

Write your name here

Surname

Other names

Centre Number

Candidate Number

Edexcel GCE

Leisure Studies

Advanced Subsidiary

Unit 2 : Working Practices in Leisure

Thursday 13 January 2011 – Morning

Time: 1 hour 30 minutes

Paper Reference

6967/01

You may use a calculator.

Total Marks

Instructions

- Use **black** ink or ball-point pen.
- **Fill in the boxes** at the top of this page with your name, centre number and candidate number.
- Answer **all** questions.
- Answer the questions in the spaces provided – *there may be more space than you need.*

Information

- The total mark for this paper is 90.
- The marks for **each** question are shown in brackets – *use this as a guide as to how much time to spend on each question.*
- Quality of written communication will be taken into account in the marking of your responses to questions 1(c) and 2(b). These questions are indicated with an **asterisk (*)** – *you should take particular care on these questions with your spelling, punctuation and grammar, as well as the clarity of expression.*

Advice

- Read each question carefully before you start to answer it.
- Keep an eye on the time.
- Try to answer every question.
- Check your answers if you have time at the end.

Turn over ►

N37999A

©2011 Edexcel Limited.

1/1/1/1



edexcel 
advancing learning, changing lives

Answer ALL the questions. Write your answers in the spaces provided.

1 Waterside is an outdoor activity centre. It offers a range of activities both for day visitors and groups staying there. In catering for these groups the management must ensure that their kitchens observe the requirements of the Food Safety Act.

(a) Outline **four** key requirements of the Food Safety Act.

(4)

1

2

3

4



Many of the groups that stay at Waterside are from schools. They sleep in a dormitory block that is just a few metres from the centre itself.

(b) Identify and explain **two** measures that the centre could put in place to ensure the safety and security of the children staying overnight.

(6)

1

.....

.....

.....

.....

.....

.....

2

.....

.....

.....

.....

.....

.....



Waterside has a small swimming pool which the school groups use for social swimming at the end of the day. It is a very popular activity and the pool can get quite crowded.

(e) Using the following pro forma, complete a risk assessment with the key hazard being a child drowning in the swimming pool.

(12)

| | | | |
|---------------------------|-------------------------------------|-------------------------|-------------|
| Hazard | Child drowning in the swimming pool | | |
| Who might be affected | Likelihood of hazard occurring | Severity of hazard | Risk rating |
| | | | |
| Measures to minimise risk | | | |
| | | | |
| Scale used for likelihood | | Scale used for severity | |
| | | | |

(Total for Question 1 = 34 marks)



2 Lympus Health Club introduced the Investors in People quality system two years ago.

(a) Describe the accreditation process for the Investors in People quality system.

(4)

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....



3 Sanjiv has been using Lympus Health Club for three months. He is not a member but pays on a casual basis. He is thinking of becoming a member and has asked the club for a statement showing the value of the services he has used over the past month. He wants to compare this with the cost of being a member. In order to produce a statement such as this, Lympus Health Club uses invoices and other prime documents.

(a) (i) Explain what is meant by an *invoice*.

(2)

.....

.....

.....

.....

(ii) Identify **two** other types of document that might be used in an accounting system.

(2)

1

.....

2

.....



(b) Complete Table 1 to show how much Sanjiv spent at the club in December. Show your working in the space below Table 1.

(3)

| Statement for Sanjiv Patel – December 2010 | | | |
|---|----------|----------------------|-----------------|
| Item | Cost (£) | Number of times used | Total item cost |
| Entry to the club | 4.50 | 9 | |
| Aerobics class | 3.50 | 2 | |
| Sauna | 2.40 | 3 | |
| Tennis lesson (introductory offer) | 15 | 1 | |
| Total cost for month | | | |

Table 1



Lympus Health Club's electronic stock control system is out of date and this has caused problems. The management team has decided to invest in a new one.

(d) Describe the operation of an electronic stock control system that the club could use.

(4)

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....



The management team knows that a new system will be expensive but think that it will be worth it, as it will be more reliable than the old one.

(f) Explain **one** other possible problem that the introduction of a new electronic stock control system might cause.

(3)

.....

.....

.....

.....

.....

.....

Lympus Health Club has an ambitious manager who has outlined the following aims for the future of the club:

- a programme of social events designed to make the club a focus for the local community
- an increase of 10% in the number of new members
- a reduction of 10% in the number of members not renewing
- to increase the profile of the club in the region
- to reduce member complaints, particularly about queue times and lack of information.

(g) Explain how an electronic membership system could be used to help the organisation achieve these aims.

(8)

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....



Handwriting practice area with 25 horizontal dotted lines.

(Total for Question 3 = 34 marks)

TOTAL FOR PAPER = 90 MARKS

