

Please check the examination details below before entering your candidate information

Candidate surname

Other names

Pearson BTEC
Level 3 Nationals
Extended
Certificate

Centre Number

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Learner Registration Number

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Monday 14 January 2019

Morning (Time: 1 hour 30 minutes)

Paper Reference **31491H**

Health and Social Care

Unit 2: Working in Health and Social Care

You do not need any other materials.

Total Marks

Instructions

- Use **black** ink or ball-point pen.
- **Fill in the boxes** at the top of this page with your name, centre number and learner registration number.
- Answer **all** questions.
- Answer the questions in the spaces provided
– *there may be more space than you need.*

Information

- The total mark for this paper is 80.
- The marks for **each** question are shown in brackets
– *use this as a guide as to how much time to spend on each question.*

Advice

- Read each question carefully before you start to answer it.
- Try to answer every question.
- Check your answers if you have time at the end.

Turn over ►

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SECTION A

Answer ALL questions. Write your answers in the spaces provided.

Case Study Scenario 1: Ill Health

Marilyn is 32 years old. She has issues with substance abuse and mental ill health. She is currently visited by a community psychiatric nurse.

Marilyn has just lost her job as a shop worker. She cannot afford to pay her rent and is at risk of becoming homeless.

- 1 (a) State **two** health settings that the community psychiatric nurse may refer Marilyn to, for support.

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(b) Explain **two** ways the community psychiatric nurse can make sure that they do not discriminate against Marilyn.

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(c) Explain why Marilyn may not be able to access the health and social care services she needs.

(6)

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(d) Discuss ways that health and social care professionals could support Marilyn.

(8)

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(Total for Question 1 = 20 marks)

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SECTION B

Answer ALL questions. Write your answers in the spaces provided.

Case Study Scenario 2: Learning Disability

Shirley is 45 years old. She has Down's syndrome. Shirley moved out of her family home and lives alone in supported living.

The care manager wants to get feedback on the service provision after discussion with Shirley's social worker.

2 (a) State **two** ways that the care manager could get feedback from Shirley.

(2)

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(b) Describe **two** responsibilities of Shirley's social worker.

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(c) Explain how the care manager could make sure that Shirley is safeguarded.

(6)

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Shirley works one day a week. She is often late.

(d) Discuss how social care professionals could support Shirley to live alone.

(8)

Area for writing the answer, consisting of multiple horizontal dotted lines.

(Total for Question 2 = 20 marks)

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SECTION C

Answer ALL questions. Write your answers in the spaces provided.

Case Study Scenario 3: Physical/Sensory Disabilities

Ritesh is 11 years old and lives with his parents. He has cerebral palsy and is a wheelchair user. Ritesh has very limited verbal communication and needs assistance with personal care.

He attends a local comprehensive school where he gets one-to-one support. However, he has found it difficult to get to know the other children in the school.

Joe is Ritesh's one-to-one support worker.

3 (a) Identify **two** ways that Joe is accountable in his role as a support worker.

(2)

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(b) Describe **two** responsibilities that Joe's employers have towards him.

(4)

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(c) Explain how Joe could promote Ritesh’s independence.

(6)

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(d) Discuss how Joe could support Ritesh in dealing with conflict.

(8)

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SECTION D

Answer ALL questions. Write your answers in the spaces provided.

Case Study Scenario 4: Age-related Needs

Donald is 85 years old. He has been diagnosed with Alzheimer’s disease by his GP.

Donald has become aggressive. His wife, Hilary, has become concerned that she cannot care for Donald at home because her arthritis is getting worse.

- 4 (a) State **two** healthcare professionals, other than a GP or occupational therapist, who could work with Donald.

(2)

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(b) Explain **two** ways an occupational therapist could support Hilary with day-to-day activities.

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(c) Explain the reasons why a nursing home might be an appropriate care setting for Donald.

(6)

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(d) Discuss the barriers that may prevent Donald's family getting him a place in a nursing home.

(8)

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(Total for Question 4 = 20 marks)

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