

**Paper Reference(s) 31491H**

**Pearson BTEC Level 3 Nationals Extended  
Certificate**

**Health and Social Care**

**Unit 2: Working in Health and Social Care**

**Wednesday 22 May 2019 – Morning**

**Time: 1 hour 30 minutes plus your additional time  
allowance**

**INSTRUCTIONS TO CANDIDATES**

**Write your centre number, learner registration  
number, surname, other names and your signature  
in the boxes below. Check that you have the correct  
question paper.**

<b>Centre No.</b>							
<b>Learner Registration No.</b>							
<b>Surname</b>							
<b>Other names</b>							
<b>Signature</b>							
<b>Paper Reference</b>	<b>3</b>	<b>1</b>	<b>4</b>	<b>9</b>	<b>1</b>	<b>H</b>	



- Use **BLACK** ink or ball-point pen.
- Answer **ALL** questions.
- Answer the questions in the spaces provided – there may be more space than you need.

## **MATERIALS REQUIRED FOR EXAMINATION**

**Nil**

## **ITEMS INCLUDED WITH QUESTION PAPERS**

**Nil**

## **INFORMATION FOR CANDIDATES**

- The total mark for this paper is 80.
- The marks for **EACH** question are shown in brackets – use this as a guide as to how much time to spend on each question.

## **ADVICE TO CANDIDATES**

- Read each question carefully before you start to answer it.
- Try to answer every question.
- Check your answers if you have time at the end.

**(Turn over)**

**SECTION A**

**Answer ALL questions. Write your answers in the spaces provided.**

**(Questions begin on next page)**

**Case Study Scenario 1: Ill Health**

**Jason is being treated for mouth cancer in hospital. Following surgery to remove a tumour from his tongue, Jason has eating and communication difficulties.**

**He gets very frustrated when he cannot make himself understood.**

- 1 (a) The NHS (National Health Service) hospital services are provided by the public sector.**

**State the other TWO sectors providing health and social care services. (2 marks)**

**1** \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**2** \_\_\_\_\_

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**(Question continues on next page)**

**(Turn over)**

Jason has been provided with an advocate.

(b) Describe TWO ways an advocate could support Jason. (4 marks)

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**(Question continues on next page)**

**(c) Explain the responsibilities of a healthcare assistant who cares for Jason. (6 marks)**

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**(d) Discuss barriers that could affect Jason's ongoing care. (8 marks)**

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**(TOTAL FOR QUESTION 1 = 20 MARKS)**

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**SECTION B**

**Answer ALL questions. Write your answers in the spaces provided.**

**Case Study Scenario 2: Learning Disability**

**Nicky is 18 years old. She has a learning disability.**

**Nicky attends a day centre that provides care and support for adults with learning disabilities.**

**Nicky can communicate verbally. However, she struggles to explain her needs.**

**Nicky lives at home with her parents.**

**(Question 2 begins on next page)**

- 2 (a) State TWO health and social care professionals who could support Nicky's communication issues. (2 marks)

1 \_\_\_\_\_

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\_\_\_\_\_

2 \_\_\_\_\_

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**(b) Describe TWO anti-discriminatory responsibilities that health and social care workers have in their work with Nicky. (4 marks)**

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**(Question continues on next page)**

**(c) Explain how Nicky is kept safe when she is at the day centre. (6 marks)**

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**(d) Discuss how the multidisciplinary team (MDT) working with Nicky could empower her. (8 marks)**

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**(TOTAL FOR QUESTION 2 = 20 MARKS)**

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**SECTION C**

**Answer ALL questions. Write your answers in the spaces provided.**

**Case Study Scenario 3: Physical/Sensory Disabilities**

**Juan is 35 years old. He has had mobility problems for 10 years and uses a wheelchair.**

**Juan lives alone and maintains an independent life with the help of Rose. Rose is a domiciliary carer who visits Juan's home several times a week.**

**He communicates regularly with friends by using social media.**

- 3 (a) State TWO ways organisations could represent the interests of service users like Juan. (2 marks)**

**1** \_\_\_\_\_

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Juan has regular appointments with an occupational therapist.

(b) Describe TWO responsibilities of an occupational therapist supporting Juan. (4 marks)

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**(Question continues on next page)**

**Juan's domiciliary care services are to be inspected.**

**(c) Explain how services are improved by inspection.  
(6 marks)**

[illegible]

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**(d) Discuss how Rose's employer can make sure she is kept safe when she is at work. (8 marks)**

[illegible]

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**(TOTAL FOR QUESTION 3 = 20 MARKS)**

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**SECTION D**

**Answer ALL questions. Write your answers in the spaces provided.**

**Case Study Scenario 4: Age-related Needs**

**You are on a work experience placement on a children's ward at the local hospital. Your supervisor is a healthcare assistant.**

**The children are aged from one to eight years. One of the children, Josie aged eight, is giving cause for concern. Social services have been involved with the family since her older sister, Megan, was born.**

- 4 (a) State TWO work-related skills required by a healthcare assistant. (2 marks)**

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- (b) Describe the role of the midwife and the social worker who supported Josie's mother when she was pregnant. (4 marks)

**Midwife**

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**Social worker**

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**(c) Explain how staff working practices could affect the children on the ward. (6 marks)**

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**(d) Discuss how the hospital staff can ensure information relating to Josie remains confidential. (8 marks)**

[illegible]

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**(TOTAL FOR QUESTION 4 = 20 MARKS)**

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**TOTAL FOR PAPER = 80 MARKS**  
**END**