



GCE A level

1243/01

**INFORMATION AND
COMMUNICATION TECHNOLOGY – IT3
Use and Impact of ICT**

A.M. TUESDAY, 17 June 2014

2 hours 30 minutes

Suitable for Modified Language Candidates

ADDITIONAL MATERIALS

You will need a WJEC 20-page booklet (pink), which has been specifically designed for this examination. No other style of answer booklet should be used. Should you run out of space, use a standard 4 page continuation booklet.

INSTRUCTIONS TO CANDIDATES

Use black ink or black ball-point pen. Do not use a gel pen or correction fluid.

Answer **all** questions in Section A and **one** question group in Section B.

Use both sides of the paper. Write only within the white areas of the book.

Write the question number in the two boxes in the left hand margin at the start of each answer.

Leave at least two line spaces between each answer.

The intended marks for questions or part questions are given in brackets []. You are advised to divide your time accordingly. The total number of marks available is 90.

You are reminded of the necessity for good written communication and orderly presentation in your answers.

Quality of written communication will be assessed in question 14.

SECTION A

Answer all questions.

0	1	A novice user and an expert user have different needs when using a computer. Discuss these differing needs. Then describe how different <i>Human Computer Interfaces</i> (HCI) can address these needs. [5]
0	2	Describe the factors that should be taken into account when designing an appropriate HCI that would be used by a young child learning how to spell. [4]
0	3	A company is considering installing a wireless network. Describe two advantages and two disadvantages for the <i>company</i> of using a wireless network over a cabled network. Do not use <i>health concerns</i> for your answer. [4]
0	4	<i>Peer-to-peer</i> and <i>client server</i> networks are two types of network. Compare and contrast these two types of network. [6]
0	5	The Data Officer of a large company has written a security policy for that company. Explain why the company should have a security policy. Give three examples of what it should contain. Do not use <i>user accounts</i> and <i>logs</i> for your answer. [5]
0	6	Describe the use of <i>user accounts</i> and <i>logs</i> as a way of keeping confidential data secure. [3]
0	7	Many large data processing projects now make use of distributed computing. Explain what is meant by <i>distributed computing</i> and describe an application which uses it. [5]
0	8	Discuss the <i>advantages</i> and <i>disadvantages</i> of <i>distributed computing</i> . [4]
0	9	A global market research company uses <i>File Transfer Protocol</i> (FTP). Describe in detail what is meant by FTP. State a use and give an <i>advantage</i> to the company of using FTP. [4]
1	0	Describe three different examples which illustrate the difference between legal and moral issues with respect to <i>codes of conduct</i> . [6]
1	1	A finance company is carrying out a risk analysis. Describe in detail three of the factors the company should take into account when deciding how much to spend to control and minimise the risk to data. [3x2]
1	2	A company has installed a new ICT system which will have to be maintained. Describe two different methods of system maintenance. Illustrate each method with an appropriate <i>distinct</i> example. [2x3]
1	3	Describe the factors which make a <i>Management Information System</i> (MIS) either good or poor. [6]
1	4	Improvements in communication systems have made it possible for more and more people to work from home using computer networks, often called <i>teleworking</i> . Discuss the <i>advantages</i> and <i>disadvantages</i> to employees and companies of <i>teleworking</i> . [8]

SECTION B

Answer **either** questions 15, 16, 17 and 18 or question 19.

1	5	Explain what is meant by a <i>relational database</i> . [2]
1	6	<p>A car hire company uses a relational database management system for organising its rentals. For simplicity, a person may only hire one car at a time. Part of one table in the car hire database could be:</p> <p>CAR [<u>CarID</u>, Make, Model, Colour, Year of registration, Hire rate,]</p> <p>with <u>CarID</u> being the primary key.</p> <p>Give two other suitable tables you could expect to see in this database. Identify any primary and foreign keys and at least two other fields in each table. [7]</p>
1	7	Describe how the car hire database structure could be improved to allow a person to hire more than one car at a time. [1]
1	8	Describe the <i>advantages</i> of a <i>relational database</i> approach over a <i>flat file</i> approach. Use appropriate examples. [8]

1	9	<p>According to a survey, the average 21 year old has:</p> <ul style="list-style-type: none"> • spent 5000 hours videogaming; • sent 250,000 email messages; • spent 10,000 hours on a mobile phone. <p>Discuss the benefits and concerns these activities cause for modern society. Use appropriate examples. [18]</p>
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