

Centre Number						Candidate Number				
Surname										
Other Names										
Candidate Signature										



General Certificate of Education
Advanced Level Examination
January 2012

Leisure Studies

LS09

Unit 9 Working in the People Business

Thursday 12 January 2012 9.00 am to 11.00 am

You will need no other materials.
You may use a calculator.

Time allowed

- 2 hours

Instructions

- Use black ink or black ball-point pen.
- Fill in the boxes at the top of this page.
- Answer **all** questions.
- You must answer the questions in the spaces provided. Do not write outside the box around each page or on blank pages.
- Do all rough work in this book. Cross through any work you do not want to be marked.

Information

- The marks for questions are shown in brackets.
- The maximum mark for this paper is 90.
- In Question 7, you will be marked on your ability to:
 - use an appropriate form and style of writing
 - organise relevant information clearly and coherently
 - use specialist vocabulary where appropriate.
 The legibility of your handwriting and the accuracy of your spelling, punctuation and grammar will also be considered.

For Examiner's Use	
Examiner's Initials	
Question	Mark
1	
2	
3	
4	
5	
6	
7	
TOTAL	



J A N 1 2 L S O 9 0 1

1 Jane works for a leisure organisation. She asks the organisation for a flexible working arrangement.

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[illegible]

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1 (c)

Jane becomes pregnant and will be going on maternity leave.

What are the implications of Jane's maternity leave for the organisation?

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(4 marks)

12

Turn over for the next question**Turn over ►**

Assess how using **each** of the following types of employment can be helpful to leisure organisations in particular situations:

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[illegible]

10

- 3 Study **Figure 1** which was taken from the internet, showing an advertisement for a job with a local council.

Figure 1

Graduate Management Trainee (Leisure)

This vacancy is: Temporary full-time

Contract: Two years

Salary: £15 000 per annum

Hours per week: 37 – part-time may be possible

You will have a degree or equivalent qualification and some experience of working in a physical activity or other leisure environment.

Please download the following information to proceed with your application:

- ❖ Job Description and Person Specification
- ❖ Application Form.

- 3 (a) Explain the difference between *temporary* and *part-time*.

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(2 marks)



- 3 (b)** What are the advantages for the employer of receiving completed application forms rather than CVs?

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- 3 (c)** Describe what should be found in a Job Description and in a Person Specification, showing how **each** is used by the employer.

Job Description

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Person Specification

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- 4 (a)** Analyse the specific qualifications and previous experience required for **one** named job in a leisure organisation that you have studied.

Chosen job

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- 4 (b)** Draw a simple organisational structure to show the position of your chosen leisure job in the staff hierarchy. You should show at least **four** other leisure job positions, which include jobs at different levels of seniority.

(4 marks)

14

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5 (a) Trainee job vacancies are advertised in a range of places, including the internet.

Discuss the advantages of advertising job vacancies online.

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- 5 (b)** Describe the benefits for a young person starting out in the leisure industry of taking part in a trainee programme.

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(4 marks)

Extra space

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Question 5 continues on the next page

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- 6 (a)** Performance-related pay can be a suitable method of motivating staff but it can also be difficult to manage.

Outline **two** difficulties that managers might face when they use *performance-related pay* as a method of motivating staff in the leisure industry.

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(4 marks)

Question 6 continues on the next page

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Extra space

- 7 West Park Leisure Centre is a large leisure facility seeking a person to take charge of their new fitness and beauty studios. From the many applications, they have drawn up a shortlist of five candidates to invite for interview.



Explain how West Park Leisure Centre's interview panel should prepare for and carry out the interviews to ensure that they select the most suitable person for the job.

Answer this question in continuous prose. The quality of written communication in your answer will be assessed.

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(12 marks)

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12

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