



Examiners' Report June 2013

GCE Design and Technology: Product Design 6RM03 01



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Introduction

The paper followed the same layout as previous years, with a 7 question format totalling 70 marks and covering a range of subject areas from the specification, undertaken in a 2 hour period.

Question 1 (a)

This question focuses on benefits to the manufacturer of using internet marketing. Candidates are required to give four discrete points.

1 The advancement of information and communication technology (ICT) has brought many advantages to both manufacturers and consumers. (a) Give four advantages to the manufacturer of internet marketing. (4) 1 World wide use 2 Search engines can be used to help find vation 1.8-4 o a wide range of intermation 3 to use online banking 4 Abilitu Examiner Comments This candidate scores marks for two relevant points, but the other two answers (2 + 3) are not really benefits to the manufacturer, more for the customer. **Results^{pl}us Examiner Tip** It is very important to read the question and fully digest what is being asked, i.e. **advantages** are being asked for and the benefit to the

manufacturer. If the question had just asked for the advantages of internet marketing, then this candidate would probably have scored 4/4.

| 1 | lvancement of information and communication technology (ICT) has brought advantages to both manufacturers and consumers. | | |
|---|---|----------|--|
| (a) Giv | e four advantages to the manufacturer of internet marketing. | (4) | |
| 1 | increased audience due to advertising to internet | | |
| | LS.C.S. | | |
| 2 | Rucker and easier to produce; eless physical adv | ectising | |
| material has to manufactured, costing less as well (for companies) | | | |
| 3 | Convenient to use; companies can quickly change | thei | |
| advertising to reflect changes in products or services | | | |
| 4 Convenient for consumers: links from advectising can | | | |
| bring customers to a site where they can by buy the product/service | | | |
| 1 | Results Ius Examiner Comments This candidate has clearly given four discrete points with no overlap, scoring them full marks on this question. | | |

Question 1 (b)

This question focuses on Quick Response Manufacturing (QRM). Candidates are required to give 3 discrete points (for 3 marks) and 3 justifications/explanations (for the remaining 3 marks).

(b) Explain three advantages to the manufacturer of using a quick response manufacturing (QRM) strategy. (6)Saves costs of storing surplus products or component 2 Saves raw material costs as a surplus goods shouldn't be manufactured. 3 Saves time between the product being the product being boaght mean made and manufacturer will not be 00 the time between the spending facture manu and recleving (Total for Question 1 = 10 marks) **Examiner Comments** This response scores 4/6, hitting four of the points on the mark scheme. **Results**Plus **Examiner Tip** It is important for candidates to remember to use link words in 'explain' type questions in order to lead them into a two-part answer. The first answer is just a single statement and therefore can only score a maximum of 1.

(b) Explain three advantages to the manufacturer of using a quick response manufacturing (QRM) strategy. (6) Froduced when My're needed GAL Dae to Rem Making a limited amount of uch, less Storage Space will be required to the Fewer products and materials 2 Product is washed as they do-not ig lots of products that won't Less Money 3 Spend on making Sell

Results Plus Examiner Comments

The first response scores 2/2. Even though the words used by the candidate differ from those used in the mark scheme, they essentially make the same points, i.e. keep stock costs down and manufacture to order.



Responses 2 and 3 are really repeats of answer 1 just using different wording. It is best to plan **all** 3 separate points (with justifications) **before** starting on answer 1.

Question 2 (a)

This question focuses on a range of additives and requires the candidates to give two properties/changes which are caused by the addition of the relevant additive.

2 The properties of polymers or plastics can be altered by mixing them with other materials. (a) Describe how the properties of polymers are improved by the addition of the following additives: Plasticisers Stabilisers Fillers (i) Plasticisers (2)Plastickers are useful when blaster be reedr Stretched and allowed Curve for ekan electrical PVC wines. This allows In Gali and ove rena Injection would is lor USE iv (ii) Stabilisers (2) help pevent polymers and plassics Stabiliters bilizers For example quickly. couporing granler plastic from -defi beir prevent desi femper atures plasfic in (iii) Fillers (2)bulk Fillers polyment or plathe increating he Can have, this for 400 Caps, ful ot carred anon Sh the **Examiner Tip** Examiner Comments When answering a question like this it is This response scores 4/6. Answers 1 and 2 only important to structure an answer, e.g. a stabiliser give one point that is correct/relevant, whilst makes the plastic more resistant to UV light answer 3 gives two correct/relevant points. THEREFORE increasing the product's lifespan.

The properties of polymers or plastics can be altered by mixing them with other materials. (a) Describe how the properties of polymers are improved by the addition of the following additives: Plasticisers Stabilisers Fillers * factorist (i) Plasticisers (2)plasticises increase the flexibility of certain plastice to more than less ridgice and they to deform ver hedred often clothing. in UX N (ii) Stabilisers (2)Stabilies help protect plostics from going Bittle / opaque when exposed to UV/SUNLIGUE, Nis protects the plastic fromgoing often were in Car Leadlemes to prevent covers from Clouding up, restructions the power of the Bean. (2)plostice help to bulk-up and help more ishing used, after chalk on even silica an Be used which increases volume whilst staying ecp to purchase, properties and same imposed with Some filles. US Examiner Comments **Examiner Tip** This candidate scores 6/6 as they It is important to mention 'sunlight/UV light' rather than have included two valid points for just 'light'. each additive. Even though the language the candidate uses differs from the mark scheme, there is enough in the statement 'easier

this will improve the flow properties.

to deform when heated' to suggest an understanding that

Question 2 (b)

This question focuses on the importance of producing materials which can be recycled. Candidates should therefore focus their responses and not just discuss recycling in general.

(b) Explain two reasons why it is important to produce materials that are recyclable. (4) 1 Recycling does not use up any news raw materials that are offern nonrenewable, Their Some materials will not use up all our raw material, reserves. If a product is recicled îF Š into ALSO not out Cand Fill, white Cess energy to recycle an etsting 2 IT Jakers. than produce a new one, this mans he used Their fore as ectro 14 Red datricity are. Sas for The environt pratucea ecyding **Examiner Comments** This response scores 4/4 as each answer has two relevant points from the mark scheme.

| (b) Explain two reasons why it is important to produce materials that are recyclable. (4) | |
|--|----------|
| | |
| 1. It saves the need of more raw materials | 14.8.8.9 |
| being extracted to make the materials. | |
| | |
| เขาวิทยาที่หนุของรู้การกระทั่งกันการกับการกับการการกระการกระการกระการกระการกระการกระการกระการกระการกระการกระกา | ****4 |
| 2 Harres onergy as not as and over again, | |
| so as long as kney are recycled they can last | ***** |
| a long time. Saves energy for making new ones. | |
| | 9.00.00 |
| ResultsPlus | |

This candidate scores 2/4 as there is only one point given in each answer. It is important for the candidate to give a two-part answer for 'explain' type questions.

Results lus Examiner Tip

Examiner Comments

The use of link words like 'because/so/as a result' helps candidates to give a second point.

Question 3 (a)

This question focuses on Computer Aided Quality control (CAQ) and the way it links with Computer Integrated Manufacture (CIM). It is important for candidates to focus their answers on the advantages of CAQ and not on CIM in general.

3 Computer-aided quality (CAQ) control is an important part of computer-integrated manufacture (CIM). (a) Give five advantages of using computer-aided quality control. (5)very foot tellicient 2 Data can be instarty uploaded to a detabase for reference. 3 Can help to see what a human Miss. accurate readings + measurements 4 Congure of Tollerchees via huse of probes + Loser sustern can provide 3D 5 new lover inspection at loter stages to weath four CLOVER Examiner Comments A well-structured set of answers. This response scores 5/5. Although the fifth answer is a little vague, there is enough there to suggest a knowledge that laser systems are capable of 3D Quality Control applications.

3 Computer-aided quality (CAQ) control is an important part of computer-integrated manufacture (CIM). (a) Give five advantages of using computer-aided quality control. (5) than accurate are more mana LRM faster Gran humans 2 Computer are computers can be re-programed 3 information proo non-stop 4 they 62 6.4 like QUR humans 5 15n **Examiner Comments** This candidate appears to be repeating the fifth answer, but repeating the previous answer in different words will not score an extra mark. This scores at 4/5.

Question 3 (b)

This question is focused on the disadvantages of using robots in production. Candidates must limit themselves to the disadvantages of robots and not stray into other general problems which can occur in manufacturing.

(b) Give five disadvantages of using robots on a fully automated production and assembly line. (5)are putting people out of Jobs can See or feel ann NOT product may produc meaning machines 3 Automated etspensive ore can only do one task, So is one marking brakes 4 The machine the whole production line will stop because the modine can not adapt to a different you programmed IF a machine is wrong This Squft will be repeated Ke. and May undic (Total for Question 3 = 10 marks) **Examiner Comments** This response scores 3/5 for answers 1, 3 and 4. Answer 2 suggests that robots are not capable of sensing, which is not

correct. Answer 5 is not really related to robots as any system

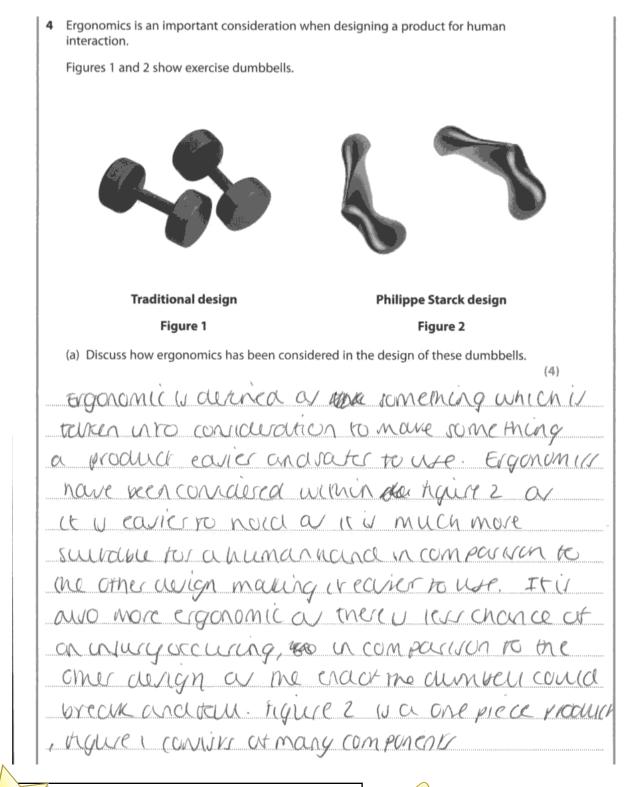
which is programmed incorrectly will not function.

(b) Give five disadvantages of using robots on a fully automated production and assembly line. (5)1 Lacks vitch human Serses+ Judgeent. 2 very experisive to purchase + install 3 replaces workers, leading to memployment, 4 worker morelle may drop os a consiguence 5 Lorge costin noring Cells Safe touse os humans ar not Morent to enter. Results **Examiner Comme** This answer is thorough and scores 5/5, though there are six correct points given. **Results**Plus **Examiner Tip** The first answer is a prime example of what many candidates do, i.e. put two answers into the same response, e.g. lacks human senses AND judgement. Where there are 5 marks available and five spaces for answers, it is important for the candidate to be very careful when using link words as they can often put two correct answers in one space. This will not penalise the candidate as both will be credited, but it is not good exam practice.

Question 4 (a)

This question focuses on the ergonomics of the dumbbells shown in the question. It is important for candidates to use the examples shown and give examples of ergonomic design in the dumbbells and not just quote a definition of what ergonomics is in general.

Ergonomics is an important consideration when designing a product for human interaction. Figures 1 and 2 show exercise dumbbells. **Traditional design** Philippe Starck design Figure 1 Figure 2 (a) Discuss how ergonomics has been considered in the design of these dumbbells. (4)Ergmannes in the sales an analiting Suite that human effectively. Figure 1 has been exponential red to horse a grip for the head that human the big I for source of ane size falls all. Both Lagences har a taxe - Deterlighted ta met daa too long la langthe as a seen would pholems using only me hand red ergonomically as a lighter Less USRAS CAR USA grip easures that the hand can turst , wap arrived the dumbbell. **Results Plus Examiner Tip Examiner Comments** It is possible to score marks using reference to either or both of the This candidate scores 4/4 as they dumbbell examples as the disadvantage of one will often be the clearly identify four discrete points. advantage of the other. However, answers can become confused if the candidate doesn't plan them carefully before committing to paper.



Results Plus Examiner Comments

This response scores 2/4 for reference to 'easier to hold' and 'suitable for the human hand'. The rest of the answer tends to make design points about the dumbbells, but does not reference them to ergonomics.



This response has strayed into the area of defining ergonomics, which is not asked for in the question - a common mistake made by candidates.

Question 4 (b)

This question focuses on how anthropometrics have been used in the design of the chair. The phrase 'philosophy of form follows function' is also in the question to guide candidates to look at anthropometric factors of both form and function.

Describe how anthropometrics has been used in the design of the chair keeping to the philosophy that 'form follows function'. (4)Solows Scinction l'he Show 1) CHR 1 his 108 10 ch openetric MC Cna Nei dostypen (\mathcal{T}) 80 bark (D010) hori nec (A) T1 W/0/2 (ke len CO MAC Ø ams De Ml C the arms. D ho Â 00 a much olan hald EN/() Ø all Mallo BUR US **Examiner Comments Examiner Tip** This candidate scores 4/4 but potentially there

The use of bullet points has helped this candidate to avoid repetition.

are several other marks possible in this response.

Describe how anthropometrics has been used in the design of the chair keeping to the philosophy that 'form follows function'.

(4) Antro po metrics has been Considered the desigh In Of this Chair as the has hum an SIZ e an preportion Average 14 200 Single Chair parfect for Can De Contortably hevel pe ever on as tor mest average boundies of human SRe and Cah be the uses to a Como date Senthing aher humah îts. forn Certalny will have some deglee of asigh That makes tunctiona' ale the Sers Certern thah Meghs PRICH thor Overal i£ arthe pometics has been used vell the funtion it workwell, and IF wi be Good and is shaped to form 铅 th bod J hatural

Results Plus Examiner Comments

The candidate scores 2/4 for this response. The first paragraph is too generic as it focuses on what anthropometrics is and how it can be used in general, rather than how it was used to design the chair.

Results Plus Examiner Tip

It is very important to focus this type of response on the example given in the question. The marks were awarded for 'comfort' and 'length of chair legs' (which suggests anthropometrics were used to determine seat height).

It is a rather vague answer and the candidate would have been better planning four points before committing the answer to paper.

Question 5 (a)

This question is focused on the advantages to the manufacturer of built-in obsolescence. Candidates are not asked to define built-in obsolescence so should keep their answers related to the benefits a manufacturer gains.

5 Products are often designed with built-in obsolescence. (a) Explain two advantages to the manufacturer of built-in obsolescence. (4)1 Products will have a predefied like spor so a manfacturer can plan better when rew products will be required 2 Increased sales of up-to-date products as customes always wont the lastest versions to keep up with Fashcon

ResultsPlus Examiner Comments This candidate scores 4/4 with a well-structured answer. Both responses are backed up with a justification or explanation.



Excellently structured responses using 'so' and 'as' as link words to push the candidate into a two-part response.

5 Products are often designed with built-in obsolescence. (a) Explain two advantages to the manufacturer of built-in obsolescence. (4)1 Built-in obsolescence allows the product to last longe which leads to costone satisfaction. A NOUL of this is that the domand for the product may increase the as it is of a high quality. 2 Built-in obsolescence is also youdfer the Manufacture as it provides its own quality check at the its production, avoiding costs in money, enc of and time

Examiner Comments This response scores 0/4 as the candidate has not really grasped the concept of built-in obsolescence. Although there is a suggestion of a 'predetermined life span' in the sentence 'allows the product to last longer'

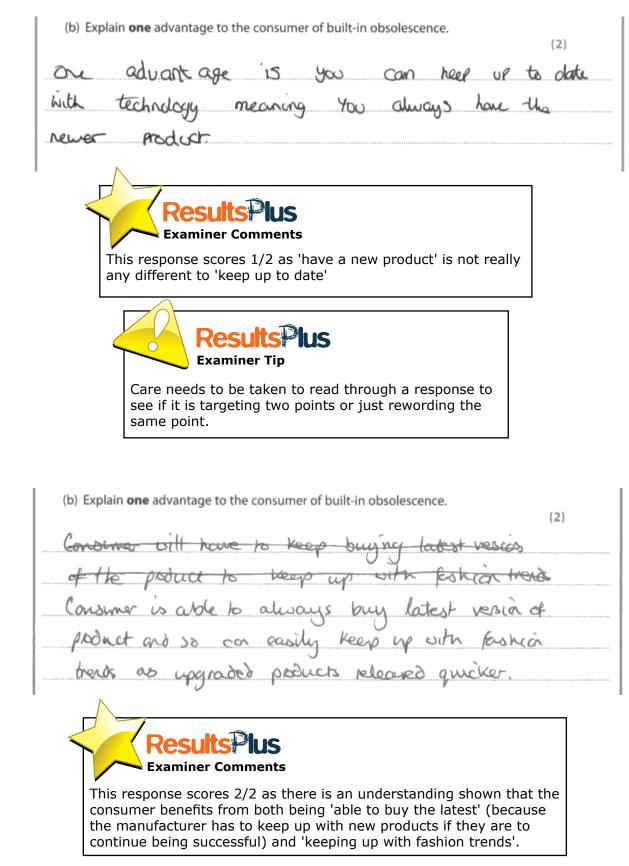
it is in the wrong context.

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Question 5 (b)

This question is aimed at the way a consumer can benefit from built-in obsolescence. Candidates must focus their point and give an explanation/example for both marks.



Question 5 (c)

This question focuses on smart materials, specifically their application and the change that occurs in response to a stimulus.

Explain three applications where smart materials have been used in an innovative way. (6)1 Photochromic paint is used in security sensors. It changes colour as it is exposed to different light conditions, therefore deter when Ysa. 2 Reactive glass can be used in general VIGORS an are is exercit, glass treas from clier to dorter protecting users ages from bright light when are is removed it turns clear again 3 Electro - lumisent (LED) lighting can be used on computer haptop screens Uses reduced amount of energy yet performs at high level as Reduces energy costs but has no effect on level of quality. Resu **Examiner Comments**

This candidate scores 6/6 as they cover each smart material in detail and give two responses of either a name, a description of what they do, or an application.

Explain **three** applications where smart materials have been used in an innovative way.

(6) 1 No-shick point prevents ony other material from attacking to surface of product which keeps it clean. glasses with photochronic lenses with a silver rande 2 docher to black us light when it ais exposed to UV. 3 linchruchen of prouch through the use of quantum furnelling composites always products to be made smaller and more comparet-

This response scores 3/6.

The first response may well be correct factually, but it is not classed as a smart material.

The second response scores 2/2 for glasses/response to UV light/changing colour. Any two of the three would score the marks.

The third response scores 1/2 for Quantum Tunnelling Composites, but the second mark is not awarded for miniaturisation as this is not a response to a stimulus, but a consequence of the physical nature of the material.

Question 6 (a)

This question focuses on the environmental impact of transportation and what a company can do to limit the resulting impact. Candidates need to focus on various strategies to limit these effects.

б Global manufacturing has led to an increase in transportation. *(a) Describe how companies could reduce the environmental impact of their transport needs. (5) Once step a company could take is to reduce their nulcage distance travelles deliver products, this will reduce the Carlon diexide released. They use a ruel alvell as canepully locasting their dish Could do tus Contres there customens, so sharter Journeys are Near to marel Its very expensive to relocate, but also be cost the enel tem cou esseent mough ower mileage use ap alternature way to LS. pallageng un esseent transporting goods, by MOLLIMSMA The amount of goods curred en ene Jouney, server Juneu WILL need to be malele in the leng run. Halkaeun could be meluded in the design in the product 1, realling Then The use of The. allen un Lorrus trucks could 200 ull. Q etre Cars and so and used smeller transportation, no 110 burnk The The environment reducino essee CN form of transportation low energy , and 18 They also here aprille to hole toell by Janjo and could RUGUR (ه م MAGNION There is al Space 0 0 amount anan Day ann 18 mare Vialde МN Jen **Examiner Comments** This response scores 5/5 for a well-structured answer which

covers numerous points in the mark scheme.

6 Global manufacturing has led to an increase in transportation. *(a) Describe how companies could reduce the environmental impact of their transport needs. (5)Companies could do a lot to seduce environmental Impact of Emsportation using transportation by with Bio-Fuels that don't emit Co2 w He Atmosphere. They could use monupactures dose Largest market so the distance travelled is shorts Quartities so the could Lorger is reduced. It is also passible , journeys Q MOM ware house a dup to Custamers that produces products from as they In. are **Examiner Comments** This response scores 3/5 for bio-fuels, close to target market and shipping in larger quantities. **c**Phys **Examiner Tip** The final sentence is really a rewording of the point on 'proximity to market' so a carefully planned list of 5 points would help a candidate structure their answer better. Some candidates lost marks on this question because they focused their response around just reducing transport, i.e. don't make as many products, so

response around just reducing transport, i.e. don't make as many products, so don't have to transport them. The question is worded to say that a company HAS transport needs, therefore this is an unavoidable fact. The answer then needs to talk about alternative strategies to offset the effect of these needs.

Question 6 (b)

This question is focused on the effectiveness of using fossil fuels to satisfy the electricity needs of the National Grid. Responses need to be focused on providing both pros and cons of fossil fuels for this purpose. Responses should therefore, really avoid domestic power supplies as this is on a completely different scale and not really relevant to the question.

(b) Evaluate the use of fossil fuels for the commercial production of electricity for the National Grid. (7)Using possil puels for producing electricity for the National Grid is not good Although it has been used for years and pravides a lot of electricity to be used it will run out. this is the hoor reason why it is not good them Fossil fuels connot be agoin once CISCIC: they're gone unless you wait a few thousand years. However by using renewable resources, the grid National Grid can continue to produce electricity the pore of Although it takes a lot energy then possil puels, it can be more sed again and again.

Results Plus Examiner Comments

This response scores 2/7. The candidate has two points - 'produces a lot of electricity' and 'will run out'

These two points are close enough to the points in the mark scheme on providing a large amount of power quite efficiently and being finite. However the bulk of the response gets caught up in repeating the finite nature of fossil fuels.



A simple list of pros and cons would help the candidate plan their answer more effectively.

(b) Evaluate the use of fossil fuels for the commercial production of electricity for the National Grid.

(7) hele to Jessil Relsarce forit e reserces eventuelly bun out If used the The convenience production to be national and 01 provide large amounts of electricity renewable resources to crack llectora I plants that use boss (Fuels - 60 produce affectives lectricity an be loated almost any h reates apenhouse asses add to 108571 more loss, Ne thele we use nove 18 changing Haking paver blanks use commercial production electricity hais 8 0 00805 some renowable resources 3 Ciller Slock thets can be used any the of the the day any 00 product connection good un herenner da Stored GROCK are anailche **Examiner Tip Examiner Comments**

The use of bullet points helps the structure of this answer and generally avoids repetition by the candidate.

This response scores 6/7 for a range of

pros and cons in a well-reasoned answer.

Question 7

This question is focused on reducing waste when designing a product. The toothbrush was used as an 'everyday' item, on which candidates could hang their answers. It is important in this question to focus on eight different areas where waste is generated and discuss how this could be reduced.

Describe ways in which waste could be minimised in the design and production of electric toothbrushes. (8)In producing the product manopaturous could coorder using a process that has very little waste matural for example injection Moulding, which only uses the amount of material required. Waste could also be reduced by reducing the Amant of materials in the product this decreases waste by Not using as new materialds. The monufactures could consider a plexible monufacture system with a Justin time policy, which reduces wasted time producing products that havent been sold saves on warked space as storage ishtout to required and saves on wanted mong in Rous motorarle and stack that ist being used.

When designing the product they could consider the shapes that need to and anow inboardy have the base of charger, and consider the ficiently out 2 to reduce how it on be el org-cut- metaiols Monu factures could botch produce the product so con make the body choose and head on the some site which reduces wayted space on may tabories ad wasted money Stapping. p **Examiner Comments**

This response scores 3/8 because too much of the answer repeats points which already score a mark.



A sentence like the one used in this response could so easily be reduced and avoid repeating information with a bit of careful planning, prior to starting the written response. It is particularly important on longer responses which are found towards the end of the paper.

'waste could also be reduced by reducing the amount of materials in the product this decreases waste by not using as much material'

Describe ways in which waste could be minimised in the design and production of electric toothbrushes.

(8)

design process for the tooth brush a des designer suitable pattern In the should consider what materials would provide the easiest production method for the 4. longest life for the brush head, to ensure energy wastage is ninimsed from their production. The charging unit should be made as small as possible to ensure that no excess materialis in producing the base shells used. body of the tooth brush has to be considered. the ensure that excess materials arent broduced for the manufacture of the toothbrush body Time could be saved in the design process by existing product as a template, U.S.I.I.G. DUA. be adjusted, to ensure then. time isnt masted in the design process Simplicity of parts could be a way of minimising energy mastage; making the tooth brush an easy-toassemble unit means that machinery would require less to assemble them. en ergu

ResultsPlus

Examiner Comments

This response scores 2/8 with two valid points. However, this candidate tends to focus on one point, i.e. the reduction of materials used and then repeats this point for several components of the toothbrush. This is only going to score the mark once.

A range of factors is vital for high marks.

Results lus Examiner Tip

A list of points made before writing the answer would help the candidate avoid unwanted repetition.

This is really important in the longer answers where candidates who just start writing, may forget what they have already written when under exam conditions.

Paper Summary

It is pleasing to see that year on year there are fewer blank answer spaces, which means that candidates are performing at a higher level and are able to attempt more of the questions. There are however, one or two area which candidates/centres still need to address. Based on their performance on this paper, candidates are offered the following advice:

- Questions which start with trigger words like 'explain' and 'justify' require TWO parts to an answer in order to score full marks. There are still a number of candidates who limit themselves to a maximum of half marks for this reason. Inserting simple joining words/ phrases like 'therefore', 'so' or 'as a result' into an answer automatically encourages the candidate to give a two-part answer.
- Plan your answer: there are still far too many examples where candidates don't plan answers (especially towards the end of the paper) and therefore repeat themselves, rather than stating new points. This is particularly prevalent in 'evaluate' type questions which require both pros and cons. Once a candidate has given a pro, no extra marks will be given for stating the exact opposite as a con. For example, if a candidate states that wind power is an emission-free source of energy, no mark would be given for saying that fossil fuels give off harmful emissions.
- Read the question properly: some candidates miss out on marks due to misreading the question. It is vital to read the question in full before attempting to answer.
- Overall the standard of answer is increasing and it is good to see more subject specific, technological language being used in the candidate responses.

Grade Boundaries

Grade boundaries for this, and all other papers, can be found on the website on this link: http://www.edexcel.com/iwantto/Pages/grade-boundaries.aspx





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