

Write your name here

Surname

Other names

**Pearson**  
**Edexcel GCE**

Centre Number

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Candidate Number

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# Leisure Studies

**Advanced Subsidiary**

**Unit 2: Working Practices in Leisure**

Friday 15 May 2015 – Morning

**Time: 1 hour 30 minutes**

Paper Reference

**6967/01**

**You must have:**  
Calculator

Total Marks

## Instructions

- Use **black** ink or ball-point pen.
- **Fill in the boxes** at the top of this page with your name, centre number and candidate number.
- Answer **all** questions.
- Answer the questions in the spaces provided  
– *there may be more space than you need.*

## Information

- The total mark for this paper is 90.
- The marks for **each** question are shown in brackets  
– *use this as a guide as to how much time to spend on each question.*
- Questions labelled with an **asterisk** (\*) are ones where the quality of your written communication will be assessed  
– *you should take particular care on these questions with your spelling, punctuation and grammar, as well as the clarity of expression.*

## Advice

- Read each question carefully before you start to answer it.
- Try to answer every question.
- Check your answers if you have time at the end.

Turn over ►

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**PEARSON**

**Answer ALL questions. Write your answers in the spaces provided.**

**1** Henel Leisure Complex (HLC) provides a wide range of sports activities, together with facilities such as a swimming pool, restaurant and a crèche. Injuries happen from time to time, so it is important that staff can administer first aid. The complex ensures that this is done effectively by following the requirements of the Health and Safety (First Aid) Regulations.

(a) Identify **four** key requirements of the Health and Safety (First Aid) Regulations.

(4)

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Many people pay, at reception, to use the facilities and equipment. This means that, by the time the complex closes at 22:30, there is a large amount of cash in the tills at reception. Last month a receptionist was attacked just before closing time and the cash was stolen.

(b) Identify and explain **two** measures that the complex could put in place in order to safeguard the security of its receptionists.

(6)

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The business is growing and the management has decided that a new office has to be built. The management will have to ensure that it provides at least the minimum standards for staff, as stated in the European Directives. The most important of these to consider when designing the new office will be The Workplace Regulations.

(d) Explain **two** ways in which The Workplace Regulations will affect the design of the new office.

(4)

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(e) Describe the role of the local authority in helping to ensure safety in leisure organisations.

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The crèche at the complex allows parents to leave children who are under 6 years old for up to two hours while they use the complex.

(f) Using the following pro forma, complete a risk assessment where the key hazard is injury to children in the crèche.

(10)

<b>Hazard</b>	Injury to children in the crèche		
<b>Who might be affected</b>	<b>Likelihood of hazard occurring</b>	<b>Severity of hazard</b>	<b>Risk rating</b>
Children			
<b>Measures to minimise risk</b>			
<b>Scale used for likelihood</b>		<b>Scale used for severity</b>	

(Total for Question 1 = 36 marks)



2 The manager at Henel Leisure Complex (HLC) wishes to introduce a quality system. He is considering using either Quest or Investors in People.

(a) Describe the accreditation process for the **Quest** quality system.

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(b) (i) Identify **two** pieces of evidence that might be used in the Investors in People (IiP) accreditation process.

(2)

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(ii) For each piece of evidence identified, explain how it might be used to determine whether HLC achieves the IiP quality system.

(2)

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Despite this, the manager has decided that Quest would be a better choice of quality system for the complex as a whole.

(d) Explain why Quest might be a better choice of quality system for the complex as a whole.

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**(Total for Question 2 = 22 marks)**



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- 3 Henel Leisure Complex (HLC) has a shop which has an out of date stock control system. This is causing problems. The following information shows part of the shop's stock record for this year.

Stock line	Number of units	Cost per unit	Selling price	Stock value
Chocolate bar	50	£0.40	£0.60	
Isotonic drinks	30	£0.70	£1.50	
Cereal bar	120	£0.80	£0.50	
Total stock value				

**Table 1**  
**Record of selected stock items of stock on March 31st**

	Sports bags		Rugby balls		Tracksuits	
	Bought	Sold	Bought	Sold	Bought	Sold
January	22	22	20	12	30	26
February	22	22	20	6	30	25
March	22	22	20	6	30	31
Balance on March 31st						

**Table 2**  
**Stock records for selected lines January 1st to March 31st**



- (a) (i) Complete the right hand column in Table 1 to show the stock value for each item and the total stock value. (3)
- (ii) Complete the last row of Table 2 to show the balance for each stock line at the end of March. (1)
- (iii) Using the information in the tables, explain **two** problems that the shop appears to be having with stock control. (6)

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The problems could be eliminated through the introduction of a new electronic stock control system.

(b) Describe the features of **one** electronic stock control system.

(4)

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(c) Explain why organisations check how much stock they have at least once in a financial year.

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The complex is considering building a new indoor arena which could hold major regional events for a variety of sports.

The first stage in this project will be to conduct a feasibility study.

(d) Explain why a feasibility study will be needed before starting this project.

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**Use the following information to answer Question 3(e).**

The new arena would have a capacity of about 5000 and it is thought that it would be used for about 10 regional competitions per year. If it is successful then this number could rise. In between these events it would be available for local clubs to hire for training or other smaller local competitions.

At present the swimming pool holds some regional competitions and ticketing for this is done through a specialist agency. The recent recession has meant that less people have been attending these competitions and the complex on a daily basis. It is hoped that building a new arena will help to increase interest in the complex as a whole.

The management team thinks that the price the specialist agency charges for ticketing is expensive, so is considering buying an electronic ticketing system to produce tickets for the swimming pool and new arena.







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