



1. Patients arrive at a hospital accident and emergency department at random at a rate of 6 per hour.
- (a) Find the probability that, during any 90 minute period, the number of patients arriving at the hospital accident and emergency department is
    - (i) exactly 7
    - (ii) at least 10

**(5)**

A patient arrives at 11.30 a.m.

- (b) Find the probability that the next patient arrives before 11.45 a.m.

**(3)**

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2. The length of time, in minutes, that a customer queues in a Post Office is a random variable,  $T$ , with probability density function

$$f(t) = \begin{cases} c(81 - t^2) & 0 \leq t \leq 9 \\ 0 & \text{otherwise} \end{cases}$$

where  $c$  is a constant.

- (a) Show that the value of  $c$  is  $\frac{1}{486}$  (4)

- (b) Show that the cumulative distribution function  $F(t)$  is given by

$$F(t) = \begin{cases} 0 & t < 0 \\ \frac{t}{6} - \frac{t^3}{1458} & 0 \leq t \leq 9 \\ 1 & t > 9 \end{cases} \quad (2)$$

- (c) Find the probability that a customer will queue for longer than 3 minutes. (2)

A customer has been queueing for 3 minutes.

- (d) Find the probability that this customer will be queueing for at least 7 minutes. (3)

Three customers are selected at random.

- (e) Find the probability that exactly 2 of them had to queue for longer than 3 minutes. (3)

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3. A company claims that it receives emails at a mean rate of 2 every 5 minutes.

(a) Give two reasons why a Poisson distribution could be a suitable model for the number of emails received. (2)

(b) Using a 5% level of significance, find the critical region for a two-tailed test of the hypothesis that the mean number of emails received in a 10 minute period is 4. The probability of rejection in each tail should be as close as possible to 0.025 (2)

(c) Find the actual level of significance of this test. (2)

To test this claim, the number of emails received in a random 10 minute period was recorded.

During this period 8 emails were received.

(d) Comment on the company's claim in the light of this value. Justify your answer. (2)

During a randomly selected 15 minutes of play in the Wimbledon Men's Tennis Tournament final, 2 emails were received by the company.

(e) Test, at the 10% level of significance, whether or not the mean rate of emails received by the company during the Wimbledon Men's Tennis Tournament final is lower than the mean rate received at other times. State your hypotheses clearly. (5)

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6. The continuous random variable  $X$  has probability density function  $f(x)$  given by

$$f(x) = \begin{cases} \frac{2x}{9} & 0 \leq x \leq 1 \\ \frac{2}{9} & 1 < x < 4 \\ \frac{2}{3} - \frac{x}{9} & 4 \leq x \leq 6 \\ 0 & \text{otherwise} \end{cases}$$

- (a) Find  $E(X)$ . (4)
- (b) Find the cumulative distribution function  $F(x)$  for all values of  $x$ . (6)
- (c) Find the median of  $X$ . (3)
- (d) Describe the skewness. Give a reason for your answer. (2)

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