

Write your name here	
Surname	Other names
Centre Number	Candidate Number
Edexcel GCE	
<h1>Leisure Studies</h1> <h2>Advanced Subsidiary</h2> <h3>Unit 2: Working Practices in Leisure</h3>	
Monday 7 June 2010 – Afternoon Time: 1 hour 30 minutes	Paper Reference 6967/01
You must have: Calculator	Total Marks

Instructions

- Use **black** ink or ball-point pen.
- **Fill in the boxes** at the top of this page with your name, centre number and candidate number.
- Answer **all** questions.
- Answer the questions in the spaces provided
– *there may be more space than you need.*

Information

- The total mark for this paper is 90.
- The marks for **each** question are shown in brackets
– *use this as a guide as to how much time to spend on each question.*
- Quality of written communication will be taken into account in the marking of your responses to questions 1(d) and 2(a). These questions are indicated with an **asterisk** (*)
– *you should take particular care on these questions with your spelling, punctuation and grammar, as well as the clarity of expression.*

Advice

- Read each question carefully before you start to answer it.
- Keep an eye on the time.
- Try to answer every question.
- Check your answers if you have time at the end.

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Turn over ►

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Answer ALL the questions. Write your answers in the spaces provided.

1 Barnston FC is a football club whose home games usually attract a crowd of about 15,000. At recent matches, there has been a rise in violent behaviour by fans both in the stadium and in the local town. The club is most concerned with reducing this problem within the stadium itself.

(a) Describe and explain **two** measures that Barnston FC could put in place to improve the safety and security of spectators in the stadium at future matches.

(6)

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The stadium has just been modernised so that it comes within the requirements of the Fire Safety and Safety of Places of Sport Act 1987.

(b) Outline **four** key requirements of the Fire Safety and Safety of Places of Sport Act.

(4)

- 1
- 2
- 3
- 4

Safety at stadia, such as this, is improved by the work of the Health and Safety Commission (HSC) and the Health and Safety Executive (HSE).

(c) Explain **two** ways in which the HSC and the HSE work together in order to improve safety in leisure organisations.

(4)

- 1
- 2



An assessment of the club's recent safety record found the following problems, all of which could have been avoided with correct implementation of the Health and Safety at Work Act 1974 (HASAWA):

- Recently the fire alarm was set off accidentally. Staff were not sure where to meet up and three fire doors were found to be blocked by training equipment.
- Two turnstiles jammed at the previous home match. This meant that too many people tried to get through the others and some people were injured in the crush. The turnstiles had not been repaired for the next match so customers had to queue for longer than usual.
- HSE inspectors found that some long-serving staff were putting customers at risk because they were unaware that some of the key requirements of the Act changed in 1999.
- An assistant groundsman suffered burns when painting lines on the pitch. He did not realise he had to wear gloves to handle the equipment used for this.

*(d) Analyse the benefits to Barnston FC of correctly implementing the requirements of HASAWA. In your answer you should refer to the problems above.

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The stadium has a hospitality suite that is available to hire for private functions. It has become a popular venue for children's parties.

(e) Using the following pro forma complete a risk assessment with the key hazard being that of children being abducted from a party in the hospitality suite.

(12)

Hazard	Children being abducted from a party in the hospitality suite		
Who might be affected	Likelihood of hazard occurring	Severity of hazard	Risk rating
Measures to minimise risk			
Scale used for likelihood		Scale used for severity	

(Total for Question 1 = 34 marks)



2 The management team at Barnston FC are worried about a decrease in productivity. This is as a result of staff working inefficiently and a lack of coordination between different departments. Staff were asked to comment on their work and a typical selection of comments were:

- ‘although I see my supervisor daily we don’t get much of a chance to talk about the job’
- ‘at times I’m not quite sure what I’m meant to be doing and I don’t really know who to ask for advice’
- ‘I would like to progress here but I’m not sure what else I could do or how I could develop my skills’
- ‘unless I make a serious mistake it’s unusual for me to be told how I’m doing’.

The management team have decided to introduce the Investors in People quality system.

* (a) Analyse the possible benefits to Barnston FC of introducing the Investors in People quality system. In your answer you should refer to the comments above.

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Although the management team are considering introducing the Investors in People quality system, they have concerns about whether it will benefit them. Many of their staff have been working there a long time and the recent recession has left the club struggling financially. Staff motivation is at a low level.

(b) Explain **two** possible problems that Barnston FC might have in introducing the Investors in People quality system.

(6)

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Another local club has decided to try to achieve the Quest quality system. The club has prepared documentation for the assessor to view. It consists of the following:

- staff training records
- minutes of review meetings with individual staff members
- customer feedback forms
- sports equipment maintenance records
- records of money and time spent on staff learning and development.

(c) Select **two** pieces of documentation from the list above that would be required by a Quest assessor but **not** an Investors in People assessor. Give a reason for each of your choices.

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(d) Explain how the Quest quality system is assessed.

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(Total for Question 2 = 24 marks)



3 (a) State what is meant by each of the following items on Barnston FC's balance sheet. Give an example of each.

(4)

Assets

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Example

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Liabilities

Example

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Barnston FC's season tickets went on sale in May. In order to boost sales, supporters are offered a choice of ways to pay. They can pay by a single payment or by direct debit over a number of months. The costs for a ticket for the main stand are as follows:

- a single payment by debit card or credit card of £400. Payment by credit card will be subject to an additional charge of 2%
- ten monthly payments by direct debit of £45.

(b) (i) Calculate the cost to the supporter of buying a season ticket using each of the following methods:

(2)

Credit card

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Direct debit

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(ii) Explain why the club charges an additional 2% for payment by credit card.

(2)

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(iii) Explain why the club is prepared to offer season tickets at a discount if the supporters pay in full immediately.

(4)

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Barnston FC's pitch is poorly drained and four home matches had to be postponed last season. The management team are considering replacing it with an artificial pitch, but some of them are worried. They do not know whether they can afford it or whether it would be ready for the start of next season. The club secretary thinks it is a good idea as it should prevent any future postponements. A local hockey club, which is looking for somewhere to train, has shown interest in hiring it. Unlike a grass pitch, extra use will not damage the artificial pitch.

- (c) (i) Evaluate the importance of the club undertaking a feasibility study before making a decision whether to install an artificial pitch.

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(ii) Explain the importance of producing an accurate project plan for the installation of an artificial pitch.

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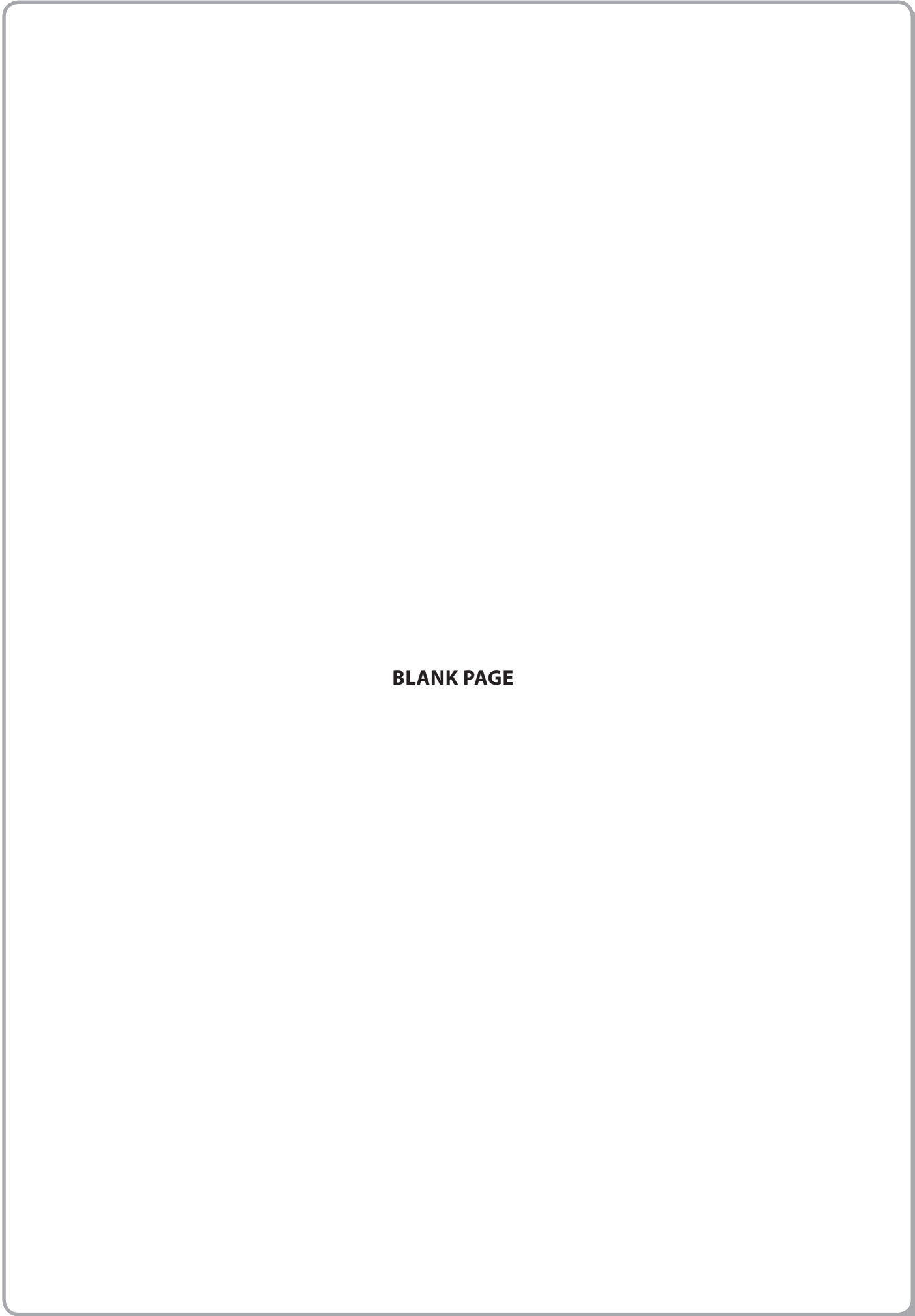
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