

Please check the examination details below before entering your candidate information

Candidate surname

Other names

Pearson BTEC
Level 3 Nationals Extended
Certificate, Foundation
Diploma, Diploma,
Extended Diploma

Centre Number

--	--	--	--	--	--	--

Learner Registration Number

--	--	--	--	--	--	--	--	--	--

Monday 11 January 2021

Morning (Time: 1 hour 30 minutes)

Paper Reference **31491H**

Health and Social Care

Unit 2: Working in Health and Social Care

You do not need any other materials.

Total Marks

Instructions

- Use **black** ink or ball-point pen.
- **Fill in the boxes** at the top of this page with your name, centre number and learner registration number.
- Answer **all** questions.
- Answer the questions in the spaces provided
– *there may be more space than you need.*

Information

- The total mark for this paper is 80.
- The marks for **each** question are shown in brackets
– *use this as a guide as to how much time to spend on each question.*

Advice

- Read each question carefully before you start to answer it.
- Try to answer every question.
- Check your answers if you have time at the end.

Turn over ►

P67411A

©2021 Pearson Education Ltd.

1/1/1/1



Pearson

SECTION A

Answer ALL questions. Write your answers in the spaces provided.

Scenario 1: Ill Health

Akram is 22 years old and suffers with a mental illness.

He was recently admitted to a psychiatric unit after a sudden decline in his condition. He is responding well to treatment.

Akram and his family are Muslim, and his parents visit every day. They are concerned that the care he is receiving does not always take account of his religious beliefs.

- 1 (a) Identify **two** ways his parents can raise concerns about Akram's care. (2)

1

2

- (b) Describe the role of **one health professional** and **one social care professional** who may be involved in caring for Akram when he returns home. (4)

Health professional

.....

.....

.....

.....

Social care professional

.....

.....

.....

.....

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA



(c) Explain how the work of staff at the psychiatric unit is monitored.

(6)

Handwriting practice area consisting of 20 horizontal dotted lines for writing the answer.

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA



DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

BLANK PAGE



SECTION B

Answer ALL questions. Write your answers in the spaces provided.

Scenario 2: Learning Disability

Jake is 19 years of age and has moderate learning disabilities. He currently lives at home with his father, John, who works part time.

Jake attends a local college two days a week and attends a day care centre three days a week.

Jake has been displaying challenging behaviour, which his father is struggling to cope with.

Jake needs support with most day-to-day tasks but wants to do things himself.

- 2** (a) Identify **two** social care workers who may work with Jake. (2)

1

2

- (b) Describe **two** ways that health and social care staff can support Jake's father. (4)

1

.....

.....

2

.....

.....

.....

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA



(c) Explain the procedures that staff at the day care centre must follow to keep service users safe.

(6)

Area with horizontal dotted lines for writing the answer.

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA



DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

BLANK PAGE



SECTION C

Answer ALL questions. Write your answers in the spaces provided.

Scenario 3: Physical/Sensory Disabilities

Zoe is 13 years old and has a long-term visual impairment. This condition means that her sight will continue to deteriorate.

She attends a local high school and has a support worker with her throughout the day.

Zoe's condition is monitored closely. Regular appointments mean that she is sometimes absent from school.

- 3 (a) Identify **two** health care services provided by the public sector that Zoe may use. (2)

1

2

- (b) Describe **two** ways the support worker can make sure Zoe is not discriminated against. (4)

1

2

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA



(c) Explain how health and social care staff can support Zoe to be independent.

(6)

Handwriting practice area consisting of 20 horizontal dotted lines for writing.

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA



DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

BLANK PAGE



SECTION D

Answer ALL questions. Write your answers in the spaces provided.

Scenario 4: Age-related Needs

Janvi is 74 years old and has been diagnosed as having Parkinson's disease.

She lives in sheltered housing where you visit daily as her care assistant.

You have noticed that the Parkinson's disease symptoms are getting worse. These symptoms include confusion and tremors.

Janvi recently scalded herself because she was shaking when making a hot drink. She is also finding it difficult to walk.

4 (a) Identify **two** personal care needs that Janvi may need support with.

(2)

1

2

(b) Describe **two** responsibilities that your manager has towards you in your role as a care assistant.

(4)

1

.....

.....

2

.....

.....

.....

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA



(c) Explain how Janvi can be empowered to promote her rights, choices and wellbeing.

(6)

Area with horizontal dotted lines for writing the answer.

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA



(d) Discuss why a residential nursing home may be a more suitable setting for Janvi.

(8)

Area with horizontal dotted lines for writing the answer.

(Total for Question 4 = 20 marks)

TOTAL FOR PAPER = 80 MARKS

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

