| Centre Number | | | Candidate Number | | |
|---------------------|--|--|------------------|--|--|
| Surname | | | | | |
| Other Names | | | | | |
| Candidate Signature | | | | | |



General Certificate of Education Advanced Level Examination June 2015

Information and Communication INFO3 Technology

Unit 3 The Use of ICT in the Digital World

Tuesday 23 June 2015 9.00 am to 11.00 am

For this paper you must have:

• a clean copy of the Candidate Booklet (enclosed for you to use when answering questions in Section A).

Time allowed

• 2 hours

Instructions

- Use black ink or black ball-point pen. Use pencil only for drawing.
- Fill in the boxes at the top of this page.
- Answer all questions.
- You must answer the questions in the spaces provided. Do not write outside the box around each page or on blank pages.
- Do all rough work in this book. Cross through any work you do not want to be marked.

Information

- The maximum mark for this paper is 100.
- The marks for questions are shown in brackets.
- Question 9 should be answered in continuous prose.
 In this question you will be marked on your ability to:
 - use good English
 - organise information clearly
 - use specialist vocabulary where appropriate.

Section A

Answer all questions in the section.

| 1 | UCDM will provide an extranet service for volunteers. Explain the difference between an internet service and an extranet service. [4 marks] |
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2 (a) Complete the simple Gantt chart below to show UCDM's development schedule.

| | | | MON | ITHS | 3 | |
|------------------------------|---|---|-----|------|---|---|
| Activity | 1 | 2 | 3 | 4 | 5 | 6 |
| Investigation and analysis | | | | | | |
| Design | | | | | | |
| Prepare invitation to tender | | | | | | |
| Develop data warehouse | | | | | | |

[4 marks]



| 2 (b) | Explain why UCDM should use formal project management methods for the development of the new system. |
|-------|--|
| | [8 marks] |
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| 3 (a) | Discuss how a risk analysis exercise might assist UCDM in avoiding any future security breaches or loss of service. Include in your answer examples of areas where action might be necessary. |
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| | [10 marks] |
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| 3 (b) | The Trustees state that the head office at Ipswich will have standby power supplies. | |
|-------|---|--|
| | Describe how the use of UPS and standby generators could assist with the provision of a reliable ICT operation. | |
| | [3 marks] | |
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Turn over for the next question





| | Discuss appro | priate investigat | ting and rec | ording techr | niques that m | ight be used |
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Turn over for the next question





| 5 | Describe the steps that UCDM will need to take to ensure its data warehouse gives th appearance of one system. | |
|---|--|----|
| | [6 mark | s] |
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Section B

Answer all questions in this section.

- **6 (a)** For each testing technique described in **Table 1**, choose the letter from A, B, C or D which best matches the description.
 - A Multi-platform testing
 - B Volume testing
 - C Unit testing
 - D Integration testing

Each letter must only be used once.

Table 1

| | Description | Letter |
|-------|--|--------|
| (i) | Testing the interaction between different software modules. | |
| (ii) | Testing the individual software modules. | |
| (iii) | Testing to access system or network performance using large amounts of data. | |
| (iv) | Testing using a different type of hardware from that used for development. | |

[4 marks]

Question 6 continues on the next page



| 6 (b) | Describe what a test harness is and how it is used. [4 marks] | |
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| 7 | A large organisation is considering purchasing an integrated help desk and asset register system. |
|---|---|
| | Describe how this would operate and explain how the organisation might benefit from the purchase. |
| | [12 marks] |
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| 8 | Describe typical areas of responsibility for a Chief Information Officer (CIO) working in large organisation with an internal ICT department. [10 marks | |
| 8 | large organisation with an internal ICT department. | |
| 8 | large organisation with an internal ICT department. [10 marks | |
| 8 | large organisation with an internal ICT department. [10 marks | s] |
| 8 | large organisation with an internal ICT department. [10 marks | s] |
| 8 | large organisation with an internal ICT department. [10 marks | s] |
| 8 | large organisation with an internal ICT department. [10 marks] | s] |
| 8 | large organisation with an internal ICT department. [10 marks] | s] |
| 8 | large organisation with an internal ICT department. [10 marks] | s] |



Turn over for the next question



| 9 | Discuss, using examples of ICT systems, how the efficiency and effectiveness of business processes can be improved by ICT. | |
|---|--|--|
| | [20 marks] | |
| | In this question you will be marked on your ability to use good English, to organise information clearly and to use specialist vocabulary where appropriate. | |
| | This space is available for planning your answer, if you wish to use it. | |
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END OF QUESTIONS



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