

**ADVANCED SUBSIDIARY GCE
LEISURE STUDIES**

Unit 3: Leisure Industry Practice

G182

Candidates answer on the question paper

OCR Supplied Materials:

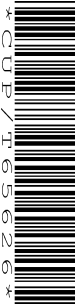
- Clean copy Case Study

Other Materials Required:

None

**Monday 1 June 2009
Afternoon**

Duration: 1 hour 30 minutes



Candidate Forename		Candidate Surname	
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Centre Number						Candidate Number				
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INSTRUCTIONS TO CANDIDATES

- Write your name clearly in capital letters, your Centre Number and Candidate Number in the boxes above.
- Use black ink. Pencil may be used for graphs and diagrams only.
- Read each question carefully and make sure that you know what you have to do before starting your answer.
- Answer **all** the questions.
- Do **not** write in the bar codes.
- Write your answer to each question in the space provided.

INFORMATION FOR CANDIDATES

- The number of marks is given in brackets [] at the end of each question or part question.
- The total number of marks for this paper is **100**.
- This document consists of **16** pages. Any blank pages are indicated.

Examiner's Use Only:			
1			
2			
3			
4			
5			
Total			

1 *Holbeck* is working towards the Investors in People quality system (IIP).

(a) State the **three** key principles of the IIP quality system.

Principle 1:

.....

Principle 2:

.....

Principle 3:

..... [3]

(b) Often there are difficulties in achieving IIP status.

State **three** possible difficulties that *Holbeck* may have in achieving this quality system.

Difficulty 1:

.....

Difficulty 2:

.....

Difficulty 3:

..... [3]

- (c) A major source of income is secondary spending within the range of shops throughout the museum.

The stock within these shops is monitored through an electronic stock control system.

Outline **four** advantages to *Holbeck* of an electronic stock control system.

Advantage 1:
.....
.....
.....

Advantage 2:
.....
.....
.....

Advantage 3:
.....
.....
.....

Advantage 4:
.....
.....
.....

[8]

[Total: 14]

- 2 (a) *Holbeck* is aware of the need to review and keep up to date its health and safety risk assessment procedures.

What is meant by each of the following terms associated with risk assessment:

risk;
.....
hazard.
..... [2]

- (b) The risk assessment process is made up of a number of key stages.

Identify **four** of these stages.

Stage 1:
.....
Stage 2:
.....
Stage 3:
.....
Stage 4:
..... [4]

3 (a) *Holbeck* takes into account both the internal and external influences on its business through the use of a SWOT analysis.

Identify **two**:

- weaknesses;
- opportunities;
- threats;

which are likely to affect *Holbeck*.

[6]

Strengths	Weaknesses
1: Car parking for both cars and coaches.	1:
2: Unique – only facility that shows living representation.	2:
Opportunities	Threats
1:	1:
.....
2:	2:
.....

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