UNIVERSITY OF CAMBRIDGE INTERNATIONAL EXAMINATIONS General Certificate of Education Advanced Subsidiary Level and Advanced Level

BUSINESS STUDIES

9707/01

Paper 1 Short Answer and Essay

October/November 2005

1 hour 15 minutes

Additional Materials: Answer Booklet/Paper

READ THESE INSTRUCTIONS FIRST

If you have been given an Answer Booklet, follow the instructions on the front cover of the Booklet. Write your Centre number, candidate number and name on all the work you hand in. Write in dark blue or black pen on both sides of the paper.

Do not use staples, paper clips, highlighters, glue or correction fluid.

Section A

Answer all questions.

Section B

Answer **one** question.

You are advised to spend no more than 35 minutes on Section A.

At the end of the examination, fasten all your work securely together.

The number of marks is given in brackets [] at the end of each question or part question.

Section A (Short Answers)

Answer all questions.

1	(a)	State two reasons why the market for a product might reduce in size.	[2]
	(b)	Distinguish between market size and market share.	[3]
2	Exp	lain how a manufacturing business might be affected by ethical issues.	[5]
3	(a)	State two ways in which a business may achieve added value.	[2]
	(b)	Why is added value important for businesses?	[3]
4	(a)	Define work study.	[2]
	(b)	Give three ways in which businesses might use the results of work study.	[3]
		Section B (Essay question)	
		Answer one question only.	
5	(a)	Explain the purposes of a company's Balance Sheet and Profit & Loss Account.	[8]
	(b)	Discuss the usefulness of published company accounts to both managers and shareho	lders. [12]
6	To v	what extent is it important for a business to have a Human Resources Manager?	[20]
7	(a)	Explain the advantages and disadvantages of being a small business in food retailing.	[8]
	/ b)	Discuss whether the government should support small businesses in your country.	[12]

Every reasonable effort has been made to trace all copyright holders where the publishers (i.e. UCLES) are aware that third-party material has been reproduced. The publishers would be pleased to hear from anyone whose rights they have unwittingly infringed.

University of Cambridge International Examinations is part of the University of Cambridge Local Examinations Syndicate (UCLES), which is itself a department of the University of Cambridge.