

GCE

Health and Social Care

Advanced GCE

Unit F920: Understanding human behaviour

Mark Scheme for June 2011

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Qu	estion		Expected Answer	Mark	Rationale / Additional Guidance
1	(a)	(i)	One mark for ONE of	1x1	
			EysenckCattell	[1]	
		(ii)	Two marks for each feature outlined, TWO required One mark for naming the feature, second mark for development Eysenck • personality is inherited / genetic • trait theory - individuals can be placed at a point on a continuum between extremes • extroversion – introversion • stability – instability (neuroticism) • tough minded – tender minded • personality can be tested, measured • linked to Galen's work on 'humours / body fluids' • criminal behaviour can be linked to traits Cattell • personality is inherited / genetic • 16 personality factors - personal profile plotted on continuum between extremes • sociable – unsociable	2x1 2x1 [4]	
			 intelligent – unintelligent emotionally stable – unstable dominant – submissive cheerful – brooding conscientious – undependable bold – timid sensitive – insensitive suspicious – trusting imaginative – practical 		

Que	estion	Expected Answer		Rationale / Additional Guidance	
		 shrewd – naïve self-assured – apprehensive radical – conservative self-sufficient – group adherence self-disciplined – uncontrolled tense – relaxed personality can be tested / measured 			
1	(b)	Level 3 (7 – 8 marks) Candidate gives a detailed and accurate explanation of both sides of the debate, using appropriate examples to illustrate both nature and nurture. Clear understanding is shown of the different emphasis which is put on each side of the debate by the different perspectives. Mention is made that development is likely to be the result of an interaction of the two sides. The answer is planned and logical using appropriate health and social care terminology. There will be few, if any, errors of grammar, punctuation and spelling. Level 2 (4 – 6 marks) Candidate gives a brief explanation of both sides of the debate, using some appropriate examples. Answer shows some understanding of the focus of the question. Sentences and paragraphs are not always relevant. There may be noticeable errors of grammar, punctuation and spelling. Level 1 (0 – 3 marks) Candidate makes a limited attempt to explain the debate. Examples used are not always relevant. Answer may be muddled or list like. Errors of grammar, punctuation and spelling may be noticeable and intrusive.		Level 3 Detailed and accurate explanation Both sides of the debate Appropriate examples of both nature and nurture Clear understanding High level of QWC Level 2 Brief explanation Both sides of the debate Some appropriate examples Some understanding Possible errors in QWC Appropriate examples should be credited (even if some inappropriate examples are also included) Level 1 Limited attempt at explanation – likely to be more descriptive/list-like Examples not always appropriate/relevant Possible noticeable and intrusive errors in QWC	
		Cont/			

Question	Expected Answer	Mark	Rationale / Additional Guidance
	 debate based on whether nature or nurture has greatest influence on human development current view is of interaction between both 		
	Nature side emphasises genetics inheritance cannot be changed biological approach Nurture side emphasises upbringing social context development through life social learning approach		
1 (c)	Level 3 (6 – 7 marks) A detailed explanation is given using an appropriate example and clearly focused on physical development. Information is accurate and specifically related to the example used. Answer demonstrates understanding using appropriate health, social care and early years terminology. Sentences and paragraphs are relevant with information presented in a balanced, logical and coherent way. There are few, if any, errors of grammar, punctuation and spelling. Level 2 (3 - 5 marks) A sound explanation is given. Physical effects may not relate specifically to the example given and answer may contain some inaccuracies. Sentences and paragraphs are not always relevant and do not always address the focus of the question. There may be noticeable errors of grammar, punctuation and spelling.		Level 3 Detailed and accurate explanation Appropriate example Clearly focused on physical development Answer clearly relates to the example Clear understanding High level of QWC Level 2 Sound explanation Appropriate example - candidates choosing a less appropriate example are restricted to level 2 Attempt to focus on physical effects Some understanding Possible errors in QWC

Question	Expected Answer	Mark	Rationale / Additional Guidance
Question	 Expected Answer Level 1 (0 – 2 marks) A limited explanation is attempted. An appropriate example may or may not be used. Little understanding of physical effects is demonstrated. Answer may be muddled or list like. Errors of grammar, punctuation and spelling may be noticeable and intrusive. Cystic fibrosis – sticky secretions of mucus clog the airways, leading to breathing difficulties, chest infections, difficulty in conceiving in females, sterility in males. Very salty sweat. Physiotherapy needed daily to clear lungs. Digestive difficulties lead to inability to absorb nutrients, 'failure to thrive'. Haemophilia – deficiency in blood protein 'factor viii', poor blood clotting, bruising, inflammation of joints, pain. Down's Syndrome- distinctive facial features, poor muscle control of tongue, short stature, heart defects common. Huntington's disease - physical effects not apparent until adulthood. Tremors, jerky movements, twitches, poor muscle control, muscle rigidity leading to paralysis. 	Mark	Level 1 Limited attempt at explanation – likely to be more descriptive/list-like Example may not be appropriate/relevant Limited understanding of physical effects Possible noticeable and intrusive errors in QWC
	+ any other appropriate condition		

F920 Mark Scheme June 2011

Question	Expected Answer	Mark	Rationale / Additional Guidance
2 (a)	One mark for each correct response, FOUR required	4x1	
	 water pollution air pollution noise pollution housing conditions / location flooding/natural disasters hygiene 	[4]	

Que	stion	Expected Answer	Mark	Rationale / Additional Guidance
Que 2	estion (b)	Expected Answer Level 3 (12 – 16 marks) Candidate gives a detailed evaluation of the effects and may relate this specifically to different members of the family. At least two aspects of PIES are fully covered. Although most effects are likely to be negative there is some balance to the answer, some reference may be made to more positive possible outcomes. Candidate at this level may look at longer	<u>Mark</u> [16]	Rationale / Additional Guidance Levels checklist Level 3 Detailed evaluation – min 2 positives and 2 negatives Related to different family members Min 2 aspects of PIES Range of appropriate examples
		term effects and consequences and a conclusion drawn for full marks. A range of appropriate examples is used and reference may be made to events reported in the media. The answer is presented in a planned and logical sequence, using appropriate health, social care and early years terminology accurately. Sentences and paragraphs are for the most part relevant with the material presented in a balanced, logical and coherent manner. There are few errors of grammar, punctuation and spelling.		Clear understanding High level of QWC Level 2 Sound evaluation – min 1 positive and 1 negative Tends to focus on negatives 'Family' may be used generally Min 2 aspects of PIES Some understanding
		Level 2 (6 – 11 marks) Candidate gives a sound evaluation of the effects on the family. At least two aspects of PIES are covered. The answer tends to address only negative effects and long term consequences are unlikely to be considered. Candidate has shown some understanding of the focus of the question. Appropriate health, social care and early years terminology is used, although sentences and paragraphs may not always be relevant. There may be noticeable errors of grammar, punctuation and spelling.		Possible errors in QWC Level 1 Limited attempt at evaluation Tends to focus on negative Min 1 aspect of PIES Limited understanding Possible noticeable and intrusive errors in QWC Effects • accept other appropriate responses
		Level 1 (0 – 5 marks) Candidate gives a limited evaluation of the effects. At least one aspect of PIES is covered. There is little evidence of understanding of the focus of the question. Answer may be muddled and list like. There is little use of appropriate health, social care or early years terminology. Errors of grammar, punctuation and spelling may be noticeable and intrusive.		

Members of a family babies / children / adolescents – relate more to disruption of routine / school / friendships etc adults / parents / primary carers- relate more to worry about	
how to cope eg money worries, insurance problems, work related difficulties etc older adults / grandparents- relate more to loss of treasured / irreplaceable possessions, difficulties in moving eg to inappropriate temporary accommodation etc (links not necessarily confined to life stages indicated, children will be affected by loss of favourite toy, all groups may be affected by disruption of friendships / social activities etc) Effects Physical injury / illness regression in child eg bedwetting sleep difficulties / nightmares effects on diet – loss of food storage / cooking facilities loss of belongings / toys / photos / clothes etc have to move to different area temporary accommodation may be cramped / crowded eg caravan Intellectual unable to concentrate missing school / change of school time off work / stress related impact on ability to work loss of schoolwork / coursework loss of essential work material for adults loss of computer / books etc essential for study / work	

Question	Expected Answer	Mark	Rationale / Additional Guidance
	Emotional		
	• stress		
	• worry		
	• fear		
	anxiety		
	• guilt (all possibly leading to		
	• money worries physical effects)		
	disruption of family life		
	 sense of loss – can be compared to bereavement 		
	Social		
	 moving away from neighbours 		
	can't invite friends round		
	 lack of time / energy / motivation to socialise or take part in 		
	leisure activities		
	Positive aspects could include		
	re-housing to better accommodation		
	 renovation of flooded property to higher standard 		
	community working together		
	 family support / value each other (people more important 		
	than possessions)		
	 staying with friends / other family members may be 		
	enjoyable / supportive		
	 public support / sympathy (media coverage / events / financial help) 		
	 special consideration / support from school 		
	new clothes / furniture / equipment etc		

Que	estion	Expected Answer	Mark	Rationale / Additional Guidance
3	(a)	One mark for	[1]	
		PiagetVygotsky		

Question Expected Answer	Mark	Rationale / Additional Guidance
Level 3 (11-14 marks) Candidate gives a detailed and accurate explanation of ways in which the chosen theory could be used by practitioners, demonstrating a good understanding. At least two examples of providing opportunities / resources / experiences / play etc are given, which are relevant to the particular theory used. The answer is presented in a planned and logical sequence, using appropriate health, social care and early years terminology accurately. Sentences and paragraphs are for the most part relevant with the material presented in a balanced, logical and coherent manner which addresses the question; there will be few, if any, errors of grammar, punctuation and spelling. Level 2 (6-10 marks) Candidate has accurately explained the theory chosen and has made some links to the role of the practitioner. At least two relevant examples of providing opportunities / play etc are given but these may be expressed in general terms rather the linked to specific aspects of the chosen theory. Sentences and paragraphs may contain irrelevancies or may not always address the main focus of the question. There may be noticeable errors of grammar, punctuation and spelling. Submax of 7 for theory or application only Level 1 (0-5) Candidate has made an attempt to explain an appropriate theory. Theory may or may not be related to the role of the practitioner. The answer may be muddled, confused or use very general comments with little explanation of relevance. Sentences and paragraphs have limited coherence and structure indicating a superficial knowledge of the theory chosen. Errors of grammar, punctuation and spelling may be noticeable and intrusive.	[14]	Level 3 Detailed and accurate explanation Clearly links theory to use by practitioners Min 2 relevant examples Clear understanding High level of QWC Level 2 Sound explanation Attempts to link theory to use by practitioners Min 2 relevant examples Some understanding Possible errors in QWC Sub-max 7 for theory OR application only Level 1 Limited attempt at explanation – likely to be more descriptive/list-like Minimal attempt to link theory to use by practitioners Limited understanding Possible noticeable and intrusive errors in QWC

Question	Expected Answer	Mark	Rationale / Additional Guidance
Question	Piaget main role of the practitioner is to provide opportunities for play and learning allow free play with range of materials etc learning through own experience, importance of free play stages of development – sensory motor (0-2), preoperational (2-7), concrete operations (7-11), formal operations (11+) accommodation, assimilation and equilibrium – the development of schemas to cope with dilemmas and construct understanding egocentricity – the world is seen from the child's perspective child constructs own understanding as a result of experiences concept formation – conservation etc age / stage related toys / resources – appropriate examples may be given opportunities for varied experiences value of sand / water / play-dough etc encouragement helps child to engage	IWIAIR	Rationale / Additional Guidance
	Cont/		

Question	Expected Answer		Rationale / Additional Guidance
	 Vygotsky main role of practitioner is to interact with child during play to aid learning demonstration / explanation important to extend understanding opportunities for play can be structured variety of experiences important discussion and use of language / explanation extend child's understanding by providing experiences beyond current level child's learning takes place within a social context / culture – understanding develops through interaction with others importance of more knowledgeable other (child or adult) and structure of learning experiences zone of proximal development - child should be provided with opportunities to challenge level of understanding and be helped to tackle more difficult concepts importance of supported play – adults involved internalisation of social interaction 		

Que	estion	Expected Answer	Mark	Rationale / Additional Guidance
4	(a)	One mark for	[1]	
		PavlovSkinner		
	(b)	Two marks for each feature outlined, TWO required	2x1	
	(**)	(one for naming feature, one for development)	2x1	
		Pavlov	[4]	
		 theory comes from classical conditioning – response to behaviour 		
		work developed from experiments with dogs (salivating / food / balls) wasful in catalylishing routing haboviour again fire drills		
		 bells) - useful in establishing routine behaviour eg in fire drills behaviour learned by association and direct experience - becomes automatic 		
		 based on reward / response to specific behaviour - 		
		identification of appropriate rewards / responses		
		 avoidance of unpleasant experiences – linked to changes in behaviour 		
		Skinner		
		 uses operant conditioning - behaviour operates on the environment to produce a response 		
		 positive reinforcement / praise / reward leads to behaviour being repeated and strengthened 		
		 negative reinforcement – avoiding unpleasant situations leads to bring about 'desired behaviour'. 		
		 focus on desired behaviour – identify appropriate rewards / reinforcement 		
		ignore unwanted behaviour – being ignored is unpleasant and so behaviour will change to avoid this situation (hopefully to produce the desired behaviour which is then rewarded and		
		reinforced) • punishment must be used with care – it merely stops		
		behaviour, may not result in producing the desired behaviour		

Question	Expected Answer		Rationale / Additional Guidance	
	 behaviour which is rewarded is repeated - use of praise, stars, stickers etc behaviour which is ignored is 'extinguished' child has to experience the reward themselves (conditioning does not allow for seeing others being rewarded and copying their behaviour) 			

Que	stion	1	Expected Answer	Mark	Rationale / Additional Guidance
4	(c)		Level 3 (11 – 15 marks)	[15]	Levels checklist
			Candidate clearly analyses at least two factors which could influence		
			the development of self-concept of an adult in a hospice. The answer		Level 3
			demonstrates a high level of understanding of the focus of the		Detailed and accurate analysis
			question. Candidate is likely to have included appropriate examples to		Min 2 factors
			support their answer and to make specific reference to the impact on		Min 2 relevant examples
			self-concept of moving into a hospice (usually as a result of life-limiting		Clearly links self-concept to hospice setting
			illness). The candidate is likely to give a balanced response providing		Likely to consider positive as well as negative
			some positive aspects as well as negative. The answer is in a planned		Clear understanding
			and logical sequence, using appropriate health, social care and early		High level of QWC
			years terminology accurately. Sentences and paragraphs are for the		
			most part relevant, with information presented in a balanced, logical		Level 2
			and coherent manner. There will be few, if any, errors of grammar,		Sound analysis
			punctuation and spelling.		Min 2 factors
					Some attempt to link self-concept to hospice
			Level 2 (6 – 10 marks)		setting
			Candidate analyses two factors which could influence the		Tends to focus on negative
			development of self-concept of an adult. There may be limited		Some understanding
			understanding demonstrated of the impact of the reasons for being in		Possible errors in QWC
			a hospice. Response is likely to focus on negative aspects. The		Candidates who do not apply their answer to
			candidate has shown limited ability to organise the relevant		the hospice setting are restricted to level 2
			information, using some appropriate health, social care and early		Sub-max 7 for one factor done well
			years terminology. Sentences and paragraphs are not always		
			relevant, with the material presented in a way that does not always		Level 1
			address the question. There may be noticeable errors of grammar,		Limited attempt at analysis – likely to be more
			punctuation and spelling.		descriptive/list-like
			Sub-max of 7 marks for one factor done well.		Min 1 factor
					Tends to consider self-concept generally
			Level 1 (0 – 5 marks)		Minimal attempt to link to hospice setting
			Candidate analyses one or two factors which could influence the		Limited understanding
			development of self-concept. These may not relate directly to an adult		Possible noticeable and intrusive errors in
			in a hospice. Answer may be list like and muddled with little		QWC
			development of the factors suggested, demonstrating little		
			understanding of the focus of the question. The candidate has used		
			little, if any, appropriate health, social care and early years		
			terminology. Sentences and paragraphs have limited coherence and		

Question	Expected Answer	Mark	Rationale / Additional Guidance
	structure and are not always related to the focus of the question. Information presented may be muddled and of doubtful relevance to the focus of the question. Errors of grammar, punctuation and spelling may be noticeable and intrusive. • self-concept is made up of self-esteem, self-image and self-efficacy self-esteem - how a person feels about themselves, moving into hospice will have a negative impact – no longer able to be independent, care for self etc • self-image – how a person sees themselves, realisation that they are now incapable, disabled, have a life limiting condition etc – negative impact • self-efficacy –accuracy of predictions of success, may be lowered, feelings of helplessness generated by needing hospice care – self-fulfilling prophecy, learned helplessness • self-concept affected by immediate society and culture – beliefs	Mark	Rationale / Additional Guidance
	about self according to gender, age, ethnicity, disability etc, compare self with other residents reactions of others / feedback from family / friends – reinforces feelings of lack of self-worth comparing selves with others – how we 'measure up' / judge ourselves in comparison with friends / peers / siblings / others of similar age (eg who are still living independently) influence of role models still applies – do we choose realistic role models and set ourselves achievable targets or can we never live up to our ideals - media images of people in similar circumstances etc (self-image) reactions to success or failure - coping with change – being able to adapt to changing circumstances / difficulties / life limiting condition etc (self-esteem) self-fulfilling prophecy – we become what we are told we will be / what we tell ourselves predisposition towards a particular personality type – high / low self-concept		

Question	Expected Answer	Mark	Rationale / Additional Guidance
	Positive aspects could include		
	 philosophy of the hospice movement is to make the most of remaining life – encouragement to make the most of opportunities available improved health, appearance etc because of care being given feeling better about self because of emotional support provided in the hospice / no longer having to worry about not being able to 		
	 cope feeling more able to participate in activities / encouragement provided in the hospice 		
	 greater confidence in carrying out tasks because facilities / support are available eg specially adapted bath / shower / toilet enables independence in personal care which may not have been possible with inappropriate facilities in own home 		
	 comparison with others who may be in similar circumstances / less independent gives 'boost' to self-concept 		
	 feedback from carers gives positive feelings - improved self- concept 		
	 positive feedback from family likely because they are provided with emotional support and are therefore more relaxed 		
	 relief, greater confidence because hospice care emphasises a positive response to difficult situation 		
	 care provided supports recognition of life limiting situation, reassurance concerning approaching death improved outlook for remaining life 		

Question	Expected Answer		Rationale / Additional Guidance	
5	Level 4 (20 – 25 marks)	[25]	Levels checklist	
	Candidate identifies an appropriate theorist and			
	demonstrates a clear understanding of the chosen theory		Level 4	
	applying their knowledge to the focus of the question. At		Appropriate theorist	
	least two of examples are given which are relevant to the		Clear understanding and application of their theory	
	care a child receives in early childhood and which clearly		Min 2 examples relevant to care in early childhood	
	illustrate application of the theory. Candidates are able to		Detailed analysis of ways carers respond to different	
	analyse the effects of ways carers respond to the different		behaviours of children in early childhood and possible	
	behaviours of children in early childhood and the ways in		effects on future development	
	which future development may be affected. Opinions of		Full and balanced answer	
	others, personal opinion or supporting / conflicting evidence		High level of understanding	
	of may be expressed in providing a full and balanced		High level of QWC	
	answer. The answer has a clearly defined structure, using			
	appropriate health and social care terminology confidently		Level 3	
	and accurately. Sentences and paragraphs, consistently		Appropriate theorist	
	relevant, are well structured in a way that fully addresses the		Clear understanding of their theory	
	question. There will be few, if any, errors of grammar,		Min 2 examples relevant to care in early childhood	
	punctuation and spelling.		Sound analysis of ways carers respond to different	
			behaviours of children in early childhood and possible	
	Level 3 (14-19 marks)		effects on future development	
	Candidate identifies an appropriate theorist and		Well-planned, with logical sequence	
	demonstrates understanding of the theory. There is a sound		Clear understanding	
	attempt at applying the theory to analyse how the care a		High level of QWC	
	child receives in early childhood could affect their future			
	development. At least two examples are used to illustrate		Level 2	
	application of the theory. Clear links are made between the		Appropriate theorist	
	theory and the care of a child in early childhood. The answer		Some attempt to apply theory	
	is well-planned and has a logical sequence, using		Some links made between theory and practical	
	appropriate health and social care terminology accurately.		situations related to early childhood	
	Sentences and paragraphs address the focus of the		Min 1 appropriate example	
	question. There may be occasional errors of grammar,		Some understanding	
	punctuation and spelling.		Possible errors in QWC	
			Sub-max of 10 for theory only	

Question Expected Answer	Mark	Rationale / Additional Guidance	
Level 2 (7-13 marks) Candidate identifies an appropriate theorist and attempts to apply knowledge of the theory to the focus of the question. Some links are made between theory and practical situations which occur in early childhood giving at least one appropriate example. Some understanding is shown of the effects of care in early childhood on later development. There is limited ability to organise the information, with the material presented in a way that does not fully address the question. Sentences and paragraphs are not always relevant There may be noticeable errors of grammar, punctuation and spelling. Note: candidates who fully analyse a theory with no application can gain maximum of 10 marks. Level 1 (0-6 marks) Candidate identifies an appropriate theorist and makes some attempt to analyse the theory. Answer may be list like with simple statements. There is a minimal attempt to apply the theory and little reference to the focus of the question demonstrating a lack of understanding. There is little use of health, social care and early years terminology. Sentences and paragraphs have limited coherence and structure often being doubtful in relevance to the main focus of the question. There may be noticeable errors of grammar, punctuation and spelling.		Level 1 Appropriate theorist Limited attempt at analysis – likely to be more descriptive/list-like Minimal attempt to apply theory Limited understanding Possible noticeable and intrusive errors in QWC	

Question	Expected Answer	Mark	Rationale / Additional Guidance
	 attachment to primary carer of key importance - bonding separation anxiety similar to loss and grief when babies separated from primary carer as a baby is fed, held and spoken to emotional, loving relationships develop and deepen babies who find that adults respond quickly to their cries become trusting of life and are well-attached in warm, stable relationships babies who do not make close emotional bonds with carer experience general difficulty in forming stable, warm, loving relationships later in life babies who are responded to quickly are less demanding later in life now believed that babies can form close attachments with more than one person quality of the time spent with carers determines emotional attachment difficulties arise from separation at birth eg baby needs special care attachment may be more difficult if baby has learning difficulties, vision or hearing impairments children who have experienced many separations from those they have tried to form bonds with find it difficult in later life to understand social situations and form relationships 		

Question	Expected Answer	Mark	Rationale / Additional Guidance
	 Freud childhood experiences responsible for development stages need to be successfully resolved – fixation at each stage gives rise to specific behaviours: - oral stage – link to feeding weaning - passive, dependent, gullible, oral pleasures eg smoking, eating drinking or suspicious and avoiding oral pleasure - anal stage – link to toilet training - stubborn, mean, obsessed with tidiness, organised or overgenerous, untidy, open to views of others - phallic stage – recklessness, risk taking, obsessed with sexual activity or timid and avoiding reference to sexuality unconscious feelings direct the way we behave, people do not know why they behave in a certain way emotion and behaviour driven by the id, ego and superego – balancing personal wants with social and moral values - Id predominating – egocentric, self-seeking and selfish, superego predominating – conformist and self-denying regression – during periods of stress defence mechanisms – - denial – blocking threatening information - repression – forgetting unpleasant thoughts - rationalisation – reinterpreting unpleasant events - displacement – transferring anger - projection – blaming others - reaction formation – overemphasising opposite emotions eg changing love into hate or hate into aggressive affection eg responses to carers 		

Question Expected Answ	ver	Mark	Rationale / Additional Guidance
Erikson early experied development life stages seed development stage may hear trust v mistre trust v mistre trust in life friest in life friest v mistre trust v mistre trust in life friest in life friest v mistre trust v mistre trust in life friest in life friest v mistre trust in life friest v mistrusting demanding in the later in life friest v mistrusting demanding in the later in life friest v mistrusting demanding in the later in life friest v mistre	en in terms of crises / dilemmas requires resolution of different stages – each ave a positive or negative outcome: rust – most relevant in this situation to be trusting of the world in general if their sponded to quickly selearned to 'trust' will be less demanding develops into a 'needy' adult who is the relationships, needs constant reassurance shame and doubt – linked to toilet training / ons the evelops a positive attitude will be able to the energy mature physical relationships in adulthood telf-image tecome of this stage linked to poor self-image the nent the willingness to be curious / ask teconfidence in learning, to resolve early 'crises' in a positive way are to continue to have a positive approach to life therefore in the confusion to stagnation	Mark	Rationale / Additional Guidance

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