



General Certificate of Education
Advanced Subsidiary Examination
June 2011

Health and Social Care

HC01

Unit 1 Effective Caring

Tuesday 17 May 2011 9.00 am to 10.30 am

For this paper you must have:

- a 12-page answer book.

Time allowed

- 1 hour 30 minutes

Instructions

- Use black ink or black ball-point pen.
- Write the information required on the front of your answer book. The **Examining Body** for this paper is AQA. The **Paper Reference** is HC01.
- Answer **all** questions.
- Do all rough work in your answer book. Cross through any work that you do not want to be marked.

Information

- The marks for questions are shown in brackets.
- The maximum mark for this paper is 60.
- You will be marked on your ability to:
 - use good English
 - organise information clearly
 - use specialist vocabulary where appropriate.

Answer **all** questions.

There are 15 marks for each question.

Question 1

Jack is 85 years old and lives in a residential home. He has partial hearing and is often forgetful. On most days he walks about a mile from the home to the local library, where he reads newspapers before walking back. On two occasions recently he has got lost and has been found, frightened and cold, in the busy town centre.

- 0 | 1** Discuss the advantages and disadvantages to Jack of his trips to visit the library. In your answer refer to physical and psychological life quality factors. *(10 marks)*
- 0 | 2** Suggest **one** practical solution to the problem of Jack getting lost. *(1 mark)*
- 0 | 3** Life quality factors sometimes conflict. Explain why it is difficult to provide both dignity and hygiene when caring for elderly clients. *(4 marks)*

Question 2

Marshall is 6 years old. His mother Julie is trying to stop him from wetting his bed. She checks his bed each morning, and if it is wet, she prevents him from playing with his favourite toys for the rest of the day. She also tells him that she does not love him any more.

- 0 | 4** Name **two** different ways in which Julie is treating Marshall badly. Illustrate your answer with reference to the scenario above. *(4 marks)*
- 0 | 5** Name **three** other ways in which carers might treat people badly. Illustrate each answer with an example. *(6 marks)*
- 0 | 6** Outline what is meant by informal care. Refer to the example of Julie, and to **one** different example. *(4 marks)*
- 0 | 7** Julie also has a two-year-old daughter whose development seems to be very slow. Name **one** NHS service, provided in Julie's own home, that might be able to give her useful advice about her daughter's development. *(1 mark)*

Question 3

- 0 8** Malik is not doing well at school. His parents believe he would benefit from special education provision. Outline how Malik could get access to free special education provision. *(5 marks)*
- 0 9** Give **three** reasons why a child might need special education provision. *(3 marks)*
- 1 0** Outline **three** ways in which education in a special school differs from that in a mainstream school. *(6 marks)*
- 1 1** Despite his parents' wishes, a decision was made not to give Malik access to additional special education provision. Give **one** reason which might explain this decision. *(1 mark)*

Question 4

- 1 2**

Yelena is tidying her toys away in the sitting room. Her father, Dragan, begins tidying away some books, plates and mugs from the table. "Let's see if we can get the whole room really neat before Mum gets home from work," he says. When they have finished he says, "Good girl," and gives Yelena a hug. Later Yelena gets angry and frustrated. Dragan ignores this and goes into the kitchen to cook a meal.
--
- Dragan uses a range of caring skills with Yelena. One of these is communication. Name **five** other caring skills used by Dragan. Illustrate your answer with reference to the scenario above. *(10 marks)*
- 1 3** Suggest **three** ways in which staff in a nursing home might use observation to monitor the health of clients. *(3 marks)*
- 1 4** Give **two** ways in which care workers can create trust with their clients. *(2 marks)*

END OF QUESTIONS

There are no questions printed on this page