

Write your name here

Surname

Other names

**Pearson**  
**Edexcel GCE**

Centre Number

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Candidate Number

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# Health and Social Care

## Unit 7: Meeting Individual Needs

Tuesday 9 June 2015 – Morning  
**Time: 1 hour 30 minutes**

Paper Reference

**6944/01**

**You do not need any other materials.**

Total Marks

### Instructions

- Use **black** ink or ball-point pen.
- **Fill in the boxes** at the top of this page with your name, centre number and candidate number.
- Answer **all** questions.
- Answer the questions in the spaces provided  
– *there may be more space than you need.*

### Information

- The total mark for this paper is 90.
- The marks for **each** question are shown in brackets  
– *use this as a guide as to how much time to spend on each question.*
- Questions labelled with an **asterisk** (\*) are ones where the quality of your written communication will be assessed  
– *you should take particular care on these questions with your spelling, punctuation and grammar, as well as the clarity of expression.*

### Advice

- Read each question carefully before you start to answer it.
- Try to answer every question.
- Check your answers if you have time at the end.

Turn over ►

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**PEARSON**

**Answer ALL questions. Write your answers in the spaces provided.**

**1** Read the following case study.

The Care Quality Commission (CQC) is the regulatory body in England which is responsible for checking that all hospitals are meeting national standards. In addition, care homes in England must register with the Commission and will be inspected to ensure that they meet the essential standards in quality and safety. If not, care homes may face legal action or be given a fixed penalty notice.

(a) Explain why it is important that the Care Quality Commission monitors the standards of care of all hospitals.

(4)

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\* (c) Discuss the importance of the Care Quality Commission in promoting good care practice.

(8)

A series of horizontal dotted lines for writing the answer.



(d) Identify **two** professional development activities that organisations such as care homes could use to improve the quality of their service provision.

(2)

1 .....

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2 .....

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\*(e) Assess the benefits of using professional development activities in promoting good care practice.

(10)

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**2** Read the following case study.

Government policy is in the process of changing to enable more choice for service users. It will be more orientated towards recovery, diversity and social inclusion. In particular, the new policy of 'personalisation' may lead to far-reaching changes in how services are delivered.

The government's 2012 draft 'Care and Support' Bill proposes placing a duty on councils to ensure service users can access a diverse range of services. This may have a real impact on organisations as they try to ensure that policy, practice and services meet all identifiable needs.

- (a) Explain why it is important for health and social care organisations to promote diversity and social inclusion.

(4)

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\*(c) Discuss the importance of 'cultural identity' in promoting good care practice.

(8)

A series of horizontal dotted lines for writing the answer.







**3** Read the following case study.

The NHS and Community Care Act 1990 introduced sweeping changes into how care was to be provided to vulnerable people in the community. In particular it increased the role of the independent sector in providing essential services such as day care, home care and domiciliary care. One of the key components of the changes was the need to assess both the individual's and their carer's needs to ensure that services were tailored to their particular needs.

(a) Identify the **two** sectors which are collectively known as the 'independent sector'. (2)

1 .....

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2 .....

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(b) Define what is meant by the term 'informal carer'. (2)

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\*(e) Discuss the benefits of care planning for service users' health and well-being.

(8)

A series of horizontal dotted lines for writing the answer.





(Total for Question 3 = 30 marks)

**TOTAL FOR PAPER = 90 MARKS**

