

Write your name here

Surname					Other names					
Pearson BTEC Level 1/Level 2 First Award	Centre Number					Learner Registration Number				
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<h1>Public Services</h1> <h2>Unit 1: The Role and Work of the Public Services</h2>										
Tuesday 12 January 2016 – Morning						Paper Reference				
Time: 1 hour						<b>21484F</b>				
You do not need any other materials.									Total Marks	

### Instructions

- Use **black** ink or ball-point pen.
- **Fill in the boxes** at the top of this page with your name, centre number and learner registration number.
- Answer **all** questions.
- Answer the questions in the spaces provided  
– *there may be more space than you need.*

### Information

- The total mark for this paper is 50.
- The marks for **each** question are shown in brackets  
– *use this as a guide as to how much time to spend on each question.*

### Advice

- Read each question carefully before you start to answer it.
- Try to answer every question.
- Check your answers if you have time at the end.

Turn over ►

P47416A

©2016 Pearson Education Ltd.

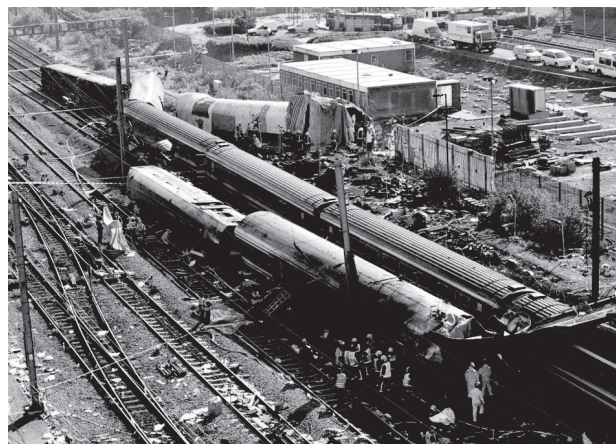
1/1/1/1/1



PEARSON

Answer ALL questions.

Some questions must be answered with a cross in a box ☒. If you change your mind about an answer, put a line through the box ☒ and then mark your new answer with a cross ☒.



1 Name **two** public services involved in managing the incident shown in the picture.

1 .....

2 .....

(Total for Question 1 = 2 marks)

2 One purpose of social services is to provide support for families and children.

(a) Name **one** other service which might be provided by a local authority.

(1)

.....

(b) State **one** way in which social services support families and children.

(1)

.....

(Total for Question 2 = 2 marks)

3 Give **two** examples of how the police service carries out its role.

1 .....

2 .....

(Total for Question 3 = 2 marks)



4 The Department for Education is part of central government.

(a) Name **one** other department which is part of central government.

(1)

.....

(b) State **two** functions of the Department for Education.

(2)

1 .....

.....

.....

2 .....

.....

.....

**(Total for Question 4 = 3 marks)**

5 (a) Local authorities earn revenue by making direct charges for some of the services they provide. One example of a direct charge is payment for car parking.

(i) Identify **one** other example of a direct charge.

(1)

.....

(ii) Explain **one** disadvantage for local authorities when they make direct charges for services they provide.

(2)

.....

.....

.....

(iii) Explain **one** way local authorities might use this additional funding to support their work.

(2)

.....

.....

.....

.....



(b) Organisations sponsor voluntary sector public services.

(i) Name **one** voluntary sector public service organisation.

(1)

(ii) State what is meant by the term 'sponsorship'.

(1)

(c) Local authorities sometimes contract out services.

Define the term 'contracted out services'.

(1)

**(Total for Question 5 = 8 marks)**

**6** The British Army provides humanitarian aid to other countries when required, for example, during conflicts.

Explain **one** way this may help the British Army to meet its **purpose**.

**(Total for Question 6 = 2 marks)**

**7** The National Society for the Prevention of Cruelty to Children (NSPCC) supports the work of social services.

Explain **one** way in which the NSPCC supports social services.

**(Total for Question 7 = 2 marks)**

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA



8 Services are often delivered by public, private and voluntary sector organisations working together.

Explain **two** advantages for **service users** of public, private and voluntary sector organisations working together.

1 .....

.....

.....

2 .....

.....

.....

**(Total for Question 8 = 4 marks)**

9 (a) The UK Border Agency is the responsibility of:

(1)

- A The Home Office
- B HM Treasury
- C Department for Education
- D Department of Health

(b) State **one** function of the UK Border Agency.

(1)

.....

.....

.....

**(Total for Question 9 = 2 marks)**



10 The criminal justice system consists of different agencies.

(a) Explain **one** purpose of the Crown Prosecution Service (CPS).

(2)

.....

.....

.....

.....

.....

(b) Explain **one** purpose of the Probation Service.

(2)

.....

.....

.....

.....

.....

(c) Explain **one** purpose of HM Prison Service.

(2)

.....

.....

.....

.....

.....

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA



(d) Explain **one** purpose of voluntary sector organisations in supporting individuals involved in the court process.

(2)

.....

.....

.....

.....

.....

**(Total for Question 10 = 8 marks)**

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA



11 (a) Name **one** voluntary sector organisation that supports the work of the police service.

(1)

.....

.....

Funding within the voluntary sector varies each year. As a result of this, organisations may have to reduce the level of support they give to public services.

(b) Explain **one** way changes in funding can impact on the support provided by the voluntary sector on the two following services.

Ambulance service

(2)

.....

.....

.....

.....

HM Coastguard

(2)

.....

.....

.....

.....

**(Total for Question 11 = 5 marks)**



DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA

DO NOT WRITE IN THIS AREA







Lined writing area for question 8.

**(Total for Question 8 = 8 marks)**

**TOTAL FOR PAPER = 50 MARKS**





**BLANK PAGE**

