

OXFORD CAMBRIDGE AND RSA EXAMINATIONS
Advanced Subsidiary GCE

APPLIED TRAVEL AND TOURISM

G720/CS

Unit 1: Introducing Travel and Tourism

CASE STUDY

Pre-release case studies for examination January 2006

OPEN ON RECEIPT

INSTRUCTIONS TO TEACHERS

- This case study **must** be opened and given to candidates on receipt.

INFORMATION FOR CANDIDATES

- You **must** make yourself familiar with the case study before you take the question paper.
- You **must not** take notes into the examination.
- A clean copy of the case study will be issued with the question paper.

These pre-release case studies consist of 13 printed pages and 3 blank pages.

Document 1

UK Domestic Coastal Tourism

The important contribution made by domestic tourism to the social and economic fabric of much of urban and rural Britain is better understood than in previous decades. Recent events, both domestic and international, have served to demonstrate to central government and to the UK public at large, the vital role tourism has to play in underpinning the social and economic structure of many of Britain's rural and urban communities. The fact that tourism is an important economic driver makes it all the more important that we now actively nurture its development, rather than simply let it evolve. UK domestic tourism not only helps provide employment for millions, it also gives hundreds of millions of us an easily accessible, affordable outlet for our leisure and holiday activities each year. 5

A series of international and domestic events, starting with 11 September 2001, have combined to show us just how susceptible tourism is to external influence. Terrorist threats and the impact of war have repeatedly affected international travel, both to and from the UK. Domestically, factors ranging from floods, through rail chaos, to Foot and Mouth have affected inbound tourism and domestic holiday taking. However, the combined events of 2001 onwards have been a wake-up call for government at all levels and for the tourism industry at large. Recognition of the intrinsic weakness of tourism is now being turned into a positive, with all the industry sectors and the government working more closely together to create a range of new external positive influences which will serve to generate more tourism business within the UK. 10 15

The figures for 2002 confirm the strength of the industry. The British took 101 million holidays in the UK, spending £17.0 billion. England accounted for 79.8 million of these holidays and £13.3 billion of the spend. In Wales, the equivalent figures were 8.8 million holidays and £1.2 billion spend. In Scotland, 12 million holidays generated £2.5 billion. 20

Within this socially and economically vital industry the biggest, and most often misunderstood, element is the coastal sector, including many of the larger 'traditional' seaside holidays, and £3.8 billion of the total spend. In Wales, the equivalent figures were 3.8 million holidays and £0.5 billion spend. In Scotland, 2 million holidays generated £0.36 billion. As a proportion of all holidays in England by the British, seaside holidays accounted for 26% of all holiday trips, 32% of all nights and 29% of all spend. In Wales, coastal holidays accounted for an even more impressive 43% of all holiday trips, 47% of all holiday nights and 43% of all spend. In Scotland, because of the different product, coastal holidays accounted for a smaller, but nevertheless important, 17% of all holiday trips, 20% of all holiday nights and 15% of all holiday expenditure. 25 30

In addition to the staying holidays, there are in excess of 240 million day visits made by the British to the British coast each year, generating a further £2 billion spend.

In March 2003 a record 332 UK rural and resort beaches were awarded the Seaside Awards by ENCAMS (formally The Tidy Britain Group) – 15 more than in 2002 and 150 more than in the mid 1990's. The Seaside Awards recognise clean beaches that provide proper safety and first aid, access for disabled visitors, clean and well-maintained facilities, dog control and free public information. In addition, there were 105 resort beaches awarded the European Blue Flag in June 2003, an increase of 22 on 2002. 35

Document 2

a

TOURISM SOUTH EAST – PURPOSE OF TRIP, 2002			
	Trips (mn)	Nights (mn)	£ Millions
Total Tourism	25.5	77.3	3,420
Holiday, pleasure/leisure	10.2	35.5	1,643
Holiday, visiting friends or relatives	4.7	13.5	450
All Holidays (1)	14.9	49.0	2,093
Other visits to friends or relatives (2)	7.0	17.9	511
<i>All visits to friends and relatives</i>	<i>11.7</i>	<i>31.4</i>	<i>961</i>
Attend conference	0.3	0.7	67
Attend exhibition/trade show/agricultural show	0.1	0.4	31
Conduct paid work/on business	2.8	6.9	662
All business travel (3)	3.3	8.0	759
Travel/transport employment (4)	0.1	0.2	11
Other/don't know (5)	0.3	2.2	46
note: total tourism = 1+2+3+4+5			

b

TOURISM SOUTH EAST – PURPOSE OF TRIP, BY LENGTH OF STAY, 2002								
	Total tourism	Holidays (1)	Hols 1-3	Hols 4-7	Hols 8+	Visits to friends and relatives (2)	Business/work (3)	Travel/transport/employment/other/don't know (4)+(5)
Trips (mn)	25.5	14.9	9.3	4.0	1.5	7.0	3.3	0.4
Trips (%)	100	58	36	16	6	27	13	2
Pounds (£M)	3,420	2,093	1,084	743	266	511	759	56
Spend (%)	100	61	32	22	8	15	22	2
note: total tourism = 1+2+3+4								

c

TOURISM SOUTH EAST – AGE PROFILE OF VISITORS, 2002							
	Total tourism	15-24	25-34	35-44	45-54	55-64	65+
Trips (mn)	25.5	3.7	5.0	5.3	4.2	3.1	4.2
Trips (%)	100	15	20	21	16	12	16

d

TOURISM SOUTH EAST – SOCIAL PROFILE OF VISITORS, 2002					
	Total tourism	AB	C1	C2	DE
Trips (mn)	25.5	8.8	8.0	4.7	3.8
Trips (%)	100	35	31	18	15
note: all data relates to visits made by UK residents to Southern & South East England					
source: United Kingdom Tourism Survey, UKTS 2002					
note: totals may not add due to rounding					

Document 3**MARGATE YOUTH HOSTEL****3 Star Youth Hostel**

Prices From (Valid until: 28/02/2005) Adult: £11.80 Under 18: £8.50

Prices From (Valid until: 28/02/2006) Adult: £12.50 Under 18: £9.00

Facilities

Rooms: 2, 3, 4 and 5 bedded rooms and two 6 bedded rooms.

Meals Available: Self-catering only (meals available to pre-booked parties of 10+).

Other Facilities: Lounge, dining room, quiet room, self-catering kitchen, cycle store and limited laundry facilities.

Under 3s Welcome: Yes

TV Lounge: Yes

Cot Available: Yes

Washing Machine: Yes

Credit Cards: Yes

Quick Information

Bucket and spade holidays on sandy award winning beach opposite hostel.

Address: 3-4 Royal Esplanade, Westbrook Bay, Margate, Kent CT9 5DL

Phone:

Within UK 0870 770 5956 Outside UK (+44) 1843 221616

Fax: (+44) 1843 221616

Email: margate@yha.org.uk

Opening information:

1 Sept 04 – 31 Dec 04 Available: Rent a Hostel

1 Jan 05 – 16 Apr 06 Flexible opening, please contact the Youth Hostel at least 48 hours ahead to check availability. Also available: Rent a Hostel

Open:

Reception Open: 08.00 – 10.00 hrs and 17.00 – 22.00 hrs

Hostel Closes: 23.00 hrs

Great for traditional family holidays by the sea.

Need to Know:

It's self-catering accommodation only.

Description:

Pack your bucket and spade because traditional seaside holidays don't get better than this. The hostel, converted from a hotel, is on the beachfront at Westbrook Bay, which boasts a gently shelving sandy beach. A five-minute stroll along the promenade takes you to Margate's main beach with its lively attractions and arcades. Be warned – with Dreamland Fun-Park and arcades galore, you'll have trouble dragging the kids away from their candyfloss.

How do you get to this Youth Hostel?

On foot follow promenade W from Main Sands to Westbrook Bay, then up steps. By road via main Canterbury road and R after Dog & Duck Pub, down Westbrook Gardens leading to Royal Esplanade.

Bus Information: Frequent from surrounding areas.

Train Information: Margate 500 metres.

Ferry Information: 19m to Dover, 3m to London (Manston) Airport.

National Express: Clock Tower, Marine Parade 1/2m.


Tourist Office: 01843 220241


Document 4


Chartwell

Home of Sir Winston Churchill

Chartwell, Westerham, Kent, TN16 1PS
 Tel 01732 866368 (Infoline) 01732 868381 (Office) 01732 868193 (fax)
 Email chartwell@nationaltrust.org.uk
www.nationaltrust.org.uk/chartwell







- the home of Sir Winston Churchill from 1924
- rooms in the house kept very much as they were when this was the family home
- many personal possessions and reminders of Sir Winston Churchill on display: books, personal gifts, family photos – and his famous cigars
- museum room housing mementoes and uniforms, as well as the famous siren suit and collection of hats

- impressive displays and sound recordings
- many of Churchill's paintings on view
- children's quizzes and family activities
- gardens, with stunning views across the Weald, including Lady Churchill's Rose Garden and the Golden Rose Walk
- wall and children's play house built by Sir Winston himself
- self-service restaurant open until 22 December with private function room for hire (tel. 01732 863087)
- shop open for Christmas shopping until 22 December (tel. 01732 867837)
- car park open every day except Christmas Day for access to countryside walks

Opening Times, Information & Admission

House	20 Mar - 30 Jun	11 - 5	M T W T F S S
	1 Jul - 31 Aug	11 - 5	M T W T F S S
	1 Sep - 7 Nov	11 - 5	M T W T F S S
Restaurant	3 Mar - 19 Mar	11 - 4	M T W T F S S
	20 Mar - 30 Jun	11 - 5:30	M T W T F S S
	1 Jul - 31 Aug	11 - 5:30	M T W T F S S
	1 Sep - 7 Nov	11 - 5:30	M T W T F S S
	10 Nov - 19 Dec	10:30 - 4	M T W T F S S
	20 Dec - 22 Dec	11 - 4	M T W T F S S
Shop	20 Mar - 22 Dec	As restaurant	
Car park	All year	9 - 5:30	M T W T F S S

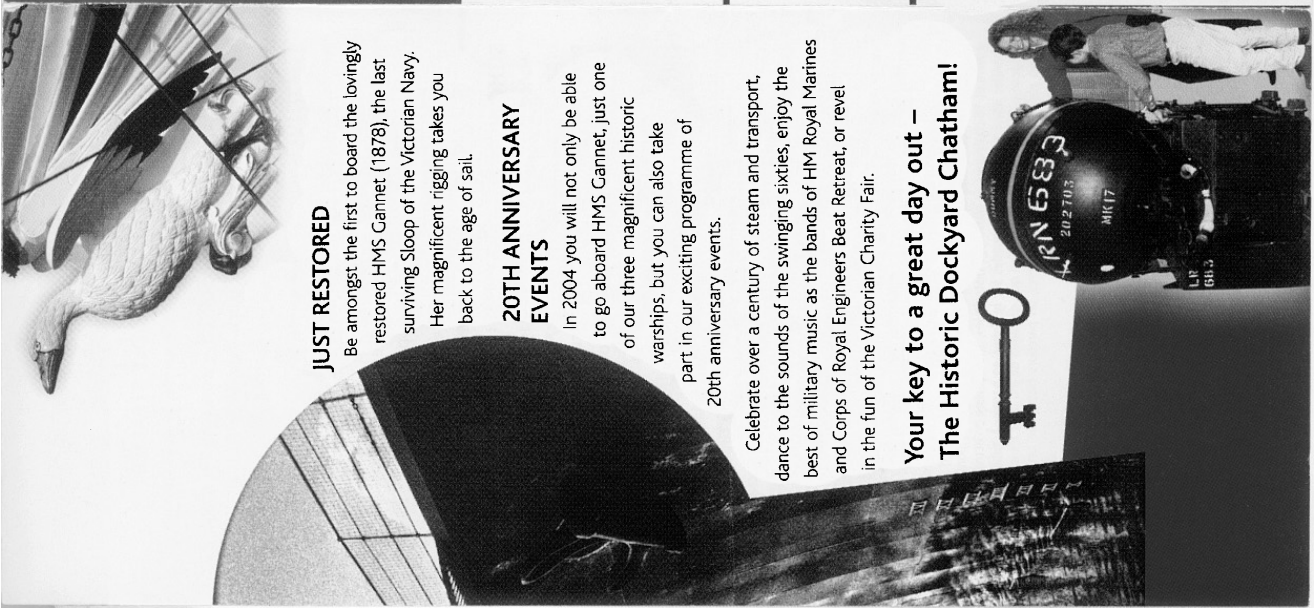
Admission by timed ticket, which should be purchased immediately on arrival but cannot be pre-booked. Open BH Mons. Last admission 4.15. Car park closes dusk if earlier than 5:30 and is closed on 25 Dec

Admission: £7, child £3.50, family £17.50 (2 adults & 3 children). **Garden & studio only:** £3.50, child £1.75, family £8.75. No groups BHols and Suns in July & Aug

📍 2ml south of Westerham, turn off A25 onto B2026 and fork left after 1½ml.

Events to enjoy
 Painting Days • Spring and Autumn lecture lunches • Conservation tours • Garden tours • D-Day commemoration events 2-6 June.
 • For details, tel. 01732 868381

Make a day of it
 Visit nearby Emmetts Garden, Knole or Quebec House



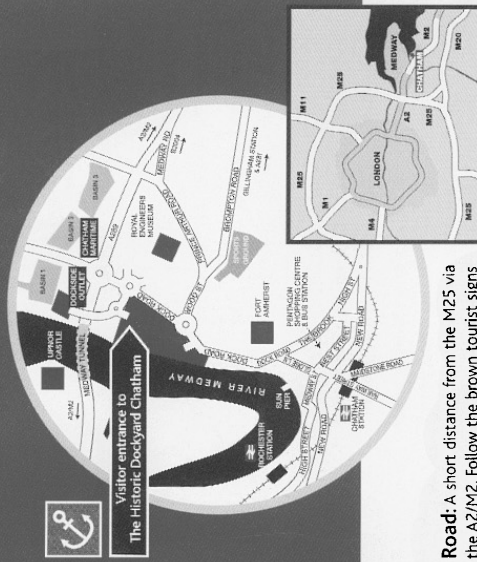
JUST RESTORED
Be amongst the first to board the lovingly restored HMS Gannet (1878), the last surviving Sloop of the Victorian Navy. Her magnificent rigging takes you back to the age of sail.

20TH ANNIVERSARY EVENTS
In 2004 you will not only be able to go aboard HMS Gannet, just one of our three magnificent historic warships, but you can also take part in our exciting programme of 20th anniversary events.

Celebrate over a century of steam and transport, dance to the sounds of the swinging sixties, enjoy the best of military music as the bands of HM Royal Marines and Corps of Royal Engineers Beat Retreat, or revel in the fun of the Victorian Charity Fair.

**Your key to a great day out –
The Historic Dockyard Chatham!**

HOW TO FIND US



Visitor entrance to The Historic Dockyard Chatham

Road: A short distance from the M25 via the A2/M2. Follow the brown tourist signs from junctions 1 and 4 of the M2 via A289 or junction 6 of M20 via Chatham town centre.

Rail: Frequent services from London and the Kent coast. Call 0845 7 48 49 50

Bus: From Chatham station and town centre. Call 0870 608 2608

Large car and coach park.

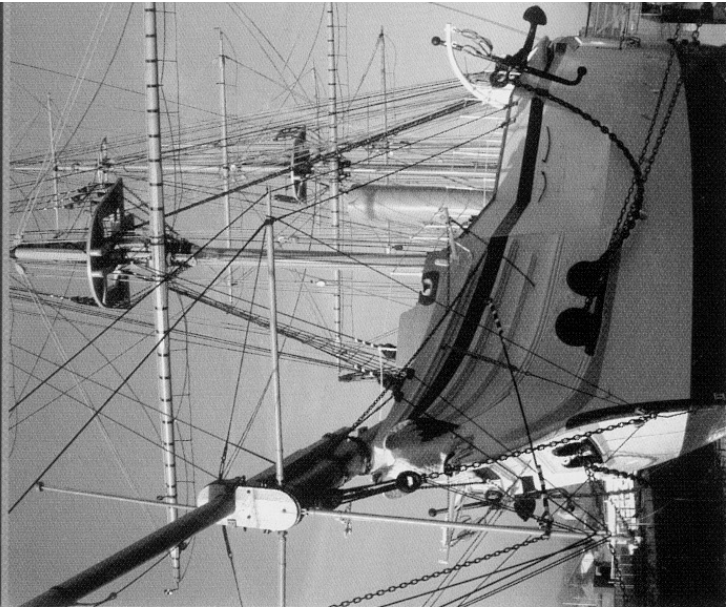
The Historic Dockyard CHATHAM

Kent Family Attraction of the Year
GOOD BRITAIN GUIDE 2004

Where Legends were created

FIVE ATTRACTIONS IN ONE
NEW EXHIBITS & EVENTS

www.chdt.org.uk



OPENING HOURS
Saturday 14th February – November 2004
 Open at weekends only 10am to 4pm.
 Open every day* 10am to 6pm (or dusk if earlier). Last entry 3pm.
Sunday 31st October 2004
 Last entry 3pm
Saturday, 27th March, 4pm thereafter, and January 2005
 Closed during December 2004

For further details please call our Information Line on
01634 823807

The Historic Dockyard Chatham, Kent ME4 4TZ
 Tel: 01634 823800 Fax: 01634 823801 E-mail: info@chdt.org.uk
www.chdt.org.uk

KM fm 102.9 102.4
 Purely local radio for Medway

MEDWAY

The Historic Dockyard Chatham is in the care of the Chatham Historic Dockyard Trust, an independent charity, whose task is to restore and preserve this important part of Britain's national heritage. Registered Charity No. 292101. Registered Museum No. RD 1425
 Designed by www.nakewine.co.uk B/W Photography by Christopher Marshall

OTHER ATTRACTIONS INCLUDE:

RIVER CRUISES ON THE PADDLE STEAMER KINGSWEAR CASTLE (May to September at an additional cost).

ARCHITECTURAL TREASURES – wonderful Georgian buildings, the Royal Dockyard Church, Victorian industrial masterpieces and the Commissioner's Garden.

THE RNXS STORY

KENT POLICE MUSEUM (variable opening times).


REFRESHMENT FACILITIES – licenced Wheelwrights' Restaurant, Jolly jacks softplay teashop or picnic areas on the lawns and in the garden.

SCHOOLS' PROGRAMME

'World War II Days', 'Living Literacy' and 'Virtual Victorians' – days of taught sessions bringing to life key aspects of the curriculum. Please call our Education Department on 01634 823811 for dates and further information on these days, other school visits and resource materials.


GROUP VISITS

Group Rates, Guided Tours, Lady Days and Special Itineraries are available for groups of 20 or more. Please call our Group Sales Department on 01634 823815, e-mail groupsales@chdt.org.uk or check the website for further details.

 Le chantier naval historique de Chatham est le plus complet de tous les chantiers de l'ère de la voile. Les navires de la Royal Navy y furent construits et entretenus pendant plus de 400 ans, de l'Armada espagnole au conflit des Malouines.

Aujourd'hui, le chantier naval historique est un site protégé très animé de 20 hectares où l'on vit et travaille dans un environnement historique unique en son genre. Ouvert au public, le site offre cinq attractions spectaculaires aux visiteurs dont trois navires de guerre et 16 chaloupes de sauvetage historiques, une cordée en activité et le musée du Chantier naval royal. Des promenades sur le fleuve en bateau à aubes sont également proposées (de mai à septembre) ainsi que des aires de jeu pour les enfants en intérieur et en plein air, des activités interactives, un parcours historique, un restaurant et une boutique de cadeaux et souvenirs.

Access for Visitors with impaired mobility

 This is an historic industrial site which is generally accessible but steps, slopes and uneven surfaces do exist. Due to the nature of the construction of the historic warships with steep ladders and hatches, access by those with mobility difficulties is not possible. Alternative 'virtual tours' are available. Normally there is a bus service between galleries and there is a special vehicle for the mobility impaired. Please telephone in advance. Guided tours can be arranged for the visually impaired.

Details in this leaflet are correct at the time of printing. Some facilities may not be available at all times, and we reserve the right to change the timing and content of events, galleries and attractions. We apologise for any inconvenience this may cause. Telephone 01634-823807 for further information or check our website at www.chdt.org.uk

UNLOCK THE SECRET...

Unlock the secret to over 400 years of maritime history as you explore the most complete dockyard of the Age of Sail to survive anywhere in the world. Tread the well-worn cobbles and follow in the footsteps of Britain's finest naval commanders.

For centuries the Dockyard walls kept many closely guarded secrets safe. Visit The Historic Dockyard Chatham today and see them revealed!


FIVE ATTRACTIONS IN ONE

Set in a stunning 80-acre site The Historic Dockyard's attractions will excite and entertain you – whatever your age!

Be amazed by the working Ropery, gripped by the stories of life aboard the three Historic Warships and absorbed by the sights, sounds and smells of the dockyard of 1758 recreated in Wooden Walls.

Relive heroic rescues of RNLI crews in Lifeboat! Journey through 400 years of history in the inspiring Museum and enjoy the grandeur of our architectural treasures.

Unlock ALL the Dockyard's hidden secrets!



Document 6

TOURISM IN THANET

Thanet has been a traditional tourist destination for over 200 years. Whilst the popularity of seaside tourism may have declined since its heyday at the end of the 19th century, it still remains the single largest component of the domestic holiday market. Tourism expenditure directly supports 4,860 jobs, whilst a further 1,078 are supported through indirect expenditure.

A good tourist industry can also provide additional benefits to the district. A well received tourist 'experience' can improve the image of Thanet, which may encourage business to locate or families to move into the area. 5

By 2020 Thanet's Council's vision is that facilities and attractions would have adapted to the tourist market and these would provide new leisure experiences compared to those that were provided 20 years earlier. 10

The coast is also seen as a major asset, catering for all recreational requirements from bird watching to jet skiing. It is hoped that the integration of these diverse activities will be achieved through the promotion of the Coastal Park initiative. Many of these attractions should also help to lengthen the holiday period in Thanet and give the area an image boost. Figures from the South East England Tourist Board indicate that in the year 2000, in the region of 518,000 staying trips were undertaken by tourists in Thanet and that these visitors generated in the region of £85.56 million of direct tourist expenditure into the Districts' economy. Additional to staying visitors, it is estimated that the District received 2.60 million day-visitors who contributed a further £43.1 million to the local economy. 15

Source: British Resorts Association.

beaches and bays

The Isle of Thanet is justifiably proud of its beaches, and spends a great deal of time and money ensuring they meet the highest standards of cleanliness and safety.

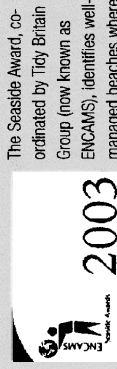
All the popular bays have lifeguard patrols, and four of them have achieved 'Seaside Awards' status, with Minnis Bay gaining the coveted European 'Blue Flag' award.

This section of the guide details the facilities available on 14 of our most popular beaches and bays.

Boats may be launched from certain of our beaches. For more information on boat launching areas please telephone the Amenities Management Department on **01843 577688**.

Chalet and Beach Hut Hire For further information, please telephone Thanet Leisureforce on **01843 296111** or contact one of the Bay Inspectors on the beaches.

the seaside award



The Seaside Award, co-ordinated by Tidy Britain Group (now known as ENCAMS), identifies well-managed beaches where you can be assured of excellent standards of cleanliness and safety, and water quality that complies with current European legislation. The awards are presented annually and are only valid for that year. The beaches are assessed in the season before the awards. They continue to be monitored after the awards are given to ensure that standards are maintained.

Seaside Award Resort Beach

A Seaside Award resort beach actively encourages visitors, provides facilities and offers a variety of activities. Award-winning resort beaches are usually found near a town with access by public transport. You can normally expect to find a café or restaurant, toilets and public telephones at these beaches.

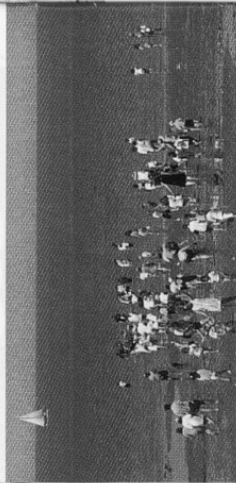
Each beach fulfils 29 criteria which fall into five groups:

- safety
- management
- cleanliness
- information
- water quality



Seaside Award-winning Beaches

- Joss Bay, Broadstairs
- Ramsgate Main Sands
- Viking Bay, Broadstairs
- Westbrook Bay, Westbrook, Margate



blue flag beach



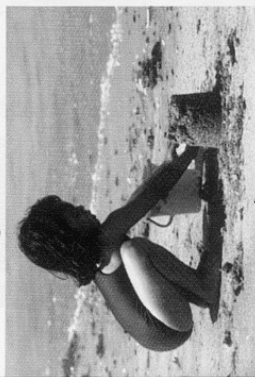
To be eligible for the European Blue Flag Award a bathing beach has to fulfil all requirements. The criteria cover aspects such as water quality, beach and water cleanliness, information and education, litter collections, first aid facilities, toilet facilities, water safety, dog control, drinking water, public telephones, general beach access and lifeguards.

Blue Flag Beaches

- Minnis Bay, Birchington

Family Friendly Beaches

Look out for the new signposts on Margate. Broadstairs and Ramsgate main beaches and Joss Bay. These highly visible signposts, all resembling different animals, are instantly recognisable to children and are an excellent way to help you locate your position on the beach and help your little ones to find their way back to you.



beaches and bays



Dog Byelaws

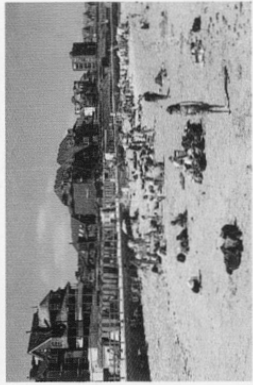
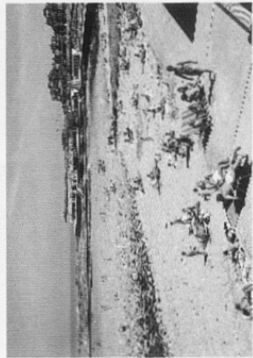
If you are visiting the area with your dog, please take note of the signage at each beach. **Note:** guide dogs and hearing dogs are exempt from all dog bans.

beaches and bays



Minnis Bay

Blue Flag Award
Rural country bay
Blue Flag Award | first aid station |
lifeguards | bay inspector/information
| café | sailing club | parking
facilities | windsurfing area |
chairs for hire | picnic area |
public house nearby | toilets | dog
ban from May-Sept.



West Bay

Popular family bay
café | lifeguards | bay inspector/information |
chairs for hire | toilets | dog restrictions apply

St Mildred's Bay

Popular family bay
toilets | café | lifeguards | bay inspector/information |
parking | chairs for hire | tennis and putting nearby |
toilets | dog restrictions apply



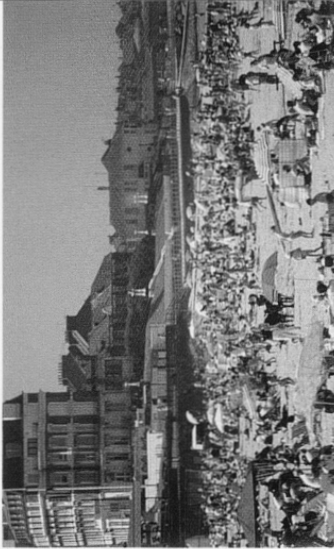
Westbrook Bay

Seaside Award
Popular family bay
café | lifeguards
| bay inspector/
information |
designated water ski
area | first aid station
| chairs for hire
| deckchairs for hire |
children's play area |
bowls and tennis
nearby | toilets | dog
ban June-August
between 10am-6pm.

beaches and bays

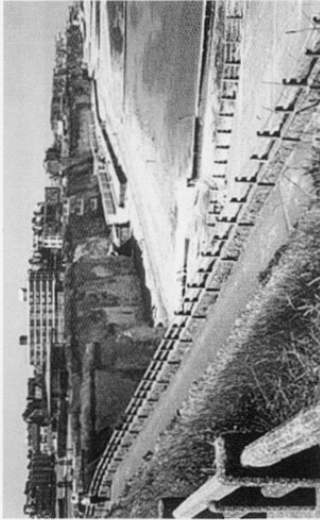
Margate Main Sands

Town's main bay
cafés | lifeguards | first aid
station | bay
inspector/information | animal
logo signposts | canes/petale
hire | children's rides |
amusements | donkey rides |
deckchairs and sun loungers for
hire | shops and amusements
nearby | toilets | dog ban May-
September



Walpole Bay

Hodges Gap
Popular watersports bay
café | lifeguards | parking | lift
| jet ski hire | chalets for hire |
putting and tennis nearby |
toilets | dog ban May-
September



Kingsgate Bay (below)

Quiet secluded bay
chalets for hire



Botany Bay

Quiet and popular family bay
lifeguards | café | public house nearby | toilets

■ margate ■ broadstairs ■ ramsgate ■ villages

www.tourism.thanet.gov.uk

Document 8

a

TOURISM SOUTH EAST – SEASONALITY OF TRIPS, BY QUARTER, 2002					
	Total trips	Jan-March	Apr-June	Jul-Sept	Oct-Dec
Trips (mn)	25.5	5.1	6.9	7.1	6.4
Trips (%)	100	20	27	28	25

b

TOURISM SOUTH EAST – MONTH OF TRIP, 2002													
	Total tourism trips	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec
Trips (mn)	25.5	1.6	1.5	2.0	2.3	2.7	2.0	2.2	3.1	1.8	2.1	1.6	2.6
Trips (%)	100	6	6	8	9	11	8	9	12	7	8	6	10

	All holidays 1-3 nights	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec
Trips (mn)	9.3	0.5	0.7	0.9	0.9	0.9	0.8	0.7	1.0	0.7	0.8	0.6	0.9
Trips (%)	100	5	8	10	10	10	9	8	11	8	9	6	10

	All holidays of 4+ nights	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec
Trips (mn)	5.5	0.1	0.1	0.5	0.4	0.7	0.5	0.8	0.9	0.4	0.5	0.2	0.6
Trips (%)	100	2	2	9	7	13	9	15	16	7	9	4	11

note: all data relates to visits made by UK residents to Southern & South East England
 source: United Kingdom Tourism Survey, UKTS 2002
 note: totals may not add due to rounding

how can we help?

welcome

And how can we help you make the most out of your visit?



Our Visitor Information Centres are here to help so pop in and see us.

There are Visitor Information Centres in Margate, Broadstairs and Ramsgate offering you a wide range of services.

■ **WHAT'S ON** - Find out what's on at the theatres, cinemas, local events and festivals.

■ **GO ON TREAT YOURSELF** - Buy those quality souvenirs and gifts ranging from inexpensive traditional souvenirs to nautical gifts that you won't be able to resist.

■ **FOR THE ADVENTUROUS** you'll want to find out more on our cycle routes, footpaths, town trails and guided walks.

■ **WHY NOT BOOK A DAY TRIP TO FRANCE**

■ **YOU'LL NEED TO FIND YOUR WAY!** And of course the essential information for any visit, a local map, and information on the many attractions available to visit.

See 'special offer' voucher at the back of brochure

www.tourism.thanet.gov.uk



visitor information

centres in Thanet where are we?

Margate
12 - 13 The Parade, Margate
Kent CT9 1EY
(SEE MAP ON PAGE 7, REF. B2)

Broadstairs
6B High Street, Broadstairs
Kent CT10 1LH
(SEE MAP ON PAGE 11, REF. C2)

Ramsgate
17 Albert Court, York Street,
Ramsgate, Kent CT11 9DN
(SEE MAP ON PAGE 13, REF. C3)

or
Ring our call centre
+ 44 (0) 1843 563333 or
+ 44 (0) 1843 563334
E-mail: tourism@thanet.gov.uk
www.tourism.thanet.gov.uk

Information is available through our Visitor Information Centres for the less mobile visitor including attractions, restaurants and local taxi companies. Further information can be obtained from the following organisations locally.

U.K. MOBILITY SERVICES
Can supply for hire manual and electric wheelchairs - opening hours Monday to Saturday 9am - 5pm.
Telephone + 44 (0) 1843 230900

AGE CONCERN (Ramsgate)
Hire out manual wheelchairs, zimmer frames, and walking sticks - opening hours Monday to Friday 9am - 3.30pm.
Telephone + 44 (0) 1843 592117

AGE CONCERN (Broadstairs)
Hire out manual wheelchairs and zimmer frames - opening hours Monday to Friday 9am - 4pm.
Telephone + 44 (0) 1843 868018



So much to do and can't fit it all in? Why not stay for the night or longer?

We have up-to-date information on available accommodation at our fingertips using our computer booking system. Don't waste time walking the streets why not call in and we can do the searching for you.

DON'T FORGET TO USE THE SPECIAL OFFER VOUCHERS AT THE BACK OF THE BROCHURE



■ margate ■ broadstairs ■ ramsgate ■ villages

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