Centre Number			Candidate Number		
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Other Names					
Candidate Signature					

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General Certificate of Education Advanced Subsidiary Examination January 2011

Travel and Tourism

TT01

Unit 1 Inside Travel and Tourism

Thursday 13 January 2011 9.00 am to 11.00 am

You will need no other materials.	
You may use a calculator.	

Time allowed

• 2 hours

Instructions

- Use black ink or black ball-point pen.
- Fill in the boxes at the top of this page.
- Answer all questions.
- You must answer the questions in the spaces provided. Do not write outside the box around each page or on blank pages.
- Do all rough work in this book. Cross through any work you do not want to be marked.

Information

- The marks for questions are shown in brackets.
- The maximum mark for this paper is 90.
- In Question 6(a) you will be marked on your ability to use an appropriate form and style of writing, to organise relevant information clearly and coherently, and to use specialist vocabulary where appropriate.
 The legibility of your handwriting and the accuracy of your spelling, punctuation and grammar will also be considered in this question.

For Exam	iner's Use
Examine	r's Initials
Question	Mark
1	
2	
3	
4	
5	
6	
7	
TOTAL	



Answer all questions in the spaces provided.

1 Study **Figure 1**, which shows the number of visits made to overseas destinations and spending by UK residents in 2007.

Figure 1

	UK residents going abroad in 2007			
Overseas destinations	Number of visits (million)	Spending £ (billion)		
United States	3.6	2.6		
Germany	3.4	1.2		
France	3.3	1.0		
Ireland	3.0	0.9		
Spain	2.2	0.8		

1 (a) Tick **one** box in the table below to show the term which describes UK residents making visits to overseas destinations.

Inbound tourists	
Domestic tourists	
Outbound tourists	

(1 mark)

1 (b)	Suggest reasons for the differences in spending by UK residents abroad shown in Figure 1 .
	(4 marks)



1 (c)	State the three main purposes of travel.
	1
	2
	3(3 marks)
1 (d)	Describe the advantages of staying in the UK for a holiday rather than going abroad.
	(6 marks)

Turn over for the next question



2 Study **Figure 2**, an extract from a Farnborough Airshow leaflet.

Figure 2



The fabulous Farnborough Airshow will open to public visitors on Saturday 19 and Sunday 20 July for the ultimate family day out.

The Airshow is famous for its memorable displays, both on the ground and in the air. Our daily flying display of breathtaking aerobatics and daring manoeuvres will start around midday.

In addition to the four exhibition halls brimming with displays of the latest aerospace technology and developments, Farnborough will be hosting a team of thundering, 190 mph US-built race cars burning rubber and doing pit stop demonstrations.

For our younger visitors we have a huge number of alternative attractions and a dazzling children's activity zone.

Note: The trade show (14-18 July) is an exhibition of civilian and military aircraft and aerospace technology open to business customers only.

A family visits the Farnborough Airshow for the weekend, finding accommodation in the area for the Saturday night.

veekend break may be described as non-standardised.	2 (a) Ex
(2 marks)	



Suggest three products or services which the family is likely to use while at the Airshow site, other than the displays and demonstrations which they will watch.
1
2
3
(3 marks)
Describe how the success of a major event such as the Farnborough Airshow might be affected by its relationship with two travel and tourism sectors.
Travel and Tourism Sector 1
Travel and Tourism Sector 2
(6 marks)





	Extra space
	·
2 (d)	Some local people complain about the Airshow's negative impacts.
. ,	"The noise disrupts local business and the flying displays increase air pollution!"
	Describe two positive impacts that events such as the Farnborough Airshow can have on an area.
	1
	2
	(4 marks)

Future and a	(6 m
Extra space	



4 Study **Figure 3**, which is a map of Ayers Rock Resort in Australia. The resort is 17 km from Uluru, the huge natural feature shown in **Figure 4** that has become a major visitor attraction.

Figure 3

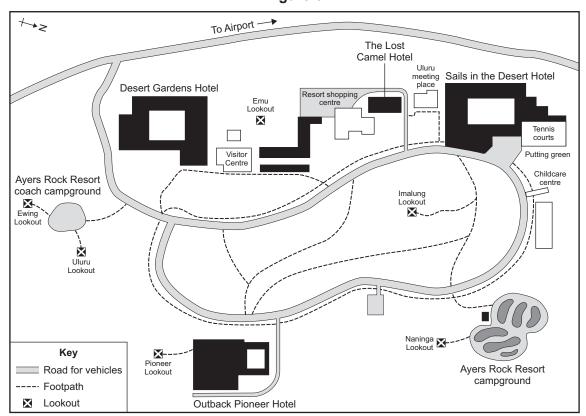


Figure 4





	T
Sector of the travel and tourism industry	What the sector provides for visitors at Ayers Rock Resort
	(2 r
Ayers Rock Resort is a purpose-built res	ort.
Discuss the reasons why commercial and purpose-built resorts.	d government organisations create
	(6 1
Extra space	

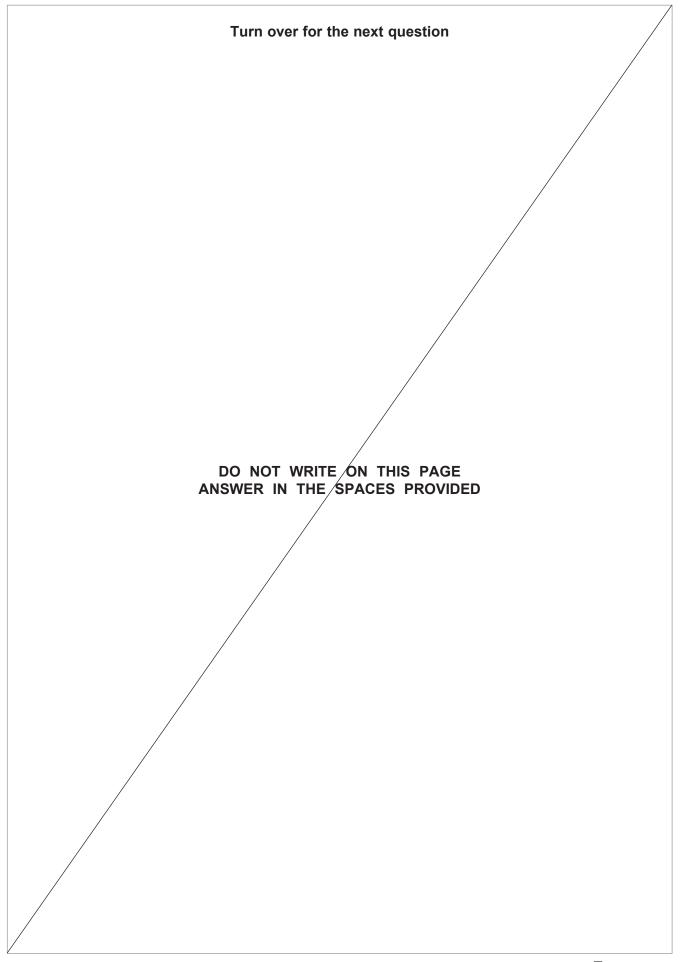




4 (c)	Describe the ways in which the range of accommodation at a destination that you have studied (other than Ayers Rock Resort) provides for the needs and expectations of different customer types.								
	Name of destination								
	(8 marks)								
	Extra space								



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Machu Picchu, 'The Lost City of the Incas', is a historic and cultural attraction 80 km north-west of the town of Cusco. It is the most visited tourist attraction in Peru.



5 (a)	What is meant by cultural attraction?
	(1 mark)
5 (b)	Machu Picchu is a World Heritage Site.
	What is a World Heritage Site?
	(1 mark)
5 (c)	World Heritage Sites may be threatened by commercial forces. Development should not be allowed to spoil them.
	Suggest, with reasons, the kinds of tourism facilities and services that should be allowed at and around the site of a historic and cultural attraction such as Machu Picchu.



(8 marks)
Extra space



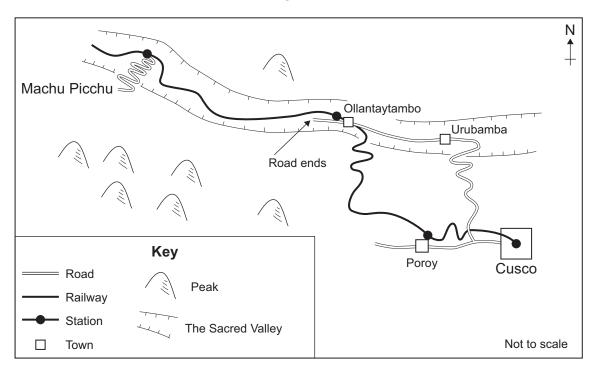
6 Travel principals provide a range of travel options to independent tourists.

Figure 5 shows three ways in which tourists may travel from the town of Cusco to the ruins of Machu Picchu. **Figure 6** is a map of Machu Picchu and the surrounding area.

Figure 5

Option	Transport mode	Route	Time of departure	Time of arrival	Fare one way	Notes
1.	Local Bus	Cusco – Urubamba	_	_	\$2	2-hour journey. Times uncertain.
	Local Minibus	Urubamba – Ollantaytambo	_	_	\$1	1-hour journey. Times uncertain.
	Train	Ollantaytambo – Machu Picchu	12.10	13.35	\$35	Basic service.
2.	'Backpacker' (train)	Cusco – Machu Picchu	06.50	10.50	\$50	Basic service.
3.	Taxi	Cusco – Poroy by road (20 minutes)	-	_		Luxury service including cocktails
	'The Hiram Bingham' (train)	Poroy – Machu Picchu This train starts from Poroy to avoid the steep zigzag up the hill out of Cusco.	09.00	12.25	\$300	and meals on outward and return trips plus minibus to Machu Picchu site; entrance fee paid.

Figure 6





6 (a)	Evaluate the travel options available to tourists travelling on a day trip from Cusco to Machu Picchu.								
		Answer this question in continuous prose. The quality of written communication will be assessed in your answer.								
		(10 marks)								
		(10 marks)								





	Extra space
	,
6 (b)	Outline two likely reasons why the Peruvian government has recently banned helicopter flights as a way of getting from Cusco directly to the Machu Picchu site.
	1
	2
	_
	(4 marks)



7 (a)	Describe the traditional 'chain of distribution' of package holidays to show how the products/services of the travel agent, tour operator and principals are sold to the customer. You may use a diagram, if you wish.
	(A. mayler)
	(4 marks)
7 (b)	The travel trade has changed over the past twenty years. There is a trend towards single companies owning high street travel agents, tour operators and principals.
7 (b) (i)	What term describes how ownership of organisations is combined in this way?
	(1 mark)
7 (b) (ii)	Why have organisations combined in this way?
	(2) manufact
	(2 marks)
	Question 7 continues on the next page



7 (c) Study Figure 7.

Figure 7

ebookers.com was the first travel agent to launch an interactive travel website in the UK. The company now specialises in worldwide travel and offers a complete range of travel products online.

lastminute.com started trading in October 1998, enabling the public to book anything from theatre tickets to holidays. This company, too, has grown into a worldwide business selling the full range of travel and tourism products.

 	 	 	 	 	(8 m



Extra space	

END OF QUESTIONS





