

General Certificate of Education
January 2008
Advanced Subsidiary Examination



HEALTH AND SOCIAL CARE
Unit 1 Effective Caring

HC01

Wednesday 9 January 2008 1.30 pm to 3.00 pm

For this paper you must have:

- an 8-page answer book.

Time allowed: 1 hour 30 minutes

Instructions

- Use blue or black ink or ball-point pen.
- Write the information required on the front of your answer book. The *Examining Body* for this paper is AQA. The *Paper Reference* is HC01.
- Answer **all** questions.
- Do all rough work in the answer book. Cross through any work you do not want to be marked.

Information

- The maximum mark for this paper is 60.
- The marks for questions are shown in brackets.
- You will be marked on your ability to use good English, to organise information clearly and to use specialist vocabulary where appropriate.

Answer **all** questions.

There are 15 marks for each question.

- 1 Calum is 12 years old and has a special educational need. He attends a mainstream school. The staff know that Calum has to be reminded to go to the toilet at break times. However on several occasions no-one has reminded him of this, and he has wet himself. Because of this, the other children will not play with him and shout rude names at him in the playground.

Ways of treating people badly include:

- neglect
- rejection
- punishment
- violence
- bullying.

- (a) (i) From the list above, identify **three** ways in which Calum has been treated badly. Illustrate each way with reference to the description of Calum. *(6 marks)*
- (ii) Outline **one** client barrier that could explain why people at the school do not treat Calum as well as they should. *(2 marks)*
- (b) Outline **two** barriers internal to carers and explain how each one might lead to poor treatment of Calum. *(4 marks)*
- (c) Children with special educational needs can be given support within a mainstream school. Outline how this support is accessed. *(3 marks)*

- 2 One morning, Shaheda visits hospital for an operation on her knee. A consultant surgeon explains what will happen during the operation. He often looks at her to see that she understands, then asks her if she has any questions. He notices that she seems anxious, and tells her that he has performed the operation successfully many times before. He asks her whether she wants to go ahead with the operation.

- (a) Name **three** caring skills shown by the consultant surgeon. Link each skill with a statement from the description above. *(6 marks)*
- (b) (i) Identify **two** rights Shaheda has that were met by the consultant surgeon. *(2 marks)*
- (ii) Outline **two** responsibilities Shaheda has in connection with the health care she is receiving. *(4 marks)*

- (c) Name **one** health risk Shaheda might have been exposed to in hospital and suggest **one** precaution staff could have taken to minimise this. (2 marks)
- (d) Which practitioner is likely to have referred Shaheda to the hospital consultant? (1 mark)

3 (a) Give examples to show how staff at a day care centre for elderly people could provide clients with the following life quality factors:

- (i) physical safety and hygiene (1 mark)
 - (ii) occupation (1 mark)
 - (iii) choice (1 mark)
 - (iv) social contact (1 mark)
 - (v) confidentiality. (1 mark)
- (b) (i) Explain how physical difficulties can be a barrier to access to day care. (2 marks)
- (ii) Outline **one** way of overcoming the access barrier to day care which is caused by physical difficulties. (2 marks)
- (c) (i) Outline what is meant by discrimination on the basis of ethnicity. Give an example of this type of discrimination occurring in a health and social care setting. (3 marks)
- (ii) Apart from ethnicity, name **three** other bases of discrimination. (3 marks)

4 (a) Describe the service provided by each of the following:

- (i) a nursery school (3 marks)
 - (ii) a crèche. (3 marks)
- (b) Bryan and Claire both work for a large company. Since the birth of their first child, Damien, they have each taken leave in order to look after him. Now both of them have returned to work full-time. Damien is 14 months old.

Evaluate the suitability for Damien of each of the **two** services named in part (a) above. (6 marks)

- (c) Explain what is meant by informal care. Refer to the example of Bryan and Claire, and to **one** different example. (3 marks)

END OF QUESTIONS

There are no questions printed on this page