

A S S E S S M E N T and Q U A L I F I C A T I O N S A L L I A N C E

Mark scheme June 2003

GCE

Computing

Unit CPT5

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The Assessment and Qualifications Alliance (AQA) is a company limited by guarantee registered in England and Wales 3644723 and a registered charity number 1073334 Registered address: Addleshaw Booth & Co., Sovereign House, PO Box 8, Sovereign Street, Leeds LS1 1HQ Kathleen Tattersall: Director General The following notation is used in the mark scheme

- ; means a single mark; •
- // means alternative response; •
- / means alternative word or subphrase •
- A. means acceptable creditworthy answer; •
- R. means reject answer as not creditworthy; •
- I. means ignore. ٠

1 Any two @ one mark each Interview; Observation; Survey/Questionnaire; Examination of paperwork;

> Total 2

2	2	(a)	Method: key-to-disk// explanation, e.g. keyed in and stored <u>on disk;</u> R . keyed in and stored in database	1
			Justification: not suitable for direct data entry because large volume//ofter written badly//proposal form needs some interpretation;	1 1
			OR	
			OCR//explanation; R . Just scanning or use a scanner OMR//explanation;	
			R . MICR R . Voice recognition	1
			Justification: Reduced human intervention//possibly fewer errors//faster to data(R. Quicker/faster on their own)//can cope with large volume;	o enter 1
				max 2
(b) Relate to fields or the entry of individual items) R. Ve (A. for has A.	valida rificat exam m des sh tota Requi	ation or validation of data R . plenty of space on forms ion/Double entry//visual inspections/spot checks//validation check on <u>field</u> uple that relates to fields)// ign(use of boxes)//batching//control totals//batch totals// ls; R . Default values ire data to be written in block capitals/capital letters/uppercase letters	<u>ls</u> 1

3 (a) Progress Payment Stubs Report ; MICR reader VDU R. disk/hard disk Process R. Updated Customer ; Payments Accounts R. Data/Commands 5 ; **A.**. Commands Customer A. Customer Accounts ; Accounts ; Database Keyboard Magnetic Disk (b) System flowchart; A. System Flow diagram R System Diagram 1 Magnetic Ink Character (Recognition); (c) A. Characters encoded/written using/in magnetic ink

- A. Magnetic Ink Character Reader
 - **R.** Magnetic ink **R.** MICR

1

7

breampting marks for a plane in the part of old system gradually replaced in stages by new system; 1 (a) Information/Data/Files may have to be converted/copied/reformatted/modified so that compatible with new system; Users/operators will have to be trained so that they can use the new system/Staff needed/hired to maintain new system; I (b) Information/Data/Files may have to be converted/copied/reformatted/modified so that compatible with new system; Users/operators will have to be trained so that they can use the new system/Staff needed/hired to maintain new system; I (c) MB femphasis is on changes not performance Is it possible/flow easy is it/How long will it take to correct an error in software; 2 (c) NB Emphasis is on changes not performance Is it possible/flow easy is it/How long will it take to change parameters in software; 3 Is it possible/flow easy is it/How long will it take to change system to cope with more terminals/workstations; Is it possible/flow easy is it/How long will it take to change system to cope with more terminals/workstations; Is it possible/flow easy is it/How long will it take to change system to cope with more terminals/workstation; Is it possible/flow easy is it/How long will it take to change system to cope with more terminals/workstation; Is it possible/flow easy is it/How long will it take to change system to work with more terminals/workstation; Is it possible/flow easy is it/How long will it take to change system to work with more terminals/workstation; Is it possible/flow easy is it/How long will it ta	4	(a)	(i)	Old system and new system operate alongside each other/in parallel until new system proved; (require time limited trial)	1
 (b) Information/Data/Files may have to be converted/copied/reformatted/modified so that compatible with new system; Users/operators will have to be trained so that they can use the new system/Staff needed/hired to maintain new system; Old data archived; Make full backup before changing to new system; Hardware replaced/upgraded; System software replaced/upgraded; (c) NB Emphasis is on changes not performance Is it possible/How easy is it/How long will it take to correct an error in software; Is it possible/How easy is it/How long will it take to change parameters in system, e.g. VAT rate; Is it possible/How easy is it/How long will it take to change system to cope with more users; Is it possible/How easy is it/How long will it take to change system to cope with more users; Is it possible/How easy is it/How long will it take to change system to cope with more users; Is it possible/How easy is it/How long will it take to change system to cope with more users; Is it possible/How easy is it/How long will it take to change system to cope with more users; Is it possible/How easy is it/How long will it take to change system to cater for more software licence; Is it possible/How easy is it/How long will it take to change system to work with different hardware; Is it possible/How easy is it/How long will it take to change system to work with different hardware; Is it possible/How easy is it/How long will it take to change system; How extensive is support documentation; Hot is skill level of support staff; Can operators/users configure system/change settings; How long will support bavailable for; Is source code available; A. One reference only to documentation; R. What is standing of developers; 3 	Be careful t not giving r pilot	hat you are	(ii)	Parts of old system gradually replaced in stages by new system;	1
 (c) NB Emphasis is on changes not performance Is it possible/How easy is it/How long will it take to correct an error in software; Is it possible /How easy is it/How long will it take to change parameters in system, e.g. VAT rate; Is it possible /How easy is it/How long will it take to change system to cope with more users; Is it possible /How easy is it/How long will it take to change system to cope with more terminals/workstations; Is it possible /How easy is it/How long will it take to change system to cater for more software licences; Is it possible /How easy is it/How long will it take to change system to cater for more software licences; Is it possible /How easy is it/How long will it take to change system to work with different hardware; Is it possible /How easy is it/How long will it take to update/upgrade system; How extensive is support documentation; What is skill level of support staff; Can operators/users configure system/change settings; How long will support be available for; Is source code available; A. One reference only to documentation; R. How easy is it to add new features/expand system; R. What is standing of developers; 3 Total 7 		(b)	Infor so tha Users syste Old c Make Hard Syste	mation/Data/Files may have to be converted/copied/reformatted/modified at compatible with new system; s/operators will have to be trained so that they can use the new m//Staff needed/hired to maintain new system; lata archived; e full backup before changing to new system; ware replaced/upgraded; em software replaced/upgraded;	2
Total 7		(c)	NB I Is it softw Is it syste Is it with Is it p with Is it p with Is it p with Is it p What What Can o How Is sou A. Of R. Ho R. W	Emphasis is on changes not performance possible/How easy is it/How long will it take to correct an error in vare; possible /How easy is it/How long will it take to change parameters in m, e.g. VAT rate; possible /How easy is it/How long will it take to change system to cope more users; possible /How easy is it/How long will it take to change system to cope more terminals/workstations; possible /How easy is it/How long will it take to change system to cater for software licences; possible /How easy is it/How long will it take to change system to work different hardware; possible /How easy is it/How long will it take to update/upgrade system; extensive is support documentation; t is skill level of support staff; t is availability of support staff; poperators/users configure system/change settings; long will support be available for; urce code available; ne reference only to documentation; bw easy is it to add new features/expand system; hat is standing of developers;	3
				Total	7



5

2

(a) Any two ways at one each Barcode; OCR; MICR; Magnetic stripe; Smart card/Microchip/Memory chip; R. Computer chip R. Chip R. OMR

(b) Either

Biometric method used locally:

One mark for what is stored on ID card – one of fingerprint, retina pattern, iris pattern, ear pattern, palm print (NB not DNA), vein pattern, (electronic) stored facial image (but not visible photograph of person);

One mark for capturing the biometric information and comparing with what is on card.

Expectation is of a system that stores this information on card in a way that is hard to tamper with

Or

Biometric method involving checking remote central database: One mark for capturing specified biometric information - one of fingerprint, retina pattern, iris pattern, ear pattern, palm print (NB not DNA), vein pattern, facial image;

One mark for comparing with stored biometric information held in central database;

Or

One mark for entering pin number; One mark for comparing entered pin number with stored pin number on remote database or stored on card;

Or

Photograph on card scanned//Camera captures image of person//PersonID scanned in//PersonID typed in; Image compared with image stored on remote database;

R. Remote database stores whether card has been lost/stolen – card will have to be re-issued with same name, address, PersonID

A. Remote database stores whether card lost/stolen; – card will have to be re-issued with new PersonID;

2 or nothing

2

4

6	(a)	Med	ium: Magnetic hard disk A. Hard Disk	1			
		Justif	ication: Random access device;	1			
			Sufficiently high data transfer rate; Sufficiently high storage capacity:				
			R . Magnetic disk is fast enough	1			
	(b)	(i)	Processing is faster: A. System runs faster				
	(0)	(1)	Loading on main processor can be reduced;				
			CODEC has its own processor;				
			A. Easter with justification	1			
				1			
		(ii)	Movie needs to be <u>compressed</u> to fit storage capacity of DVD-R;	1			
	(c)	Back	ing up (data stored on magnetic disk drive);				
		Archi R. Sto	iving (data); oring video once editing complete	1			
		10.50		1			
			Total	5			
7	(a)	LAN:					
		Justif	ication:	5			
		C	computers in health centre are in close proximity to each				
		R	R. Computers within health centre on its own	2			
	(b)	NB each way must be different. Each way must be a benefit and not just a statement of fact.					
		(i)	Easier/save time booking an appointment//easier to check for a free				
			Can be treated anywhere when away from "home"/moving to a new				
			surgery				
			<u>safely</u> / <u>without having to give</u> medical history or				
			accessible remotely and immediately; (R . Can view medical records				
			more quickly on its own and in the context of own GP's surgery where				
			paper medical records available. Viewing more quickly is OK if				
			candidate describes context of moving to a new surgery and before medical records handed over to new surgery)				
			Needs of patient can be serviced <u>more quickly</u> because				
			results of hospital tests available to patient's doctor more quickly				
			via network; Needs of patient can be serviced more quickly because doctor can				
			check electronically on availability of hospital beds/surgeons/				
			consultants;				

Continued.....

(i)	Needs of patient can be serviced <u>more quickly</u> because patient's doctor can be informed more quickly via electronic means when patient discharged from hospital; Emergency admissions can be dealt with <u>more safely</u> because patient medical history instantly available to hospital; Hospital doctor can make diagnosis <u>more quickly</u> by having access to full medical history of patient; Patients can be <u>saved time</u> when collecting prescriptions if prescription sent electronically to pharmacist; R . Can make diagnosis more quickly on its own	1
(ii)	Fewer letters to open/file/post because communication electronic <u>saves</u> <u>time</u> ; <u>Time consuming</u> letter writing and telephoning <u>avoided</u> because availability of hospital beds/ surgeons/ consultants can be checked on line:	
	 <u>Time consuming</u> report(letter) writing can be <u>replaced</u> by automatic report(letter) generation and <u>despatch</u>; <u>Faster communication</u> is possible because messages sent and received by electronic mail travel through system <u>more quickly</u>; <u>Reduction in volume of stored paperwork (saves space)</u> because more of it will be held electronically; <u>Easier to identify</u> patterns of illness in health centre's patients because automatic processing possible; Routine tasks automated <u>freeing staff time</u>; <u>Saves GP's time</u> if medical expertise can be accessed electronically; 	1
(iii)	It is <u>easier and less time-consuming</u> for a pharmacy to check a prescription because electronic access to the GP's record of the prescription is possible; Advanced notice of prescription can be issued <u>smoothing workload</u> of pharmacist/giving <u>more time</u> to prepare prescription/ <u>more transactions</u> can be conducted; Pharmacist can generate <u>more business</u> by electronic authorisation of repeat prescriptions; Access to stock records of other pharmacies can <u>save pharmacist time</u> locating needed supplies; R . Stock checking R . Less paperwork	1
(iv)	Collection of statistics <u>made easier</u> because government can interrogate networked computers electronically; Statistics can be up-to-date leading to <u>more</u> accurate planning; Patterns of illness/health of nation <u>easier to assess/identify</u> because all the required data available electronically; Monitoring of resources <u>made easier</u> because data accessible electronically; <u>Faster communication</u> possible because messages can be sent and received by electronic mail through the system quickly :	1
	<u> </u>	1

(c)	(i)	External/User (schema)//User/Local/External (view); R. Access rights/passwords	1
	(ii)	Lock is applied to datum//Run in exclusive mode//Timestamps applied to datum; Which prevents more than one user having write access/editing (record)/updating (record) at the same time//Until updated copy written back to database//to prevent one update overwriting another; A . File/database/data/copy where record could be used R . Queues updates	2
(d)	(i)	 NB Reasons must be different NB Need general statement as below not specific example System/Requirements is/are poorly specified; R. Example Hardware is inadequate; R. Example Trained personnel not available; R. Example 	1
	(ii)	Software errors/bugs; Design faulty/flawed; R . flaws on its own A . Software flaws System not tested adequately; System not adequately documented; Incompatible sub-systems; Incompatible operating systems; Incompatible file systems; Incompatible database systems; Incompatible protocols employed; Incompatible data coding systems; Lack of training for users/operators//operators not trained properly; Personnel issues: Staff resistance to using system; Difficulty recruiting staff with necessary skills; R . Power failures/cable faults/anything hardware related, e.g. server specification	1
	(iii)	Debugging time underestimated; R . Bugs in system Design flaws/faults; Potential problems not foreseen because existing system <u>not properly analysed</u> (need full statement); Poorly specified system//Customer changes specifications/requirements; Time taken to transfer/enter data into the new system underestimated; Skill shortage; Poorly managed project; Software components written from scratch rather than employing existing components; Underestimating the complexity of the task; R . Bad time planning R . Bad allocation of resources R . Funding argument R . Potential problems not foreseen.	1



1

2

- 9 (a) (i) Too much traffic//Congestion//slow to respond//too many (packet/frame) collisions; (Candidate may answer reduces traffic, etc. This is OK) A. Performance degrades
 - Bridge "learns" which desktop PCs connected to each port//bridge stores Ethernet addresses of desktop PCs connected to port A and port B; Bridge blocks packets destined for a desktop PC on same segment from being passed to other segment// Bridge only passes packets destined for a desktop PC on other segment;

Packets between machines on same segment are ignored by bridge/blocked by bridge;

Packets between machines(using machine identifiers is OK, e.g. PC1) on different segments transferred by bridge;



Missing bridge correct hubs – penalise once No hubs – scores zero

A. Messages for packets

2

(iv) A user logged in at one peer computer is able to use resources on any other peer computer; In a peer-to-peer network, there are no <u>dedicated servers</u>; In a peer-to-peer network all computers are equal/have equal status; Each computer functions as both a client and a server; User at each computer acts as both a user and an administrator (determining what data, disk space and peripherals on their computer get shared on the network)//User at each controls what is shared with other computers; A Network with no central control;
R. Each computer is directly connected to each other and so can send to

R. Each computer is directly connected to each other and so can send to each other without a server

R. All computers have same rights

9

1

(b)	(i)	To provide access/interface to the Internet/World Wide Web (to individuals/organisations/businesses);	
		To act as hosts for Web pages (that individuals/organisations/businesses wish to publish	
		on the Internet);	
		To provide electronic mail boxes;	
		To provide services related to Internet access;	1
	(ii)	Any two @ one each	
		Greater bandwidth//higher speed connection//faster downloads;	
		Less error prone//more reliable connection;	
		Internet connection can be shared with a	
		telephone call/voice call/fax/analogue modem connection;	
		Streaming music at CD quality;	
		Streaming video of a much better quality;	
		Can use videoconferencing;	
		Remote storage of files feasible;	
		Instant Flash animations;	
		On-line 24/7 possible for flat fee//permanent connection for	
		flat fee//on-line 24/7 un-metered access//don't get kicked off	
		after two hours on un-metered access contract// No per minute	
		access charges//no call charges//no connection charges;	
		Internet –based telephony of good quality possible;	
		VR/VRML/other 3-D standards/Virtual worlds appear instantly;	
		(Line) always connected so no need to dial up to connect;	2
	(iii)	A router is a device that receives datagrams or packets from one	
		computer and uses the <u>IP address</u> es that they contain to pass on these	
		packets, correctly formatted, to another computer;	
		Device which uses <u>IP addresses</u> to route packets;	1
	(iv)	IP address: 213.208.10.146;	
		R. address of port B	1
		Why: Router needs to have a presence on Internet so that it can	
		be reached from anywhere//public address//must be unique over whole	
		D Dort D is the one that ISD can see	
		R. Port B is the one that ISP can see	1
	(v)	192.168.1.1;	1
(c)	(i)	198.112.57.124:80	
		A. Correct IP address and correct port no presented with a different	
		syntax as long as IP address and port no identifiable	1
	(ii)	Server listens on a well-known/publicly-known port for client requests;	
		Server selects a separate unused port for each client request//new socket	
		is spawned for each client//Each <u>connection</u> from a client made on a	
		different port;	2
		Total	16