FOR CENTRE AND CANDIDATE USE - PLEASE PHOTOCOPY AS REQUIRED

OFFICE ADMINISTRATION STANDARD LEVEL ORGANISING MEETINGS AND EVENTS (OPTIONAL MODULE) 5237

Assignment Cover Sheet for Candidates

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When submitting a copy of your assignment please complete this Assignment Cover Sheet and an S.A.R., which is completed by your tutor. By completing this form and submitting the assignment for assessment by CIE you confirm that the assignment is all your own work. Any work taken from another source has been appropriately referenced and acknowledged.

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Guidelines'. A copy of the syllabus can be found at www.cie.org.uk.

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Assignment contents

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Organise a meeting. The resulting assignment must be produced as an individual written report. Any tasks or guidelines used by the Centre should be submitted with each candidate's submission. Business correspondence, agendas, minutes, reports or notes must be in a standard business layout.

You should go through the grids and indicate in the boxes where the evidence can be found. You may want to add a comment to explain your choice, but this is not always necessary.

Outline the importance of identifying and clarifying meeting requirements, and the importance of using appropriate communication methods and effective monitoring aids

		Page no.	Comments
1.1	Identify and apply an understanding of meetings and events planning needs		
	preliminaries: identify date, time, duration; venue, number of participants, refreshments, equipment, documentation and other material, deadlines, own responsibilities, inform reception of date and venue		
	meetings: book room, arrange refreshments, arrange car parking, re-direct telephone calls, book and check audio visual equipment, prepare necessary documents, monitor arrangements		
	documentation: prepare and check accuracy of documentation (i.e. agenda, notice of meeting, chairperson's agenda, reports) and complete within time scale, collate documents, despatch to participants		
	events: book venue, confirm arrangements and participant numbers, organise refreshments and any necessary equipment, prepare invitations, finalise venue details, prepare and provide directional maps and despatch final details to delegates if appropriate, confirm and co-ordinate with others		
	seminars and presentations: inform/invite delegates; book and prepare room, audio visual equipment and materials to be used; organise refreshments; provide administrative support		
2.1	Use of appropriate communication methods		
	communication: oral and written communication, e.g. memorandums, business letters, reports; face-to-face; telephone calls, fax, e-mail; electronic booking of resources and attendance – virtual and on-line		
	formal/informal channels of communication; influence of hierarchy and effect of work roles and relationships upon the communication process		
2.2	Use efficient monitoring aids		
	diaries and checklists: prepare and maintain master plan and organisation checklist, and other checklists, e.g. procedures and documentation		
	action plans, work schedules		

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Organise and plan a meeting

	Page no.	Comments
As before - identify and apply an understanding of meetings and events planning needs		
identify sources of information and services		
sources: directories, reference books, timetables, hotel guides, trade and professional magazines		
 local suppliers and services: venues, caterers, audio-visual equipment 		
As before - use of appropriate communication methods		
As before - use efficient monitoring aids		
Compile a portfolio of communications and monitoring evidence		
 memorandums and/or letters confirming action taken or to be taken, venue, dates, time, equipment, refreshments, numbers involved 		
 summaries of face-to-face conversations and telephone conversations, indicating their dates, purpose/topics, agreements made 		
 work schedule listing action taken before, during and after the meeting, conference or event; record of task monitoring and action plans 		
agenda of meeting, or notice of conference or event, and at least one set of meeting's minutes or notes		
 examples of invitations, or brief description of method used to invite members/participants to meeting, or event 		
	planning needs identify sources of information and services • sources: directories, reference books, timetables, hotel guides, trade and professional magazines • local suppliers and services: venues, caterers, audio-visual equipment As before - use of appropriate communication methods As before - use efficient monitoring aids Compile a portfolio of communications and monitoring evidence • memorandums and/or letters confirming action taken or to be taken, venue, dates, time, equipment, refreshments, numbers involved • summaries of face-to-face conversations and telephone conversations, indicating their dates, purpose/topics, agreements made • work schedule listing action taken before, during and after the meeting, conference or event; record of task monitoring and action plans • agenda of meeting, or notice of conference or event, and at least one set of meeting's minutes or notes • examples of invitations, or brief description of method used to	As before - identify and apply an understanding of meetings and events planning needs identify sources of information and services • sources: directories, reference books, timetables, hotel guides, trade and professional magazines • local suppliers and services: venues, caterers, audio-visual equipment As before - use of appropriate communication methods As before - use efficient monitoring aids Compile a portfolio of communications and monitoring evidence • memorandums and/or letters confirming action taken or to be taken, venue, dates, time, equipment, refreshments, numbers involved • summaries of face-to-face conversations and telephone conversations, indicating their dates, purpose/topics, agreements made • work schedule listing action taken before, during and after the meeting, conference or event; record of task monitoring and action plans • agenda of meeting, or notice of conference or event, and at least one set of meeting's minutes or notes • examples of invitations, or brief description of method used to

Self Evaluation

Comment on:	
your approach to selecting information	
the strengths and weaknesses of your report	