Centre Number			Candidate Number		
Surname					
Other Names					
Candidate Signature					



General Certificate of Education Advanced Subsidiary Examination June 2015

# Information and Communication Technology

INF<sub>02</sub>

Unit 2 Living in the Digital World

Wednesday 3 June 2015 1.30 pm to 3.00 pm

You will need no other materials.

### Time allowed

• 1 hour 30 minutes

### Instructions

- Use black ink or black ball-point pen. Use pencil only for drawing.
- Fill in the boxes at the top of this page.
- Answer all questions.
- You must answer the questions in the spaces provided. Do not write outside the box around each page or on blank pages.
- Do all rough work in this book. Cross through any work you do not want to be marked.

### Information

- The marks for questions are shown in brackets.
- The maximum mark for this paper is 80.
- Question 8 should be answered in continuous prose.
   In this question you will be marked on your ability to:
  - use good English
  - organise information clearly
  - use specialist vocabulary where appropriate.

For Examiner's Use		
Examine	r's Initials	
Question	Mark	
1		
2		
3		
4		
5		
6		
7		
8		
TOTAL		

# Section A

Answer all questions in this section.

1	Using examples, describe the difference between malpractice and crime in the context of an ICT system.  [4 marks]

**Table 1** shows part of a catalogue for a mail order company.

Table 1

Item Code	Item	Price
2345	USB Flash Drive	£12.60
2367	USB Mouse (wired)	£3.50
1346	USB Keyboard (wired)	£11.00



(a)	When a customer sends in an order, the item code and other data are entered into a data processing system.
	Explain why data is coded before being entered into a data processing system.  [5 marks]
(b)	When the coded data is entered into a data processing system it will be encoded.
	Why does the data need to be encoded?  [1 mark]



- **Table 2** shows four different communication devices being used. For each picture, choose a letter from A, B, C or D which best describes the form of data being processed.
  - A Numeric
  - B Sound
  - C Text
  - D Image

Write the letter for your answer in the box given. Each letter must only be used once.

[4 marks]

Table 2

Device	Letter
(a) Using a mobile phone	
(b) Video conferencing	
(c) Entering a PIN on an ATM	
(d) Using an E-Reader	



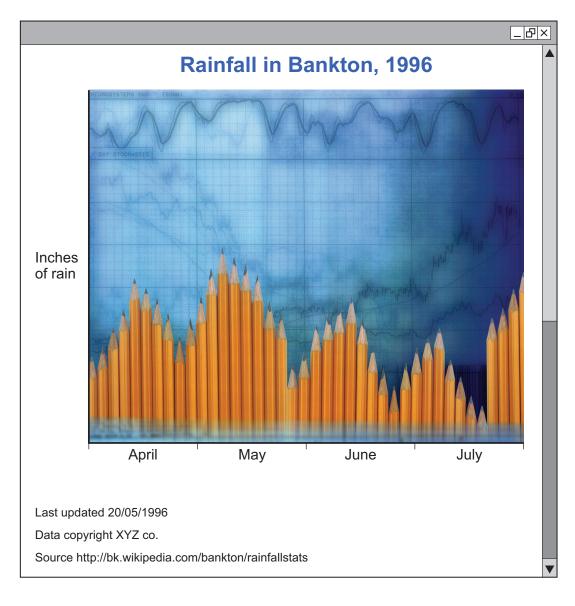
4	ICT systems allow users to carry out their day to day tasks more easily.
	Describe what ICT can provide to assist users in carrying out these day to day tasks.  [6 marks]

Turn over for the next question



**5** Figure 1 has been taken from a wiki website.

Figure 1



A student intends to use information from **Figure 1** in an essay.

Explain, with reasons, why the student may have concerns about the quality of information obtained from <b>Figure 1</b> .
[6 marks]



6

Turn over for Section B



## Section B

	Answer <b>all</b> questions in this section.		
6 6 (a)	The backup and recovery of data is an important issue when using ICT systems.  Mobile devices can store vast amounts of data which needs to be backed up to avoid		
	loss.  Discuss the different ways that data on mobile devices could be backed up.  [8 marks]		



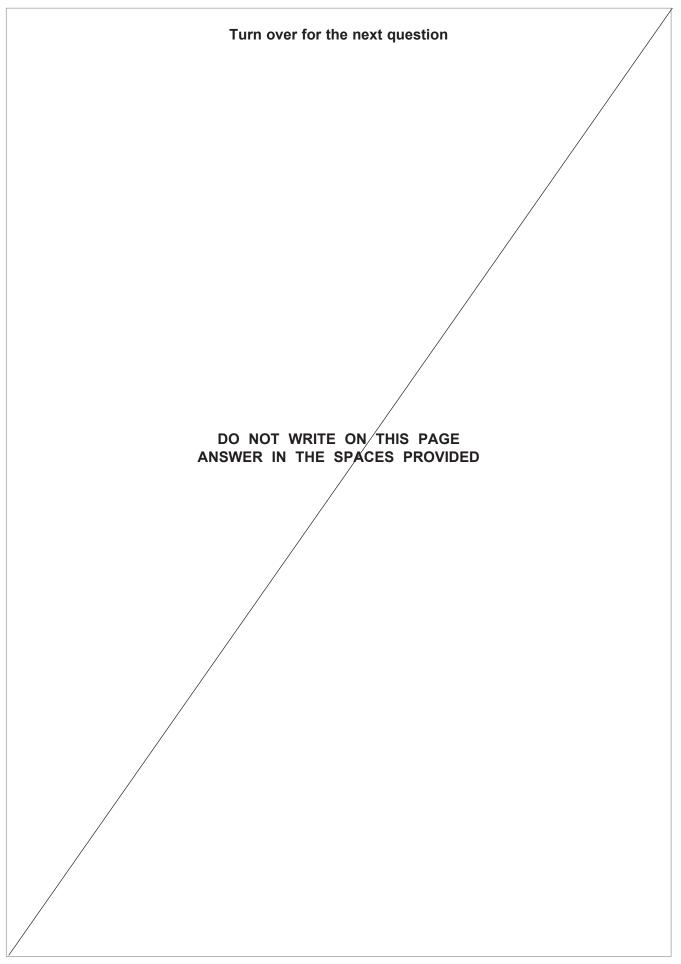
6 (b)	Describe the factors that need to be considered to enable the successful recovery of data to an ICT system.  [6 marks]
	[e mante]



6 (c)	E-commerce sites, which use ICT systems, are open 24 hours a day, 7 days a week and need to provide continuity of service to their users.
	Explain the ways that providers of e-commerce sites could provide continuity of service to their users.
	[6 marks]

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The ICT industry employs people who can demonstrate that they are able to work in teams.  A leading university is now offering a course entitled 'Team Working in Distributed Environments' as part of an ICT qualification.
Describe, using examples, the characteristics of effective ICT teams.  [8 marks]



7 (b)	Distributed teams may consist of people working in different countries.
	Explain how ICT can be used to enable effective teamwork for members of a distributed team.
	[6 marks]

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8	There is a need to protect ICT systems and the data stored in them from an increasing number of threats.
	Discuss this statement.
	In your answer refer to the following elements:
	<ul> <li>Hardware</li> <li>Software</li> <li>Procedures</li> <li>[20 marks]</li> </ul>
	In this question you will be marked on your ability to use good English, to organise information clearly and to use specialist vocabulary where appropriate.
	This space is available for planning your answer, if you wish to use it.







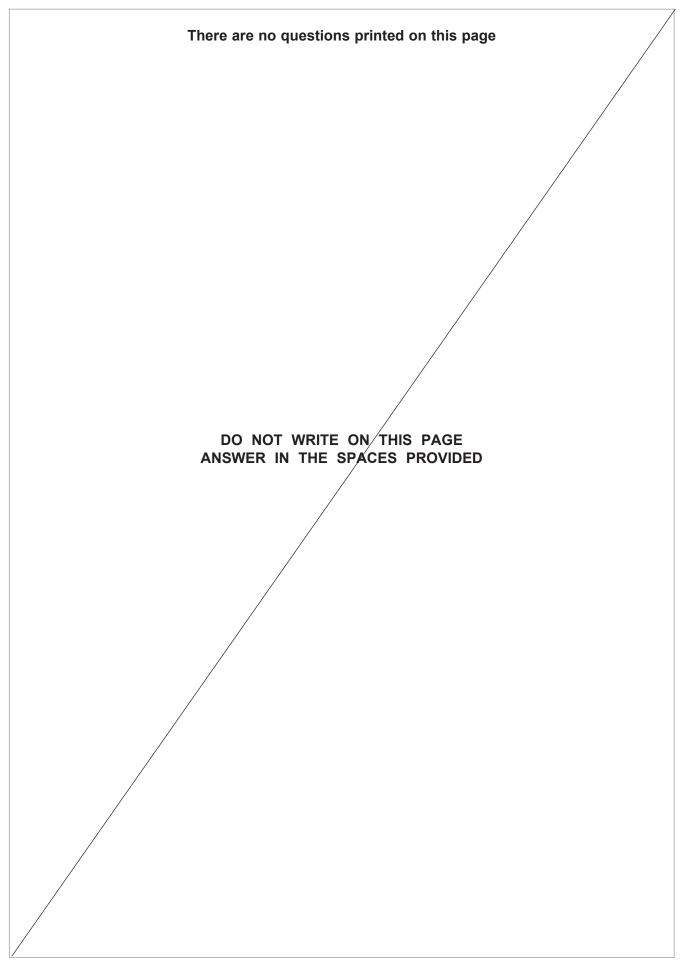



END OF CHECTIONS

END OF QUESTIONS



20





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