

**ADVANCED SUBSIDIARY GCE
INFORMATION AND COMMUNICATION TECHNOLOGY**

Practical Applications of ICT using Standard/Generic Applications Software

FRIDAY 16 MAY 2008**2514**

Morning

Time: 1 hour 30 minutes

Candidates answer on the question paper

Additional materials: No additional materials are requiredCandidate
ForenameCandidate
SurnameCentre
Number

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INSTRUCTIONS TO CANDIDATES

- Write your name in capital letters, your Centre number and Candidate number in the boxes above.
- Use blue or black ink. Pencil may be used for graphs and diagrams only.
- Read each question carefully and make sure that you know what you have to do before starting your answer.
- Answer **all** the questions.
- Do **not** write in the bar codes.
- Write your answer to each question in the space provided.

INFORMATION FOR CANDIDATES

- The number of marks for each question is given in brackets [] at the end of each question or part question.
- The total number of marks for this paper is **90**, of which 4 marks are allocated to the assessment of the quality of written communication where an answer requires a piece of extended writing.
- No marks will be awarded for using brand names of software packages or hardware.

FOR EXAMINER'S USE		
1		10
2		18
3		15
4		21
5		11
6		11
QWC		4
TOTAL		90

This document consists of **13** printed pages and **3** blank pages.

BLANK PAGE

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A new company, Beautiful Bird Tables (BBT), has been set up. The company make and sell bird tables.

- 1 The company uses word processing software to produce their documents.

- (a) Describe **two** advantages and **one** disadvantage of using a word processing package.

Advantage 1.....
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Advantage 2.....
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Disadvantage.....
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[6]

- (b) Some documents will be created using templates.

Describe a template.

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[4]

2 BBT have created a logo using an image from an image library of bird tables.

- (a) Explain **one** advantage and **one** disadvantage of using an image of a bird table from an image library.

Advantage.....

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Disadvantage.....

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[4]

- (b) Describe how the following features could be used to modify the image.

Fill

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Soften

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Sharpen

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[6]

- (c) To enhance the logo, BBT have added text to the image.

Explain how grouping the text could be used when modifying the logo.

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[4]

- (d) The text and image used in the logo are stored as different file types.

Explain why different file types are needed.

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[4]

3 BBT is to give a presentation at an exhibition.

- (a) The presentation can be produced on overhead transparencies (OHTs) or as a slideshow using presentation software.

- (i) Describe **two** advantages of using OHTs for this presentation.

Advantage 1

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Advantage 2

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[4]

- (ii) Describe **two** advantages of using presentation software for this presentation.

Advantage 1

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Advantage 2

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[4]

- (b) Describe **one** advantage and **one** disadvantage of using a wizard to create this presentation.

Advantage.....

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Disadvantage.....

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[4]

- (c) The presentation is to be given by the Managing Director.

State **three** reasons why **manual transition** is the most suitable transition method for this presentation.

Reason 1

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Reason 2

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Reason 3

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[3]

- 4 Spreadsheet software has been customised to enable the staff of BBT to calculate the total cost of customers' orders.

- (a) The spreadsheet interface has been tailored using forms, menus and macros.

Explain the advantages, to BBT of tailoring the spreadsheet interface.

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[6]

- (b) Describe, giving examples, how form controls can be used to assist the staff to enter data into the spreadsheet.

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[6]

- (c) Explain the terms rows, columns and worksheets as used in a spreadsheet.

Give an example of how each could be used by BBT.

(i) Rows

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Example

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..... [3]

(ii) Columns

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Example

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..... [3]

(iii) Worksheets

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..... [3]

- 5 Following the success of the bird tables it has been decided to supply the bird tables to shops. A website is to be developed that will enable the shops to place orders for the bird tables.

- (a) Explain the benefits of using dynamic data in the new website.

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[6]

- (b) The shops may search for the website using a search engine.

- (i) Identify **two** problems that a shop may experience if they type the key words 'bird tables' into the search engine.

Problem 1

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Problem 2

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[2]

- (ii) Identify **two** methods that could be used to improve the results of the search.

Method 1

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Method 2

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[2]

- (c) BBT want to see the trend in sales over a period of one year following the implementation of the website.

State the most suitable type of chart for this task.

..... [1]

Turn over for last question

6 BBT holds records of the orders that shops place for bird tables in a relational database.

(a) Explain **two** reasons why a database is used to store and handle these records.

Reason 1

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Reason 2

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[4]

(b) Primary and foreign keys are used in the database.

Explain the terms

(i) Primary key

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[2]

(ii) Foreign key.....

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[2]

- (c)** The entities and attributes in the relational database are:

SHOP(Shop_ID, Contact_Forename, Contact_Surname, Address_1, Address_2, Telephone_Number)

ORDER(Order_Code, Shop_ID, Stock_ID, Date, Quantity)

BIRDTABLE(Stock_ID, Description, Price, Delivery_Cost)

- (i)** State the primary key of the BIRDTABLE entity.

..... [1]

- (ii)** State one foreign key.

..... [1]

- (iii)** State the relationship between the SHOP and ORDER entities.

..... [1]

[86]

Quality of Written Communication [4]

Total [90]

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