

Paper Reference(s) 31491H

Pearson BTEC Level 3 Nationals Extended Certificate

Health and Social Care

Unit 2: Working in Health and Social Care

Wednesday 22 May 2019 – Morning

Time: 1 hour 30 minutes plus your additional time allowance

INSTRUCTIONS TO CANDIDATES

Write your centre number, learner registration number, surname, other names and your signature in the boxes below. Check that you have the correct question paper.

Centre No.							
Learner Registration No.							
Surname							
Other names							
Signature							
Paper Reference	3	1	4	9	1	H	



- Use **BLACK** ink or ball-point pen.
- Answer **ALL** questions.
- Answer the questions in the spaces provided – there may be more space than you need.

MATERIALS REQUIRED FOR EXAMINATION

Nil

ITEMS INCLUDED WITH QUESTION PAPERS

Nil

INFORMATION FOR CANDIDATES

- The total mark for this paper is 80.
- The marks for **EACH** question are shown in brackets – use this as a guide as to how much time to spend on each question.

ADVICE TO CANDIDATES

- Read each question carefully before you start to answer it.
- Try to answer every question.
- Check your answers if you have time at the end.

(Turn over)

SECTION A

Answer ALL questions. Write your answers in the spaces provided.

Case Study Scenario 1: Ill Health

Jason is being treated for mouth cancer in hospital. Following surgery to remove a tumour from his tongue, Jason has eating and communication difficulties.

He gets very frustrated when he cannot make himself understood.

(Question continues on next page)

(Turn over)

- 1 (a) The NHS (National Health Service) hospital services are provided by the public sector.

**State the other TWO sectors providing health and social care services.
(2 marks)**

1 _____

2 _____

(Question continues on next page)

(Turn over)

Jason has been provided with an advocate.

(b) Describe TWO ways an advocate could support Jason. (4 marks)

1 _____

(Continue your answer on next page)

(Turn over)

2 _____

(Question continues on next page)

(Turn over)

(c) Explain the responsibilities of a healthcare assistant who cares for Jason. (6 marks)

(Continue your answer on next page)

(Turn over)

(Turn over)

(Question continues on next page)

(Turn over)

(d) Discuss barriers that could affect Jason's ongoing care. (8 marks)

(Continue your answer on next page)

(Turn over)

(Turn over)

SECTION B

Answer ALL questions. Write your answers in the spaces provided.

Case Study Scenario 2: Learning Disability

Nicky is 18 years old. She has a learning disability.

Nicky attends a day centre that provides care and support for adults with learning disabilities.

Nicky can communicate verbally. However, she struggles to explain her needs.

Nicky lives at home with her parents.

(Question 2 begins on next page)

(Turn over)

- 2 (a) State TWO health and social care professionals who could support Nicky's communication issues. (2 marks)**

1 _____

2 _____

(Question continues on next page)

(Turn over)

(b) Describe TWO anti-discriminatory responsibilities that health and social care workers have in their work with Nicky. (4 marks)

1 _____

(Continue your answer on next page)

(Turn over)

2 _____

(Question continues on next page)

(Turn over)

(c) Explain how Nicky is kept safe when she is at the day centre. (6 marks)

(Continue your answer on next page)

(Turn over)

(Turn over)

(Question continues on next page)

(Turn over)

(d) Discuss how the multidisciplinary team (MDT) working with Nicky could empower her. (8 marks)

(Continue your answer on next page)

(Turn over)

(Turn over)

SECTION C

Answer ALL questions. Write your answers in the spaces provided.

Case Study Scenario 3: Physical/Sensory Disabilities

Juan is 35 years old. He has had mobility problems for 10 years and uses a wheelchair.

Juan lives alone and maintains an independent life with the help of Rose. Rose is a domiciliary carer who visits Juan's home several times a week.

He communicates regularly with friends by using social media.

(Question continues on next page)

(Turn over)

- 3 (a) State TWO ways organisations could represent the interests of service users like Juan. (2 marks)**

1 _____

2 _____

(Question continues on next page)

(Turn over)

Juan has regular appointments with an occupational therapist.

(b) Describe TWO responsibilities of an occupational therapist supporting Juan. (4 marks)

1 _____

(Continue your answer on next page)

(Turn over)

2 _____

(Question continues on next page)

(Turn over)

Juan's domiciliary care services are to be inspected.

(c) Explain how services are improved by inspection. (6 marks)

(Continue your answer on next page)

(Turn over)

(Turn over)

(Question continues on next page)

(Turn over)

(d) Discuss how Rose's employer can make sure she is kept safe when she is at work. (8 marks)

[illegible]

(Continue your answer on next page)

(Turn over)

(Turn over)

(Turn over)

SECTION D

Answer ALL questions. Write your answers in the spaces provided.

Case Study Scenario 4: Age-related Needs

You are on a work experience placement on a children's ward at the local hospital. Your supervisor is a healthcare assistant.

The children are aged from one to eight years. One of the children, Josie aged eight, is giving cause for concern.

Social services have been involved with the family since her older sister, Megan, was born.

(Question continues on next page)

(Turn over)

- 4 (a) State TWO work-related skills required by a healthcare assistant. (2 marks)**

1 _____

2 _____

(Question continues on next page)

(Turn over)

(b) Describe the role of the midwife and the social worker who supported Josie's mother when she was pregnant. (4 marks)

Midwife

(Continue your answer on next page)

(Turn over)

Social worker

(Question continues on next page)

(Turn over)

(c) Explain how staff working practices could affect the children on the ward. (6 marks)

[illegible]

(Continue your answer on next page)

(Turn over)

(Turn over)

(Question continues on next page)

(Turn over)

(d) Discuss how the hospital staff can ensure information relating to Josie remains confidential. (8 marks)

(Continue your answer on next page)

(Turn over)

(Turn over)

TOTAL FOR PAPER = 80 MARKS
END