



Rewarding Learning
ADVANCED
 General Certificate of Education
 January 2009

Centre Number

71	
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Candidate Number

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Health and Social Care

Assessment Unit A2 9

assessing

Unit 9: Providing Services

[A6H31]



MONDAY 19 JANUARY, AFTERNOON

TIME

2 hours.

INSTRUCTIONS TO CANDIDATES

Write your Centre Number and Candidate Number in the spaces provided at the top of this page.

Write your answers in the spaces provided in this question paper.

Answer **all three** questions.

INFORMATION FOR CANDIDATES

The total mark for this paper is 100.

Quality of written communication will be assessed in **all** questions.

Figures in brackets printed down the right-hand side of pages indicate the marks awarded to each question or part question.

For Examiner's use only

Question Number	Marks
1	
2	
3	

Total Marks

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TASK

Carry out an investigation of local service provision in relation to **clients with mental health problems**. Your investigation should address the following:

- Influences of the Mental Health Act 1983/Mental Health Northern Ireland Order 1986 and the NHS and Community Care Act 1990 on service provision
- Funding arrangements for voluntary organisations that provide services for clients with mental health problems
- Current trends in mental health
- The “mixed economy of care” and the services it provides for clients with mental health problems
- The strengths and weaknesses of the “mixed economy of care” approach to providing services for clients with mental health problems
- The physical, intellectual, emotional and social needs of clients with mental health problems and how they may be met by a voluntary organisation such as the Northern Ireland Association for Mental Health
- Methods of referral for clients with mental health problems and barriers to accessing services
- The roles of a range of health and social care practitioners who care for clients with mental health problems
- The importance of multi-disciplinary team working in providing care for clients with mental health problems
- The importance of codes of practice and charters of rights in contributing to quality care for clients with mental health problems
- The strengths and weaknesses of organisational policies and procedures in raising the standards of care for clients with mental health problems in care settings
- Ways in which quality of service provision can be measured

1 Carmel, aged 45, has suffered frequent bouts of depression for almost twenty years. As a result she has used a range of mental health services and has been admitted to hospital a number of times. She feels she has benefited from the help given to her by a variety of health and social care practitioners and by the voluntary organisation, the Northern Ireland Association for Mental Health. Carmel feels she would have benefited from help when she was much younger but did not have the knowledge to access services.

(a) Write down four ways a voluntary organisation such as the Northern Ireland Association for Mental Health may be funded.

- 1. _____ [1]
- 2. _____ [1]
- 3. _____ [1]
- 4. _____ [1]

(b) Explain one **different** way each of the following practitioners may have provided care for Carmel.

Clinical psychologist

 _____ [2]

Community psychiatric nurse (CPN)

 _____ [2]

Examiner Only	
Marks	Remark

Social worker

[2]

(c) Write down five methods of referral for clients with mental health problems.

1. _____ [1]
2. _____ [1]
3. _____ [1]
4. _____ [1]
5. _____ [1]

(d) Carmel feels her lack of knowledge was a barrier to accessing services when she was younger. Describe four **other barriers** clients with mental health problems may experience when accessing services.

1. _____

_____ [2]
2. _____

_____ [2]

Examiner Only	
Marks	Remark

3. _____

_____ [2]

4. _____

_____ [2]

Examiner Only	
Marks	Remark

2 Campaigners for mental health charities argue that there has been a focus on providing care in the community and that the quality of provision in hospitals and residential settings has suffered.

(a) Explain three ways the Nurses' Code of Practice contributes to the quality of care provided in hospital or a residential setting.

1. _____

 _____ [2]

2. _____

 _____ [2]

3. _____

 _____ [2]

(b) Discuss three ways the quality of service provision can be measured for hospitals.

1. _____

Examiner Only	
Marks	Remark

3 (a) Describe three trends in mental health in Northern Ireland.

1. _____

_____ [2]

2. _____

_____ [2]

3. _____

_____ [2]

(b) Explain two ways each of the following influences the provision of care for clients with mental health problems.

The Mental Health Act 1983/Northern Ireland Order 1986

1. _____

_____ [2]

2. _____

_____ [2]

Examiner Only	
Marks	Remark

The NHS and Community Care Act 1990

1. _____

 _____ [2]

2. _____

 _____ [2]

(c) The “mixed economy of care” approach to the provision of services has both supporters and critics. Evaluate this approach to providing services for clients with mental health problems.

Examiner Only	
Marks	Remark

[12]

- (d) Within the “mixed economy of care”, multi-disciplinary team working is essential to provide care and support for vulnerable clients with mental health problems. Discuss the value of professionals working together to provide services for clients with mental health problems.

Examiner Only	
Marks	Remark

[12]

THIS IS THE END OF THE QUESTION PAPER

Examiner Only	
Marks	Remark

