

**ADVANCED GCE  
PSYCHOLOGY**

Psychology and Organisations

**TUESDAY 22 JANUARY 2008**

**2546**

Morning

Time: 1 hour 30 minutes

Each candidate must be given:

1. one copy of this question paper;
2. one 8-page Answer Booklet.

**Additional materials:** 4-page Answer Booklets may be issued to candidates who require them.



**INSTRUCTIONS TO CANDIDATES**

- Write your name in capital letters, your Centre Number and Candidate Number in the spaces provided on the Answer Booklet.
- Read each question carefully and make sure you know what you have to do before starting your answer.
- Answer **one** question in Section A and **one** question in Section B.
- Write your answers on the answer booklet provided.

**INFORMATION FOR CANDIDATES**

- The number of marks for each question is given in brackets [ ] at the end of each question or part question.
- The total number of marks for this paper is **50**.
- You will be awarded marks for the quality of written communication where an answer requires a piece of extended writing.

This document consists of **2** printed pages.

**SECTION A**

Answer **either** Question 1 **or** Question 2 from this section.

1 (a) Describe **one** type of selection interview. [6]

(b) Discuss the weaknesses of selection interviews. [10]

[Total: 16 marks]

2 (a) Describe **one** possible effect of work stress. [6]

(b) Assess the usefulness of investigating work stress. [10]

[Total: 16 marks]

**SECTION B**

Answer **either** Question 3 **or** Question 4 from this section.

3 (a) Describe what psychologists have learned about human resource practices. [10]

(b) Evaluate what psychologists have learned about human resource practices. [16]

(c) The human resources manager of a hotel chain is conducting a job analysis for their restaurant chefs. Using your knowledge of psychology, suggest how the manager could do this. Give reasons for your answer. [8]

[Total: 34 marks]

4 (a) Describe what psychologists have learned about leadership and management. [10]

(b) Evaluate what psychologists have learned about leadership and management. [16]

(c) You have been asked to advise a group of new leaders of youth activity camps. Using your knowledge of psychology, suggest an effective leadership style for working with young people. Give reasons for your answer. [8]

[Total: 34 marks]

[Total paper marks: 50]

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