



**SECTION A**  
**10 questions [10 × 1= 10 marks]**  
**Answer All Questions**

**Question 1**

**Direction:** Each question is followed by four possible choices of answers. Choose the correct answer and write it in the answer space provided for it.

- a) Which one of the steps given below is not compulsory to send an e-mail?
  - A Open e-mail program
  - B Type recipient's e-mail address(es)
  - C Compose message and click send button
  - D Type subject and sender's e-mail address

Ans:.....

- b) The central device to which all the computers are connected in a star topology network is a
  - A server.
  - B modem.
  - C router.
  - D hub.

Ans:.....

- c) A program that helps the user to navigate the World Wide Web is called
  - A browser.
  - B e-mail.
  - C HTML.
  - D chat.

Ans:.....

- d) The most advantageous form of communication medium is
- A coaxial cables.
  - B fiber optic cables.
  - C twisted pair cables.
  - D microwave transmission tower.

Ans:.....

- e) The Internet service started in the year
- A 1989.
  - B 1979.
  - C 1969.
  - D 1959.

Ans:.....

- f) The verification of a user's identity through a password is termed as
- A authentication.
  - B identification.
  - C authorization.
  - D legalization.

Ans:.....

- g) The history folder in internet explorer stores
- A e-mails sent by you.
  - B attachments sent by you.
  - C web pages visited by you.
  - D URL of websites visited by you.

Ans:.....

h) A general name for a small program written to alter the way a computer operates without the knowledge/permission of the user is called

- A virus.
- B worm.
- C macro.
- D Trojan horse.

Ans:.....

i) An Internet Service Provider is a company that provides

- A computer for internet use.
- B internet connection against a fee.
- C internet connection free of charge.
- D modem and telephone line for internet.

Ans:.....

j) A large number of recipients are sent the same e-mail for no urgent reasons.

This practice of a user is called

- A forwarding.
- B spamming.
- C blocking.
- D attaching.

Ans:.....

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**SECTION B**

**10 questions [10 x 1=10 marks]**

**Answer ALL questions**

**Question 2**

**Direction:** Fill in the blanks with appropriate words or phrases.

- a. The term used to refer to talking face to face in real time with someone anywhere in the world over the Internet is called -----
- b. The set of rules that allow different devices to communicate with each other in a network is called-----.
- c. The term ----- means translating secret code data to plain text.
- d. A database of web pages is called -----
- e. You can express your mood or emotions during a chat or in emails by using special characters or combination of characters called-----
- f. The illegal distribution and or copying of software for personal or business use is software -----
- g. The email ID is combined with the -----name to make up the complete email address of a user.
- h. The term used for isolation of a file(s) infected by a virus whose definitions is not known yet is -----
- i. The program that lets you communicate with others like a written phone call over the internet is called -----
- j. The copying of files or information from a website to the hard disk of your computer is termed as-----

SECTION C

5 questions [5x2=10]

Answer ALL questions

Question 3

a) List **FOUR** facilities provided by the Internet.

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b) Write at least **FOUR** precautions taken to minimize the risk of viruses.

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c) Write **TWO** advantages of using an e-mail?

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d) Give **FOUR** steps of searching information on 'tourism industry in Ethiopia' from the Internet.

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e) Give **TWO** differences between a website and a web page.

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