easy to do. Weaknesses: • Those who respond to the call for volunteers may all display similar characteristics so increasing the chances of yielding an unrepresentative sample. • Can be costly to advertise / predict sample size	5	This is a levels of response question – marks are awarded on the quality of the response given. The focus of the question is evaluation . Annotation: The number of ticks will not necessarily correspond to the marks awarded. Level 2 checklist: • Sound evaluation • Both strength and weakness included • Logically structured • Correct use of terminology • QWC - high Level 1 checklist • Limited/basic evaluation • One strength and/or weakness included • Information presented in an unstructured way/ list like • Limited/no use of terminology • QWC – low Do not accept: • Descriptions of sampling method • Comparisons to other sampling methods	Level 2 (4-5 marks) Answer provides a sound evaluation of a sampling strategy Both a strength and weakness are included. Answers will be factually accurate, using appropriate terminology. There will be few, if any, errors of grammar, punctuation and spelling Level 1 (1-3 marks) Answer provides a basic evaluation of a sampling strategy. List like answers should be placed in this band. Errors of grammar and spelling may be noticeable and intrusive. Sub-max 3 for one strength or weakness done well. 0 marks - response not worthy of credit. SEEN for a zero mark response	

Ouestion	Answer/Indicative content	Marka	Guidance		
Question	Answer/indicative content	Marks	Content	Levels of response	
	SNOWBALL:		Annotation:		
	Cteor with a		+ve / -ve		
	Strengths:				
	It allows for studies to take place where otherwise it might be impossible to conduct because of a lack of				
	participants.				
	 Snowball sampling may help you discover characteristics 				
	about a population that you weren't aware existed.				
	Likely to get willing participants				
	Weaknesses:				
	• It is usually impossible to determine the sampling error or				
	make inferences about populations based on the obtained				
	sample.				
	May stop suddenly (no more friends to recommend/				
	small/limited sample)Could result in a lack of representative sample				
	SYSTEMATIC:				
	Strengths				
	Removes bias in selection / Equal chance of being				
	selected				
	Simple and easy				
	Weakness				
	• Need a sampling frame, e.g. names of people attending a				
	back pain clinic / data protection issues				
	Unrepresentative / selected by chance				
	Some groups could be over or under represented				
	Cannot make accurate generalisations				

Question	Answer/Indicative content	Marks	Guid	lance
Question		Marks	Content	Levels of response
	OPPORTUNITY:			
	 Strengths Participants who are engaged Sample selected will be relevant to research but only if you use the right setting Easy to conduct 			
	 Weakness Unrepresentative / may be only one setting used Can't make accurate generalisations Bias in section Accept other appropriate strengths/weaknesses. 			

Qu	lestion	Answer		Guidance
1	(e)	Three explanations required, Two marks each. The focus of the question is on how each are maintained.	6 (2x3)	For two marks the explanation must be in context , i.e. the scenario of the research)
		 Cause no harm: All participants informed of rights/ nature of the research / know what they are signing up to Repetition of the right to withdraw Procedures stopped if participant shows distress at talking about pain/ medical condition Published results do not identify those who took the drug/ have back pain / anonymity is guaranteed Confidentiality is maintained Risk assessments have been carried out – medical history, allergies , possible adverse reactions with other medication being taken Obtain informed consent: Participants told of the overall aim of the research into the effectiveness of the drug/ back pain / Know what they are signing 	(2x3)	 Scenario of the research) Two marks: A clear explanation that demonstrates understanding One mark: A limitation explanation that lacks clarity Annotation: The number of ticks must match the number of marks awarded. For incorrect answers use the cross or appropriate annotation from the following:
		 up to / making an informed decision Written consent gained Time to read requirements, prior to giving consent Copy of signed consent form issued Allow the right to withdrawal: Fully informed of the right not to answer questions/ stop the research into pain. Reminded of right to withdraw results/ information No pressure applied to stay / can withdraw at any time No reason required if choosing to withdraw Clear method for withdrawal Ethics Accept other appropriate correct responses. 		TY REP SEEN

Question	Answer/Indicative content	Marks	Guidance			
Question		iviai ko	Content	Levels of response		
2 (a)*	A: Effect of music on urological procedures B: Breast feeding / peer support C: Homelessness – views and experiences of palliative care Evaluation of one of the following: Library search Internet search Use of key terms Strengths Facilitated (measure what was intended to measure) easy access Quick to do / immediate access Non biased sources/researcher can be found For internet search – use of google scholar Accessibility For internet search – use of google scholar Accessibility For internet / library – inputting key words from the pre release Free Specifying country Convenient Weaknesses Researcher bias- look for what you want Restricted access Too much information to use Risk of accessing opinions rather than peer reviewed work Bias of researcher /publication Lack of objective measures Information is too technical Lack of discernment Validity of author difficult to assess at times Out of date information Failure to specify country	6	This is a levels of response question – marks are awarded on the quality of the response given. The focus of the question is evaluation . Annotation: The number of ticks will not necessarily correspond to the marks awarded. Level 2 checklist: • Sound evaluation • Both strength and weakness included • Logically structured • Correct use of terminology • QWC - high Level 1 checklist: • Limited/basic evaluation • One strength and/or weakness included • Information presented in an unstructured way/ list like • Limited/no use of terminology • QWC – low Annotation: +ve / -ve	Level 2: 4-6 marks Answer provides a sound evaluation of how one of the ways of locating sources was used. There will be a strength and weakness included. Answers will be factually accurate, using appropriate terminology. There will be few, if any, errors of grammar, punctuation and spelling Level 1: 1-3 marks Answer provides a limited or basic evaluation of how one of the ways of locating sources was used. May be one-sided (only a strength or weakness). List like answers should be placed in this band. Answers may be muddled and lack technical detail. Errors of grammar, punctuation and spelling may be noticeable and intrusive Sub max 3 for strength or weakness done well. 0 marks = response not worthy of credit SEEN for a zero mark response		

0.0	Question	Answer/Indicative content	Marks	Guidance		
Qui		Answer/indicative content	Marks	Content	Levels of response	
		Lost connection				
		Strengths and weaknesses may be applicable to any of the chosen ways of locating sources.				
		Accept other appropriate strengths and weaknesses				

Q	uestion	Answer		Guidance	
2	(b)	 A: Effect of music on urological procedures B: Breast feeding / peer support C: Homelessness – views and experiences of palliative care Two identification points required. 	2 (2x1)	Annotation: The number of ticks must match the number of marks awarded. For an incorrect answer use the cross.	
		Identification points may include: Checking/matching sources for: Research methods, e.g. questionnaires, pilot studies Topics Key words / phrases Sampling method Similar format / structure Comparable data collection – quantitative and qualitative CARS – credibility, accuracy, reasonableness, support Accept other suitable responses e.g. finding other similarities.		Annotation: The number of ticks must match the number of marks awarded. For incorrect answers use the cross or appropriate annotation from the following: TY REP SEEN Do not accept: Country of origin	

Question	Answer/Indicative content	Marke	Guidance			
Question	Answei/indicative content	Widi K5	Content	Levels of response		
Question 2 (c)*	 procedures B: Breast feeding / peer support C: Homelessness – views and experiences of palliative care Two of the following considered: Manageable in scope Restrictions/limits made on use of resources Complexity of language Clear targeting of specific topics/methods Setting a time period Focusing on one aspect/area Creating a hypothesis Original / interesting Time period - research contemporary, relevant, topical or comparative Unusual, rare design and methods used Personal interest Relevant to career / other subjects being studied Personal challenge 	Marks	Content This is a levels of response question – marks are awarded on the quality of the response given. The focus of the question is explanation. Annotation: The number of ticks will not necessarily correspond to the marks awarded. Level 3 checklist detailed explanation two of the considerations included balanced well-developed line of reasoning logically structured QWC - high Level 2 checklist: sound explanation two of the considerations included sound explanation QWC - high Level 2 checklist: sound explanation two of the considerations included some structure correct use of terminology Sub max of 4 for one done well QWC - mid Level 1 checklist limited/basic explanation information presented in an	 Levels of response Level 3: 7-8 marks Answer provides a detailed explanation of how two of the considerations were used when using sources. Answers will be balanced. Answers will be factually accurate, using appropriate terminology. There will be few, if any, errors of grammar, punctuation and spelling Level 2: 4 - 6 marks Answer provides a sound explanation of how two of the considerations were used when using sources. Answers will be factually correct. There may be some errors of grammar, punctuation and spelling. Sub max of 4 for only one done well. Level 1: 1-3 marks Answer provides a limited/basic explanation of how one / two of the considerations were used when using sources. List like answers should be placed in this band. Answers may be muddled and lack technical detail. Errors of grammar, punctuation and spelling may be noticeable and intrusive 0 marks - response not worthy of credit. 		
	 Answerable SMART criteria Hypotheses / aims clear and objective Use of sources within subject area applicable Recognised sources 		 unstructured way/ list like limited/no use of terminology QWC - low 	for a zero mark response		

Quest	ion	Answer/Indicative content	Marks	Guidance		
QUESI				Content	Levels of response	
		Relevant sources Accept other appropriate responses				

Q	Question		Answer		Guidance	
2	(d)		A: Effect of music on urological procedures B: Breast feeding / peer support C: Homelessness – views and experiences of palliative care Answer will present two findings in response to the article the candidate chose.	4 (2 x 2)	 Two marks: A clear presentation of a finding Understanding in context shown One mark: A brief/limited presentation of a finding that lacks clarity May not be in context Annotation: The number of ticks must match the number of marks awarded. For an incorrect answer use the cross. 	
					TY REP SEEN	

2 (e)* A: Effect of musics on urological procedures B: Breast feeding / peer support 10 This is a levels of response question – marks are awarded on the quality of the response given. The focus of the question is evaluation Level 3: 8-10 marks Methods (list not exhaustive) • Dissertation Annotation: Annotation: • Dissertation • Destination: The number of ticks will not necessarily correspond to the marks awarded. Annotation: • Dissertation • Dissertation The number of ticks will not necessarily correspond to the marks awarded. Annotation: • Dissertation • Destailed evaluation The number of ticks will not necessarily correspond to the marks awarded. Annotation: • Destailed evaluation • Strength and weakness of two methods included Answer provides a sound evaluation • Detailed evaluation • Strength and weaknesses of two methods included Answer provides a limited evaluation • Detailed evaluation • Strength and weaknesses of two methods included Answer provides a limited evaluation • Newspapers • Sound evaluation Strength and weaknesses of two methods included Sub max of for only strengths or weaknesses or only on	Question	Answer/Indicative content	Marks	Guidance		
B: Breast feeding / peer support marks are awarded on the quality of the response given. The focus of the question is evaluation Answer provides a detailed evaluation Methods (list not exhaustive) • Dissertation are made. Answers will be factually, correspond to the marks awarded. • Dissertation • Content analysis accurate, using appropriate terminology • Content analysis • Detailed evaluation • Literature review • Detailed evaluation • Literature review • Strength and weakness of two methods included • Podcasts • Appropriate terminology • Magazines • Logically structured • Journals • Social media • Social media • Correct use of terminology • Office of National Statistics (ONS) The following strengths and weaknesses are interchangeable – professional judgement required	Question	Answer/indicative content	Marks	Content	Levels of response	
	2 (e)*	B: Breast feeding / peer support C: Homelessness – views and experiences of palliative care <u>Methods (list not exhaustive)</u> • Dissertation • Peer review • Content analysis • Case studies • Internet • Literature review • Blogs • Podcasts • Magazines • Television • Radio • Library • Newspapers • Books • Journals • Social media • Government publications • Office of National Statistics (ONS) The following strengths and weaknesses are interchangeable – professional judgement required Strengths • Carried out by professional researchers	10	 This is a levels of response question – marks are awarded on the quality of the response given. The focus of the question is evaluation Annotation: The number of ticks will not necessarily correspond to the marks awarded. Level 3 checklist Detailed evaluation Strength and weakness of two methods included Appropriate terminology Well-developed line of reasoning Logically structured QWC - high Level 2 checklist: Sound evaluation strengths and weaknesses of two methods included Logically structured Correct use of terminology Sub max of 5 for only strengths or weaknesses <u>or</u> only one method QWC – mid Level 1 checklist Limited/basic evaluation Information presented in an 	Level 3: 8-10 marks Answer provides a detailed evaluation of methods used. At least one strength and one weakness for both methods needed. Detailed reflective judgements are made. Answers will be factually accurate, using appropriate terminology. There will be few, if any, errors of grammar, punctuation and spelling. Level 2: 5-7 marks Answer provides a sound evaluation of both methods used. Some reflective comments are made. Answers will be factually correct. There may be some errors of grammar, punctuation and spelling. Sub max 5 for only strengths or weaknesses <u>or</u> only one method Level 1: 1-4 marks Answer provides a limited evaluation of methods used. Answers may be descriptive. List like answers should be placed in this band. Answers are likely to be muddled and lack technical detail. Errors of grammar, punctuation and spelling may be noticeable and intrusive 0 marks - response not worthy of credit.	

Question	Answer/Indicative content	Marks	Guidance	
Question			Content	Levels of response
	 Reliable Representative Valid		Annotation: +ve / -ve	
	 Weaknesses Lack of information May not be trustworthy Possible researcher bias Not generalisable Not reliable Not representative Lack of relevancy/validity Research sponsored by interested parties / bias Accept other suitable evaluation points 		Do not accept: • Plagiarism • Referencing	

Question		Answer/Indicative content	Marke	Guidance		
Que	5000	Answer/indicative content	warks	Content	Levels of response	
2 2	estion (f)*	Answer/Indicative content A: Effect of music on urological procedures B: Breast feeding / peer support C: Homelessness – views and experiences of palliative care Answers may discuss implications for practitioners/professionals, individuals, groups, practice, settings, government policy Implications may link to: Funding Planning Resources Ethical considerations Future direction Work /staff hours	Marks 10		Levels of response Level 3: 8-10 marks Answers provide a balanced detailed discussion of two possible implications. Answers will be factually accurate, using appropriate terminology. There will be few errors of grammar, punctuation and spelling Level 2: 5-7 marks Answer provides a sound discussion of two possible implications. May have some errors or omissions in the use of terminology. There may be some errors of grammar, punctuation and spelling. Sub max 5 for one implication done well. Level 1: 1-4 marks	
		 Pay and conditions Targeted resources Policies New treatments/initiatives Further areas of research/study Training List not exhaustive, accept other appropriate implications. 		 Level 2 checklist: Sound discussion two implications included some structure Correct use of terminology Sub max of 5 for one done well QWC - mid Level 1 checklist Limited/basic discussion information presented in an unstructured way/ list like Limited/no use of terminology QWC - low 	Answer provides a basic discussion of possible implications of findings. List like answers should be placed in this band. Answers may be muddled and lack technical detail Errors of grammar and spelling may be noticeable and intrusive. 0 marks - response not worthy of credit. SEEN for a zero mark response	

OCR (Oxford Cambridge and RSA Examinations) The Triangle Building Shaftesbury Road Cambridge CB2 8EA

OCR Customer Contact Centre

Education and Learning

Telephone: 01223 553998 Facsimile: 01223 552627 Email: <u>general.qualifications@ocr.org.uk</u>

www.ocr.org.uk

For staff training purposes and as part of our quality assurance programme your call may be recorded or monitored

Oxford Cambridge and RSA Examinations is a Company Limited by Guarantee Registered in England Registered Office; The Triangle Building, Shaftesbury Road, Cambridge, CB2 8EA Registered Company Number: 3484466 OCR is an exempt Charity

OCR (Oxford Cambridge and RSA Examinations) Head office Telephone: 01223 552552 Facsimile: 01223 552553 Cambridge



© OCR 2019