[This page is detachable, for ease of reference]

Zubinos coffee shops – Unseen material provided on examination day

Additional (Unseen) information relating to the case is given on pages 20 to 24.

Read *all* of the additional material before you answer the question.

ANSWER THIS QUESTION

You are the consultant appointed by the Zubinos Board.

Prepare a report that prioritises and discusses the issues facing Zubinos and makes appropriate recommendations.

Note: The TOPCIMA Assessment Matrix, against which your script will be marked, is on the next page for your reference.