# PLEASE NOTE THAT THIS VERSION WAS UPDATED 27/06/06 AND SUPERCEDES ANY PREVIOUS VERSION.

## **UNIVERSITY OF CAMBRIDGE INTERNATIONAL EXAMINATIONS**

Specimen for 2008

# **GCE A/AS LEVEL**

# MARK SCHEME

**MAXIMUM MARK: 80** 

SYLLABUS/COMPONENT: 9713/01

APPLIED INFORMATION AND COMMUNICATION TECHNOLOGY

## **Part Mark** Question Question (including any source details) Number (a) **Two** from: A robotic arm has greater accuracy compared with a human There are lower running costs compared to paying a human being Robotic arms do not get tired so work is of a consistent standard The whole process can be continuous without having to stop at shift changeovers [2] (b) 1 mark for each process named (maximum mark of 2) from: Painting the car bodies Putting the car wheels on Drilling holes in car body Fixing rivets to the car body Tightening bolts Assembling the electric circuits in the car Inserting the car engine 1 mark for each appropriate expansion (maximum 2): End effectors are attached to robot arm such as -Paint sprayer Drill Riveter Ratchet/spanner Pressure sensors are used to tell the computer whether the effector is being held firmly enough or too firmly [4] (c) Five from: Industrial robots are designed to perform exactly the same task over and over again. The programmer guides the arm through each step using a handheld controller. The computer stores the exact sequence of movements as a program in its memory. [5]

## 2 (a) 1 for each example + 1 for each expansion from:

Video conferencing + modem/webcams/microphones/each participant can hear and see the others.

Electronic mail + modem/mailings can be sent to all other participants at same time/immediate response possible.

Faxing + fax machine/modem/all in one/legal documents can be sent/signed documents can be sent.

Voice conference + phone/dial a number and type in PIN.

Bulletin board/instant messaging/controlled access chat room + modem/all participants receive the message at the same time/immediate responses are possible.

[4]

#### **(b) Five** from:

Workers - do not have to spend money on fuel/transport travelling to work do not have the stress of travelling to work in rush hour can spend more time with their family can arrange their work schedule to suit themselves miss the personal contact with colleagues more difficult to discuss ideas with colleagues

#### Company - more content workforce

do not have to spend so much on air conditioning/heating do not have to rent or build large offices/can build or rent smaller offices

do not have to pay travelling expenses for conferences difficult to keep track of projects have to subsidise workers' computers

#### + 1 mark for reasoned conclusion

[6]

#### (c) Six from:

Websites – Have animation/video and sound to attract

the audience

Easier to update than flyers/posters

Worldwide audience

Can be expensive to maintain

Easier to link to other sources/websites

Multimedia presentations - Also have animation/video and sound to

attract the audience

Also easier to update than flyers/posters

Flyers Cheap to mass produce

Target a specific audience

Posters Cheap to mass produce

Can be damaged/defaced

[6]

## 3 (a) Five from:

Description of observation

Description of questionnaires

Description of interviews

Description of Examining documents

Situation where using observation is needed – to see what exactly goes on Situation where using questionnaires is advisable – when it is difficult to get people together/to save time

Situation for using interviews – when there is sufficient time/when it is relatively easy to get people together

Situation where examining the documents is necessary – where there is lots of paperwork.

+ 1 mark for reasoned conclusion.

[6]

## (b) Four from:

Files will be held in an indexed sequential manner

The index will allow for direct access

Needed when accessing individual records quickly

When a person's details are required for human resource/personnel use

The records will be held sequentially to allow for serial access

Used to process all records one after the other

When producing payroll

[4]

#### (c) Four from:

Batch processing would be used

Each worker would have an id number

Hours worked would be sorted in id number order

Each record on the master file would be read

Using the details of hourly rate for each worker

The pay would be calculated

Taxes would be calculated

Master file would be updated

Details would be printed out on each individual payslip

[4]

## (d) Three from:

Data must be:

Fairly and lawfully processed

Processed for limited purposes

Adequate, relevant and not excessive

Accurate and up to date

Not kept longer than necessary

Processed in accordance with the individual's rights

Not transferred to countries outside that country unless it has adequate protection for the individual interests of the individual or another person

[3]

## (e) 6 marks maximum from:

### Data protection is necessary because -

Personal data is kept on computers – 1 mark such as names/addresses/financial information/medical records/criminal records/employment history – 1 mark for at least 3 items

Searches of databases for personal information are much faster with computers than if it is stored on paper – 1 mark

These computers can be linked to communications networks like the Internet or private company networks – 1 mark

This allows databases to be used across an organisation/be shared between organisations very quickly – 1 mark

With more and more organisations using computers there is a danger the information could be misused or could get into the wrong hands – 1 mark Data can be easily copied – 1mark

Data can be changed with little evidence being left – 1 mark

## Without data protection rules -

People who are not supposed to could see the information – 1 mark Data might not be accurate – 1 mark It could be possible to build up detailed files on people without their knowledge or permission – 1 mark

[6]

## 4 (a) Three from:

Modem to connect to the system/Internet Mouse to select products Keyboard to type in username/password Internet browser to connect to the service

[3]

#### (b) Five from:

Increased unemployment for some existing checkout operators
Increased employment for technical staff
Some checkout operators will have a more menial role
Increased employment for van drivers
Some workers may have to/will have the opportunity to go part time
There will be the opportunity to job share
There will be flexible working hours
Technical staff may be able to work from home

[5]

## (c) Four from:

May not have a credit card
Credit card details may be intercepted by hackers
Hackers would need to know username and password
Most systems are extremely difficult to hack into contrary to popular belief
Data is encrypted when being transmitted
Impossible to crack the encryption without a key.

+ 1 mark for a reasoned conclusion

[5]

## (d) Three from:

RSI due to continuous keying in of data
Headaches/sight problems due to continuously staring at the screen
Backache due to continuously remaining seated in same position
Danger of electrocution - if drinking near power sockets/ wires are left trailing
Danger of fire - if sockets are overloaded/equipment allowed to overheat

[3]

## 5 (a) Four from:

Choice of output devices will depend on the volume of data/quality required Choice of storage devices will depend on the order that data will be output Design of data collection forms/screen layouts will depend on the user requirements/output required from system/file structures Design of report layouts/screen displays will depend on the requirements of the users

Design of validation routines will depend on the form of the input/file structures

Design of data/file structures and programming specifications will depend on types of processing required/structure of output/input

[4]

#### (b) Six from:

Mouse for choosing options from a menu
Keyboard for typing up coursework/classwork notes
Overlay/concept keyboard for selecting special characters/options
Overlay/concept keyboard for disabled students
Touch screen for selecting menu options
Trackerball for disabled students
Web browsing software for accessing educational software on the Internet
Specially written CBL/CAL software to make learning enjoyable
Overlay software to facilitate the use of the overlay/concept keyboard
Spreadsheets/Graphics software for producing graphs in Science/Maths
Word processing/DTP/Presentation software for producing coursework

[6]

#### (c) Three from:

Memory sticks are small and easy to carry and hold a lot of data Floppy discs are small and easy to carry but do not hold a lot of data CD RW are rather more bulky but do hold a lot of data Email – no need to carry work around/may be size limit on attachments

+ 1 mark for a reasoned conclusion

[4]