

General Certificate of Education  
January 2006  
Advanced Subsidiary Examination



**ENGLISH LANGUAGE (SPECIFICATION A)  
Unit 3 Interacting through Language**

**ENA3**

Wednesday 11 January 2006 1.30 pm to 3.00 pm

**For this paper you must have:**

- a 12-page answer book

Time allowed: 1 hour 30 minutes

**Instructions**

- Use blue or black ink or ball-point pen.
- Write the information required on the front of your answer book. The *Examining Body* for this paper is AQA. The *Paper Reference* is ENA3.
- There are **two** sections:
  - Section A:** Spoken Language Analysis
  - Section B:** Essay Topics
- Answer Question 1 from Section A and **either** Question 2 **or** Question 3 from Section B.
- Do all rough work in the answer book. Cross through any work you do not want marked.

**Information**

- The maximum mark for this paper is 70.
- The marks for questions are shown in brackets.
- You are reminded of the need for good English and clear presentation in your answers. All questions should be answered in continuous prose. Quality of Written Communication will be assessed in all answers.

**Advice**

- It is recommended that you spend 20 minutes on the reading and preparation of the data to be analysed in answering Section A.

---

**SECTION A – Spoken Language Analysis**Answer Question 1.

---

**1** **Text A** is a transcript of a doctor–patient consultation.

- Comment linguistically on the significant features of this interaction.
- Explain how the doctor and patient use language to create meanings and express feelings.

In your answer you should consider:

the speakers' purposes and roles  
the structure of the interaction  
interactive features of speech  
vocabulary and grammar.

*(45 marks)*

**Transcription Key:**

- (.) pause of less than a second  
(2) longer pause (number of seconds indicated)  
**bold** emphatic stress  
[ ] simultaneous speech  
(inaudible) inaudible speech

## Text A

- Doctor** so (.) you don't mind if we tape record this conversation
- Patient** no
- Doctor** we're not going to say anything (.) terrible (1) I read over your notes (.) such as they are (.) very brief (.) and I know that you had an operation on your er (.) womb a couple of
- 5 **Patient** years ago and at that time you were compla[ining]  
[that] was **seven** years [ago]
- Doctor** [yes] (.) I **know** it was seven years ago (.) and at that time you were complaining of arthritis (1) is that why you're here [today]
- 10 **Patient** [that's] right
- Doctor** alright (.) tell me a little bit about [it ]
- Patient** [well] (.) in December I **fell** and broke my shoulder (1) I've been in the hospital for about (.) what (.) about a week now (2) and after (.) after I got out of the hospital (.) I was bed-fast (.) except for loo visits (.)
- 15 **Doctor** and after I got out of the hospital they got really bad again (1) in fact I was in [traction]  
[ok (.) ]
- tell me what (.) tell me about it (.) from er (.) from the beginning
- Patient** alright (1) it started with this **pain** (.) and erm (.) I didn't know what it was (.) I asked for treatments and all that stuff (1) and **finally** they decided it was arthritis
- 20 **Doctor** when was [this ]
- Patient** [about]
- (.) erm ten years ago
- Doctor** ten years ago
- Patient** approximately
- 25 **Doctor** and what were you feeling at that time
- Patient** oh (.) I had this **terrible pain** in my back (.) in my shoulders and (2) erm I just couldn't
- Doctor** [walk ]  
[uhhuh]
- Patient** and erm
- 30 **Doctor** you mean the pain in your back and shoulders prevented you from
- Patient** [walking]  
[yeah ] (inaudible) and in my (.) erm hips and leg [here ]
- Doctor** [I see]
- Patient** and (.) erm they finally put me on Cor... erm (.) Predizone
- 35 **Doctor** and how long were you left on the Prednizone
- Patient** y'know (.) I can't remember (1) but he didn't want to leave me on it **too long**
- Doctor** was it months or [days ]
- Patient** [months]
- Doctor** ok (.) and then you were stopped all together
- 40 **Patient** no (.) I'd get an attack and then he'd put me back on for a couple or three days [again ]
- Doctor** [ok (.) ]
- but there were periods of time that you were taking no Prednizone
- Patient** ah (.) yeah (.) I was (.) he was (.) and I (.) I can't remember the medicine (.) it was Doctor Wise

Source: *Aspects of Oral Communication*, edited by UTA M. QUASTHOFF, Walter de Gruyter, 1995

**SECTION B – Essay Topics**

Answer **either** Question 2 **or** Question 3.

---

**EITHER**

- 2 To what extent do you think there are differences in the ways women and men manage turn taking in conversations?

*(25 marks)*

**OR**

- 3 How do aspects of conversational interaction help to establish and maintain personal relationships?

*(25 marks)*

**END OF QUESTIONS**

ACKNOWLEDGEMENT OF COPYRIGHT-HOLDERS AND PUBLISHERS

Question 1 Text A: Uta M. Quasthoff, *Aspects of Oral Communication* Copyright 1995. Walter de Gruyter GmbH & Co. KG Berlin/New York

Copyright © 2006 AQA and its licensors. All rights reserved.

M/Jan06/ENA3