Centre Number Candidate Number Name

# UNIVERSITY OF CAMBRIDGE INTERNATIONAL EXAMINATIONS Cambridge International Diploma in Travel and Tourism Standard Level

# TRAVEL AND TOURISM

5251/01

Core Module

October 2004

Candidates answer on the Question Paper. No Additional Materials are required. 2 hours

### **READ THESE INSTRUCTIONS FIRST**

Write your Centre number, candidate number and name on all the work you hand in. Write in dark blue or black pen in the spaces provided on the Question Paper. You may use a soft pencil for any diagrams, graphs, music or rough working. Do not use staples, paper clips, highlighters, glue or correction fluid.

Answer all questions.

At the end of the examination, fasten all your work securely together.

The number of marks is given in brackets [ ] at the end of each question or part question.

If you have been given a label, look at the details. If any details are incorrect or missing, please fill in your correct details in the space given at the top of this page.

Stick your personal label here, if provided.

For Examiner's Use

To use as needed

This document consists of 13 printed pages and 3 blank pages.

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# Gettysburg Pennsylvania, USA

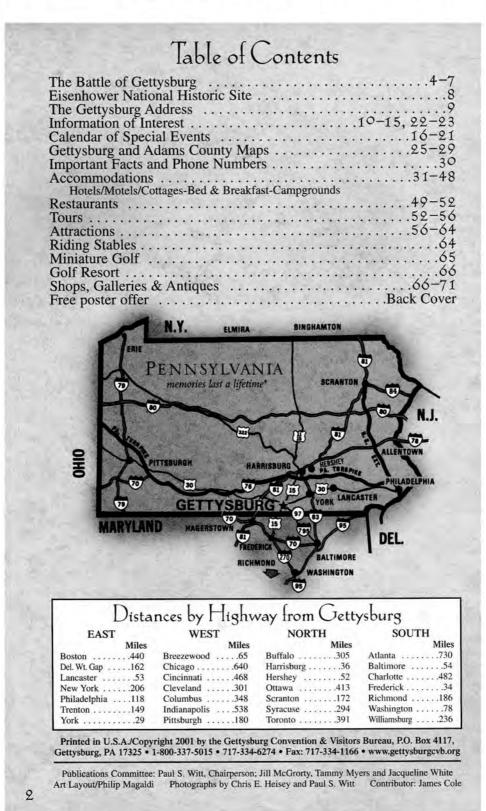


Fig. 1

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Refer to Fig. 1, an extract from the visitor guide to Gettysburg, USA.

(a)	Sta trav	te <b>three</b> ways in which visitors can access information about Gettysburg before the rel.	ey
			[3]
(b)		ggest <b>four</b> pieces of information that are likely to be included in the 'Important Facts a one Numbers' section of this guide.	ind
	•••••		[4]
(c)	The	e guide lists four types of accommodations available in the Gettysburg area.	
	(i)	Identify <b>four</b> differences between a self-catering cottage and a motel.	
			[4]
	(ii)	Describe <b>two</b> services that Gettysburg hotels are likely to supply in order to meet needs of business guests.	the
			[4]

(d)	Explain why many destinations have developed a 'Calendar of Special Events'.	
		[4]
(e)	Discuss the <b>social</b> and <b>cultural</b> impacts created by historic attractions such as the battlefi at Gettysburg.	eld
		[6]

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### **Question 2**

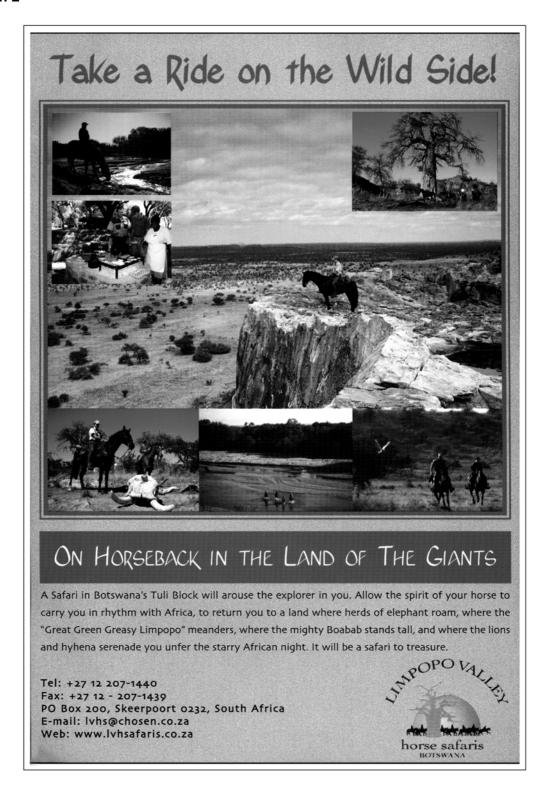


Fig. 2

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Refer to Fig. 2, an advertisement for horse safaris in Botswana.

(a)	Ide	ntify <b>three</b> features shown on Fig. 2 that suggest the climate in Botswana is dry.	
	•••••		[3]
(b)	Sug	gest reasons why a horse safari is a suitable way to explore Botswana's Tuli Block.	
			[4]
(c)	Exp	lain three reasons why horse safaris will have limited environmental impacts.	
			[6]
/ D	_		
(d)		scribe how Limpopo Valley horse safaris might:	
	(i)	handle enquiries and make reservations	
			[3]
	(ii)	price their tours throughout the year.	
			[3]

(e)	Explain the range of ancillary services provided by retail travel agents to customers book an adventure package holiday such as a Limpopo Valley horse safari.	ing
		[6]

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### **Question 3**

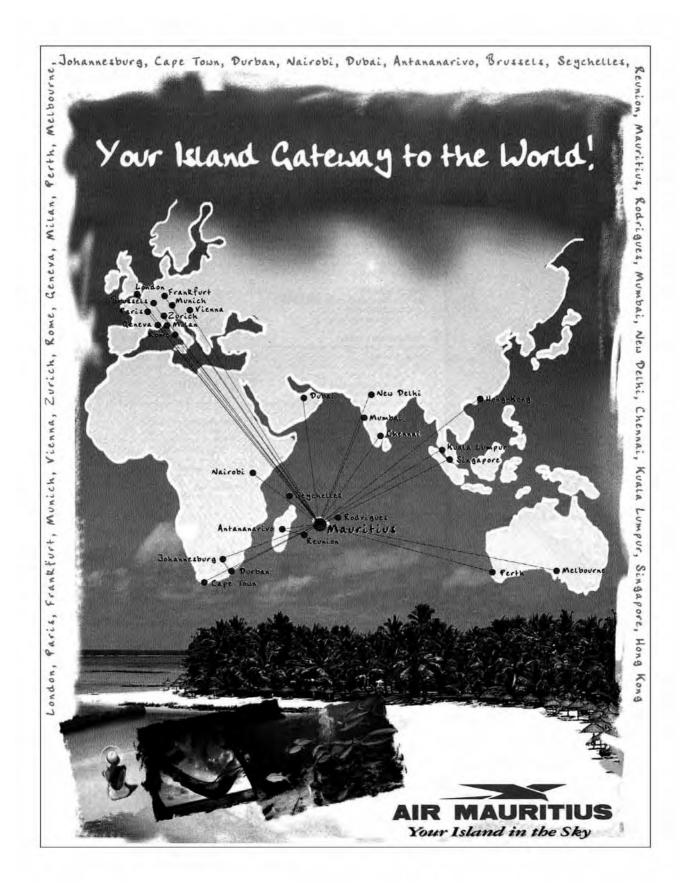


Fig. 3

Refer to Fig. 3, an advertisement for Air Mauritius.

(a) A	ir Mauritius has flights to a number of international destinations.	
(i	) How many continents are served by Air Mauritius flights?	
		[1]
(ii	Name the only Middle Eastern destination.	
		[1]
(iii	) Identify the <b>two</b> destinations nearest the equator.	
`		
		[2]
(iv	) Will local time in Perth be in advance of or behind local Mauritius time?	
		[1]
(b) A	ir Mauritius operates scheduled international air services.	
(i	State four differences in on-board service and facilities between business and econo class.	my
		[4]
(ii	Explain three ways in which airlines can serve passengers who have special needs.	
		[6]

(c)	List <b>four</b> passenger security checks carried out at international airports.	
		[4]
(d)	Discuss the range of products and services that are provided for <b>inbound</b> visitors at more points of entry.	ost
		[6]

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### **Question 4**

# Chile and its regions



# **Atacama and Altiplano**

Chile's north is an open desert landscape, characterized by its extreme dryness. Towards the west, a 3,218 miles coastline faces the Pacific Ocean and to the east, the Altiplano, a very high plateau in the Andes, connecting Chile with the mysteries of the Andean cultures.

# Santiago, Andes and Central Valleys

Santiago, Chile's capital, is located in the country's central valley region. It is also the center of the country's political, economic and cultural life. From a geography and climate point of view, it is a parenthesis in the long and narrow strip of land that is Chile. One of its distinctive characteristics is the beautiful valleys where the well-known Chilean wines originate and its agreeable Mediterranean climate, in between the high peaks with their winter sports centers and a privileged coastline.

#### Islands

Three islands in the Pacific Ocean are world renowned for their special attractions: Easter Island, with its gigantic moai sculptures. Robinson Crusoe Island, named after the protagonist of the famous novel about the man who was shipwrecked there, and the Chiloé Island, a charming enclave in the South Pacific, famous for its fantastic myths and wild nature.

### Araucanía, Lakes and Volcanos

Southern Chile is one of the most attractive points for tourists, because of its numerous lakes and lagoons, white water rivers, fertile valleys, millenarian forests, and a chain of national parks crowned by the peaks of numerous active volcanos.

## **Patagonia**

Patagonia, land of legends, is particularly attractive to those who want unforgettable experiences in an untouched and uninhabited environment. Here you will find huge lakes, glaciers, icebergs, evergreen forests and hundred of kilometers of vast, treeless plains under the clear sky of the southernmost tip of the world.

#### **Antarctica**

The number of tourists arriving at the white continent increases daily. They come to visit its unique landscape with icefields that are millions of years old and a marine fauna full of whales, penguin colonies, sea lions and other species.

Fig. 4

Refer to Fig. 4, an extract from a visitor guide to Chile.

(a)	Chi	le is a large country which contains contrasting natural environments.	
	(i)	Identify <b>three</b> different climates found in Chile.	
			[3]
	(ii)	Name <b>three</b> islands in Chile with important visitor appeal.	
			[3]
(b)		untain slopes around Santiago have been developed for winter sports. Suggest <b>four</b> wa which these slopes have been developed.	ıys
			[4]
(c)		untain resorts have also been developed to meet tourist needs. Describe the maducts and services likely to be found <b>within</b> such resorts.	ain
			[5]

(d)	Explain <b>two</b> reasons for Antartica's visitor appeal.	
		[4]
(e)	Discuss the ways in which countries like Chile can promote themselves when trying increase international visitor numbers.	to
		[6]

# 5251 October 2004

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