

Friday 18 January 2013 – Morning

AS GCE APPLIED TRAVEL AND TOURISM

G720/01 Introducing Travel and Tourism

* G 7 3 1 6 9 0 1 1 3 *

Candidates answer on the Question Paper.

OCR supplied materials:

- Clean copy Case Study

Other materials required:

- Calculators may be used

Duration: 2 hours



Candidate forename		Candidate surname	
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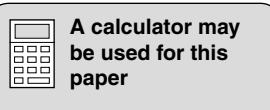
Centre number						Candidate number			
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INSTRUCTIONS TO CANDIDATES

- Write your name, centre number and candidate number in the boxes above. Please write clearly and in capital letters.
- Use black ink. HB pencil may be used for graphs and diagrams only.
- Answer **all** the questions.
- Read each question carefully. Make sure you know what you have to do before starting your answer.
- Write your answer to each question in the space provided. Additional paper may be used if necessary but you must clearly show your candidate number, centre number and question number(s).
- Do **not** write in the bar codes.

INFORMATION FOR CANDIDATES

- The number of marks is given in brackets [] at the end of each question or part question.
- The total number of marks for this paper is **100**.
- The quality of your written communication will be taken into account when marking your answer to the question marked with an asterisk (*).
- This document consists of **16** pages. Any blank pages are indicated.



1 Refer to Document 1.

(a) Identify and describe **three different** modes of transport to Cumbria.

[6]

	Identification	Description
1		
2		
3		

(b) Identify and describe **two** outdoor activities undertaken by visitors to Cumbria.

1

.....

.....

.....

2

.....

.....

.....

[4]

- (c) Using the statistics, draw valid conclusions about staying visitors to Cumbria. [12]

2 (a) Refer to Document 1.

Describe what is meant by each of the following:

- domestic visitor

.....

- overseas visitor

.....

- short break.

.....

[6]

(b) Refer to Document 1.

Identify and describe **three different** sources of information used by visitors to Cumbria. [6]

	Source of information	Description
1		
2		
3		

- (c) Refer to Documents 2 and 3.**

Compare and contrast the products, facilities and services of Hill Top and Carlisle Castle.

[10]

- 3 (a) Refer to Documents 4a and 4b.**

Identify each of the following:

- the total length of the Whole North Lakes Traverse

.....

- the final destination of the North Lakes Short Break holiday

[View Details](#) | [Edit](#) | [Delete](#)

- the scale of the Ordnance Survey map provided by Mickledore Travel

- the name of the store in which the discount card is valid.

.....

- (b) Refer to Document 4a

Evaluate the importance to Mickledore Travel's customers of it complying with the EU and UK Package Travel Regulations [8]

[8]

- (c) Refer to Document 4b.**

Assess the likely advantages to the customer of the options offered by Mickledore Travel.

[10]

4 Refer to **Documents 5a and 5b**.

(a) Identify each of the following:

- the highest road pass in the Lake District used in an included excursion

.....

- the four poster bed supplement.

.....

[2]

(b) What is meant by each of the following terms:

- tour operator?

.....

.....

- travel agent?

.....

.....

[4]

- (c) Shearings uses a range of technology by which customers can access information about its holidays.

Discuss the benefits to the customer of the provision of accessible information about holidays.

. [8]

- (d) Evaluate how effectively Shearings meets the needs of single travellers.

. [8]

- 5*** Refer to Document 6.

Evaluate ways in which the public and private sectors in Cumbria need to work more closely together in order to provide a better 'tourist experience'. [12]

END OF QUESTION PAPER

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