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Public Services

Unit 1: The Role and Work of the Public Services

Friday 13 January 2017 – Morning Time: 1 hour	Paper Reference 21484F
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You do not need any other materials.	Total Marks
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Instructions

- Use **black** ink or ball-point pen.
- **Fill in the boxes** at the top of this page with your name, centre number and learner registration number.
- Answer **all** questions.
- Answer the questions in the spaces provided – *there may be more space than you need.*

Information

- The total mark for this paper is 50.
- The marks for **each** question are shown in brackets – *use this as a guide as to how much time to spend on each question.*

Advice

- Read each question carefully before you start to answer it.
- Try to answer every question.
- Check your answers if you have time at the end.

Turn over ►

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Answer ALL questions.

Some questions must be answered with a cross in a box ☒. If you change your mind about an answer, put a line through the box ☒ and then mark your new answer with a cross ☒.



(Source: © Marshall Bruce/iStock)



(Source: © Andy_Oxley/iStock)

1 Name **two** armed services that use the vehicles shown in the pictures.

- 1
- 2

(Total for Question 1 = 2 marks)

2 One purpose of central government is to regulate an organisation such as the armed services.

Name **two** other organisations regulated by central government.

- 1
- 2

(Total for Question 2 = 2 marks)

3 Give **two** different ways the armed services carry out their role.

- 1
- 2

(Total for Question 3 = 2 marks)

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4 The third sector has a range of voluntary organisations.

(a) Give **two** examples of a voluntary organisation.

(2)

1

2

(b) Explain **one** way the voluntary sector supports the work of public sector organisations.

(2)

(Total for Question 4 = 4 marks)

5 (a) State **one** function of social services.

(1)

(b) State **one** function of the National Health Service.

(1)

(Total for Question 5 = 2 marks)



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6 Crime prevention is carried out by different public sector organisations.

(a) Explain the term 'crime prevention'.

(2)

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(b) Identify **one** way that crime prevention is carried out.

(1)

.....

(c) Name **one** voluntary organisation that is involved with crime prevention.

(1)

.....

(Total for Question 6 = 4 marks)

7 An example of direct charging is when fees are paid for car parking.

Explain **one** advantage of fees being paid for car parking.

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(Total for Question 7 = 2 marks)

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8 Public sector organisations are often involved in tendering to provide services.

This means public sector organisations bid for contracts to deliver services.

Explain **two** advantages of tendering for public services.

1

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2

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(Total for Question 8 = 4 marks)

9 Public sector organisations are funded in many different ways.

Explain **two** ways in which public sector organisations are funded.

1

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2

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(Total for Question 9 = 4 marks)

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10 Public sector organisations provide a range of leisure and heritage services.

(a) Explain **one** advantage for the public of the provision of sports facilities.

(2)

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(b) Explain **one** advantage for the public of the provision of libraries.

(2)

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(Total for Question 10 = 4 marks)

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11 If a major incident happens, public services work together to minimise the impact on the wider community.

(a) Identify **one** emergency incident.

(1)

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(b) Identify **one** impact of an emergency incident on the wider community.

(1)

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(c) Describe **one** way that public services minimise the impact of emergency incidents on the wider community.

(2)

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(Total for Question 11 = 4 marks)

12 The voluntary sector regularly receives donations through fundraising.

(a) Define the term 'fundraising'.

(1)

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(b) Give **one** way organisations raise funds.

(1)

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(Total for Question 12 = 2 marks)



13 Public sector organisations work in partnerships to deliver some services.

Explain **two** advantages for public sector organisations of working in partnership when delivering services.

1

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2

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(Total for Question 13 = 4 marks)

14 Public Service organisations also work in partnership to facilitate the management of incidents.

Explain **one** way that working in partnership facilitates the management of incidents.

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(Total for Question 14 = 2 marks)

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(Total for Question 15 = 8 marks)

TOTAL FOR PAPER = 50 MARKS



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