

## Suggested Client Groups and Services

Client group	Health care services	Social care services	Early years services
<b>Babies and children</b>	Primary health care (including maternity services, health visitors), general hospital services, mental health care, speech therapy, dentistry.	Foster care, residential care, child protection, child and family support group services.	Childminders, pre-school and nursery education, family centres, crèches, after school care, toy libraries, child guidance, parent and toddler support groups.
<b>Adolescents</b>	School medical services, primary health care, general hospital services, dentistry, mental health care, health promotion (smoking, sexual health, drugs, alcohol).	Foster care, residential care, youth offending services, child protection, youth work, support group services.	
<b>Adults</b>	Primary health care (including community provision of district and community mental health nursing), general hospital services, dentistry, mental health care, family planning clinics, health promotion (smoking, sexual health, drugs, alcohol), complementary therapies, hospices.	Housing/homelessness services, residential care, refugees, day centres, counselling support (e.g. Samaritans), information and advice services, social work, support groups, service user organisations.	
<b>Older people</b>	Primary health care (including district and community mental health nursing), occupational therapy, complementary therapies, dentistry, chiropody/podiatry, specialist hospital services (general and mental health), nursing homes, hospices.	Sheltered/supported housing, residential care, home helps, day centres, lunch clubs, information and advice services, social work, support group services, service user organisations.	
<b>Disabled people (additional services)</b>	Any of the above according to individual and local needs. Additionally, specialist medical and nursing services, physiotherapy, psychology, occupational therapy, complementary therapies, specialist education and training services (e.g. work-related and rehabilitative training schemes).	Any of the above according to individual and local needs. Additionally, specialist support and provision through service user organisations, direct payment personal assistance, social education (e.g. life skills education and supported work schemes).	Any of the above according to individual and local needs. Separate, specialist education provision and support services are provided in addition to integration within mainstream provision.

## Health Settings, Services and Job Roles

Examples of health services:

Health Setting	Examples of Services Provided	Examples of Direct Care Job Roles
<b>Hospital</b>	Maternity, nursing care, surgery, x-ray, physiotherapy, pharmacy, speech therapy, occupational therapy, orthodontal clinic, ophthalmic clinic, outpatient clinics, geriatric care, clinical counselling/ psychology, chiropody, nutrition clinic.	Nurse, doctor, consultant, midwife, physiotherapist, radiographer, hospital social worker, counsellor, speech therapist, occupational therapist, occupational therapist's aid, geriatrician, paediatrician, chiropodist, dietician, dentist.
<b>Dentist</b>	Treatment for teeth and gums, oral hygiene, advice.	Dentist, oral hygienist, dental nurse.
<b>Health Centre</b>	Health diagnosis, physiotherapy, chiropody, health advice, counselling, maternity, family planning.	GP, physiotherapist, chiropodist, practice nurse, community midwife, counsellor, health visitor, district/community nurse.
<b>Pharmacy</b>	Making up prescriptions, advice.	Pharmacist, assistant pharmacist.
<b>Community Services (Health)</b>	Nursing care, advice about health, psychiatric nursing.	District/community nurse, health visitor, psychiatric nurse, speech therapist.
<b>Optician</b>	Eye testing, diagnosis of conditions of the eye, advice.	Optician

## Local Authority Settings, Services and Job Roles

Examples of statutory Local Authority services:

<b>Local Authority Setting</b>	<b>Examples of Services Provided</b>	<b>Examples of Job Roles</b>
<b>Day care centre for older people</b>	Personal support, supervision, advice, chiropody, aids and adaptations, meals.	Health assistants, care assistants, chiropodist, social worker, occupational therapist.
<b>Community care and support</b>	Advice and guidance, counselling, psychiatric support, home care services.	Social worker, counsellor, home care officer/ assistant, psychiatric counsellor.
<b>Fostering and Adoption</b>	Children's homes (temporary and permanent).	Children's officer, care assistants, social workers.

## Independent Settings, Services and Job Roles

Examples of services available through the Independent Sector (non-profit making and profit making):

<b>Independent Setting</b>	<b>Examples of Services Provided</b>	<b>Examples of Direct Care Job Roles</b>
<b>Day Centre for older people (Private)</b>	Meals, chiropody, personal support, aids and adaptations, leisure activities, care planning, counselling.	Care manager, care assistant, chiropodist, occupational therapist, social worker, community nurse, counsellor.
<b>Residential Home (private)</b>	24 hour care and support, chiropody.	Care assistant, social worker, chiropodist.
<b>Nursing Home (private)</b>	Medical care and support 24 hours a day.	Nurse, health assistant, care assistant, chiropodist, physiotherapist.
<b>Pre-school/Nursery (private)</b>	Care and support, education.	Pre-school/nursery teacher, pre-school/ nursery assistant, nursery nurse.
<b>BUPA Hospital (private)</b>	Surgery, medical nursing, physiotherapy, x-ray, consultations about health conditions, audiology.	Doctors, consultants, nurses, physiotherapists, radiologists, health assistants, care assistants, chiropodists, audiologists.
<b>Help the Aged Day Centre for older people (voluntary)</b>	Meals, leisure activities, personal help and support, chiropody.	Care assistant, social worker, chiropodist.
<b>Community Services (private)</b>	Nursing care in client's own home.	Macmillan Nurse.
<b>Hospice</b>	Medical care, personal care and support.	Doctor, consultant, nurses, care assistant, health assistants, social workers.