

Write your name here

Surname

Other names

Centre Number

Candidate Number

Edexcel GCE

Health and Social Care

Unit 7: Meeting Individual Needs

Thursday 14 June 2012 – Morning
Time: 1 hour 30 minutes

Paper Reference
6944/01

You do not need any other materials.

Total Marks

Instructions

- Use **black** ink or ball-point pen.
- **Fill in the boxes** at the top of this page with your name, centre number and candidate number.
- Answer **all** questions.
- Answer the questions in the spaces provided
– *there may be more space than you need.*

Information

- The total mark for this paper is 90.
- The marks for **each** question are shown in brackets
– *use this as a guide as to how much time to spend on each question.*
- Questions labelled with an **asterisk** (*) are ones where the quality of your written communication will be assessed
– *you should take particular care on these questions with your spelling, punctuation and grammar, as well as the clarity of expression.*

Advice

- Read each question carefully before you start to answer it.
- Keep an eye on the time.
- Try to answer every question.
- Check your answers if you have time at the end.

Turn over ►

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Answer ALL questions. Write your answers in the space provided.

1

Hakan is 86 years of age and came to the United Kingdom from Turkey 60 years ago.

Hakan was recently diagnosed with Alzheimer's disease. His condition has progressed rapidly and he now has difficulty remembering what day of the week it is, the time and familiar places. He rarely goes out and has few friends because his English is poor. His daughter helps with his care but is struggling because of her work commitments. Two weeks ago Hakan was found wandering in the town centre late at night. Social services were called immediately.

(a) Hakan's English is poor and an interpreter has been appointed by social services.

Describe the role of an interpreter.

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(b) A social worker will assess Hakan's needs.

Explain what the assessment will consist of.

(4)

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*(c) Hakan, his daughter and the social worker have agreed a package of care.

Discuss the benefits the package of care may have on Hakan's health and well-being.

(8)

A series of horizontal dotted lines for writing the answer.



(d) Explain why it is important to respect Hakan's cultural rights when designing his care package.

(4)

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*(e) Hakan's daughter is entitled to a separate assessment of her needs as his main carer.

Evaluate the importance of assessing the needs of carers when designing a care package.

(10)

A series of horizontal dotted lines provided for writing the answer to the question.



Handwriting practice area with 30 horizontal dotted lines.

(Total for Question 1 = 30 marks)



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2

Mark is 19 years of age and has learning difficulties. He attends a local further education college three days a week. Mark attends classes in bricklaying, tiling, arts and crafts and sensory cookery. He really enjoys these classes and mixing with other students at the college. Mark has a Learning Support Worker in each of his classes.

- (a) Special Needs legislation has been introduced nationally to support the rights of disabled people.

Explain the importance of disability legislation in promoting the rights of disabled people within education.

(4)

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*(b) The college staff regularly undertake professional development training and have recently completed an awareness session about autism.

Discuss the importance of professional development when providing services for students.

(8)

Dotted lines for writing.



* (c) The college staff believe that students should be empowered and have encouraged them to establish their own student union.

Discuss the importance of empowerment for students with specific needs.

(8)

A series of horizontal dotted lines provided for writing the answer to the question above.



(d) Analyse the importance of equality legislation in promoting the rights of vulnerable individuals and preventing discrimination.

(10)

A series of horizontal dotted lines for writing the answer.



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(Total for Question 2 = 30 marks)



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3

Erin is 35 years of age and has anger management issues. She attends a day centre and has counselling sessions two afternoons a week. Erin needs constant reassurance and support when at the day centre. She does not mix very well with other people. Erin has frequent mood swings where she can become aggressive and violent. Recently she had to be restrained by care workers at the day centre. This has led to a complaint from Erin who felt that the staff had been too physical. The complaint is now with the day centre manager to resolve.

(a) Erin has registered a formal complaint with the day centre.

Explain the purpose of a complaints procedure.

(2)

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(b) Erin attends counselling sessions two afternoons a week.

Describe the benefits counselling may have for Erin's well-being.

(4)

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(c) The resources at the day centre have been reduced due to financial cutbacks.

Explain the impact this may have on the quality of service provided.

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*(d) Following the complaint made by Erin, the day centre manager has decided to carry out an audit of the quality of services.

Discuss why it is important to regularly monitor standards in service provision.

(8)

A series of horizontal dotted lines provided for writing the answer to the question.



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*(e) The Mental Health Act 2007 builds on the 1983 and 2005 mental health legislation.

Discuss why it is important for central government to review legislation on a regular basis.

(10)

A series of horizontal dotted lines for writing the answer.



(Total for Question 3 = 30 marks)

TOTAL FOR PAPER = 90 MARKS



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