

Write your name here

Surname

Other names

Centre Number

Candidate Number

Edexcel GCE

Leisure Studies

Advanced Subsidiary

Unit 2: Working Practices in Leisure

Thursday 12 January 2012 – Morning

Time: 1 hour 30 minutes

Paper Reference

6967/01

You must have:

Calculator

Total Marks

Instructions

- Use **black** ink or ball-point pen.
- **Fill in the boxes** at the top of this page with your name, centre number and candidate number.
- Answer **all** questions.
- Answer the questions in the spaces provided
– *there may be more space than you need.*

Information

- The total mark for this paper is 90.
- The marks for **each** question are shown in brackets
– *use this as a guide as to how much time to spend on each question.*
- Quality of written communication will be taken into account in the marking of your responses to questions 1(c) and 2(a)(ii). These questions are indicated with an **asterisk** (*)
– *you should take particular care on these questions with your spelling, punctuation and grammar, as well as the clarity of expression.*

Advice

- Read each question carefully before you start to answer it.
- Keep an eye on the time.
- Try to answer every question.
- Check your answers if you have time at the end.

Turn over ►

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PEARSON

Answer ALL the questions. Write your answers in the spaces provided.

1 Runfar Athletics Stadium is used by a junior and a senior athletics club. To keep the stadium in good condition the ground staff use chemicals for cleaning. They have to follow the requirements of the Control of Substances Hazardous to Health Regulations (COSHH).

(a) Outline **four** key requirements of the Control of Substances Hazardous to Health Regulations (COSHH).

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Children in the junior club are aged 10 to 16. For their training sessions, parents drop them off and pick them up two hours later. The children have to use potentially dangerous equipment such as the discus and javelin. They also do some fitness training on indoor gym equipment.

(b) Identify and explain **two** measures that the club could put in place to help ensure the safety and security of the children at their training sessions.

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The senior club has to keep records of its members. These records include their names, addresses and other personal details. The club has strong links with other clubs in the area and shares information with them so that events can be jointly advertised. The club employs temporary staff for large events – some of them have to use the database. As the database is not updated regularly past members still get emails from the club advertising events.

*c) Explain how the requirements of the Data Protection Act will affect the running of the athletics club. You should use the above information in your response.

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(d) Describe the role of the Health and Safety Executive (HSE) in ensuring safety in leisure organisations.

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Two top American Football clubs are to play a match at the stadium to help promote the sport in the region. Demand for tickets is expected to be high. One of the many considerations for the organisers is that spectators are kept safe from injury whilst in the stadium.

(e) Using the following pro forma, complete a risk assessment with the key hazard being the possibility of injury to spectators at the match.

(12)

Hazard	Injury to spectators at the match		
Who might be affected	Likelihood of hazard occurring	Severity of hazard	Risk rating
Measures to minimise risk			
Scale used for likelihood		Scale used for severity	

(Total for Question 1 = 34 marks)



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2 The senior athletics club has experienced problems with the stadium recently. The manager of the stadium has just received the following email from the club:

Re: Senior Athletics
From: icharge@funrun.com
Sent: 11/01/2012 23:37
To: manager@runfarstad.co.uk

Dear Jim

Our club has been using this stadium for 20 years, but recently we have been unhappy with it. Some of the equipment is past its best - the high jump landing mats, for example, are worn and dangerous. The changing rooms are shabby (two possible new members decided not to join because of the state of them) and the showers don't always work. Lack of communication between your staff meant that last week we had booked a session but no-one was here to open the changing rooms.

What is happening to this place?

Regards
Irene Charge
Head Coach, Senior Athletics

The manager knows that the club is an important source of income to the stadium but its financial records are incomplete so he does not know how important. He wants to introduce the Quest quality system at the stadium.

(a) (i) Identify **two** types of evidence that a Quest assessor might ask to see. For each, suggest how it would be used in the assessment.

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The manager knows that the introduction of a quality system might not be without problems. When he introduced Quest in his last job, staff became demotivated by changes to their working practices and some customers left before any improvements were obvious.

(b) Explain **two** ways in which the manager could help the introduction of a new quality system run smoothly.

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The junior section of the athletics club uses the Clubmark quality system.

(c) Explain the advantages of using the Clubmark system.

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(Total for Question 2 = 22 marks)



- 3 The stadium has a large shop but some of the systems it uses are out of date. The new manager has looked at the accounts and realised that there are some problems. One of these is stock control.

The following tables were part of the shop's stock records for last year.

Table 1 Record of selected items of stock on December 31st

Stock line	Number of units	Cost per unit	Selling price	Stock value
Sport jelly beans	40	£0.90	£1.20	
Energy bar	160	£0.70	£0.50	
Sports drink	60	£0.80	£1.10	
Total stock value				

Table 2 Stock records for selected stock lines October 1st to December 31st

	Senior club tracksuits		Junior club tracksuits		Running vests	
	Bought	Sold	Bought	Sold	Bought	Sold
October	20	18	24	24	40	30
November	20	20	24	24	40	30
December	20	19	24	24	40	28
Balance on December 31st						



- (a) (i) Complete the right-hand column in Table 1 to show the stock value for each item and the total stock value. (3)
- (ii) Complete the bottom row of Table 2 to show the balance for each stock line at the end of December. (1)
- (iii) Using the information in the tables, explain **two** problems that Runfar Athletics Stadium appears to be having with stock control. (4)

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In the finance office there are a number of cheques that should have been paid in to the bank three weeks ago. The finance officer has suggested that it would be better if the shop did not accept cheques in future.

(b) (i) Explain the advantages and disadvantages to the shop of accepting cheques as a method of payment.

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(ii) Explain the advantages and disadvantages to the shop of accepting credit cards as a method of payment.

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The office conditions for the stadium’s administrative staff are poor and the manager thinks that the administrative building needs to be replaced. This will be a large project, but before any decision is taken the manager will need to collect some information and make some basic decisions.

- (c) Describe what considerations the manager would have to take into account before deciding whether this project will go ahead.

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The success of the American Football match has encouraged the management to think about holding more events of this type. They know they will have to attract a wider customer base in order for it to be worthwhile. Tickets at the moment are printed and sold at the stadium. At the last match there were long queues to get tickets and to get into the stadium. The management want to prevent this happening again and they are thinking of upgrading the stadium's ticketing system.

(d) (i) Analyse the benefits of installing an up-to-date ticketing system at Runfar Athletics Stadium.

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The finance officer has suggested that instead of installing a new system, they could outsource the ticketing to a specialist ticket agency.

- (ii) Give **two** reasons that might justify outsourcing the ticketing to a specialist agency instead of installing their own system.

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(Total for Question 3 = 34 marks)

TOTAL FOR PAPER = 90 MARKS



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