

Centre No.						Paper Reference						Surname	Initial(s)
Candidate No.						6	9	6	7	/	0	1	Signature

Paper Reference(s)

6967/01

Edexcel GCE

Leisure Studies

Advanced Subsidiary

Unit 2: Working Practices in Leisure

Friday 12 January 2007 – Morning

Time: 1 hour 30 minutes

Examiner's use only

Team Leader's use only

Table 1. Summary of the results.

Instructions to Candidates

In the boxes above, write your centre number, candidate number, your surname, initials and signature. Check that you have the correct question paper.

Check that you have the correct question paper.
Answer ALL the questions. Write your answers in the spaces provided in this question paper.

Information for Candidates

The marks for individual questions and the parts of questions are shown in round brackets; e.g. (2).

The marks for individual questions and the parts of questions are shown in round figures. There are 3 questions in this question paper. The total mark for this paper is 90.

There are 5 questions in this question paper. The total mark for this paper is 100.

There are 18 pages in this
You may use a calculator

Advice to Candidates

You will be assessed on your ability to organise and present information, ideas, descriptions and arguments clearly and logically, including your use of grammar, punctuation and spelling.

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Turn over

- 1.** Pincton Theatre puts on a wide variety of shows, attracting a range of customers in the course of a week. It has forty permanent staff. Many of them work shifts, as the theatre is open from 10.00 – 23.00 most days.

Usually there is a significant number of new staff working there, as staff turnover is high. Many staff only work there for a few months before leaving to work at one of its competitors.

Tickets are sold in advance and on the day of the performance. Staff conduct advanced ticket sales over an open desk in the reception area. On the day of the performance, tickets are sold from a kiosk at the front door of the theatre. Money is taken to the safe in the office behind reception.

- (a) (i) Outline the key requirements of the Working Time Regulations 1998.

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(4)



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- (ii) Explain **two** measures that could be put in place to ensure the safety of staff taking payments at Pinckton Theatre.

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(6)

- (iii) Explain the possible effects of the Health and Safety (First Aid) Regulations 1981 on the running of Pinckton Theatre.

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(4)

3

Turn over



Pincton Theatre has recently experienced some problems.

- Two new members of staff have been injured backstage whilst moving scenery during rehearsals.
 - Office staff have complained about conditions being hot and cramped, especially since the introduction of the new computer system.
 - Since starting to work with the new computers staff have complained of headaches, backaches and eyestrain.
 - Absenteeism has increased in recent weeks.

(b) (i) Name **one** piece of legislation, **other** than the Health and Safety at Work Act 1974, that would be relevant to these problems.

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(ii) Explain how the correct implementation of this legislation might help to prevent these problems occurring at Pincton Theatre.

(4)

(c) Describe the role of Local Authorities in enforcing health and safety in leisure organisations.

(3)



In a large indoor venue such as Pincton Theatre a key hazard is the possibility of a fire occurring.

- (d) Using the pro-forma below, produce a risk assessment with the hazard being a fire at Pincton Theatre.

Hazard	Fire at Pincton Theatre		
Who might be affected	Likelihood of hazard occurring	Severity of hazard	Risk rating
Measures to minimise risk			

Scale used for likelihood	Scale used for severity

(12)

Q1

(Total 34 marks)



Read through parts 2(a) and (b) before choosing your system for 2(a)(i).

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2. Pincton Theatre has decided to introduce the Investors in People quality system. Pincton Swimming Pool also wishes to introduce a quality system but does not feel that Investors in People is appropriate.

- (a) (i) Name **one** quality system **other** than Investors in People that Pinckton Swimming Pool could introduce.

(1)

- (ii) Describe the main characteristics of the quality system you have named in part (i).

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(4)

- (iii) Explain why your chosen system might be suitable for a swimming pool.

(2)

(2)



Please restate your chosen quality system (answer to 2(a) (i)).

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Chosen system

- (b) (i) What evidence would the swimming pool need to provide in order to achieve this quality system?

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(3)

- (ii) Explain your reasons for suggesting this evidence.

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(4)



Pinckton Theatre's decision to introduce Investors in People was taken as a result of the high staff turnover and other problems described in Question 1.

- (c) Explain the process that Pinckton Theatre would go through to achieve the Investors in People quality system.

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To answer (d) use all the information you have already been given about Pinckton Theatre.

- (d) Analyse the possible impacts on Pincton Theatre of achieving the Investors in People quality system.

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(8)

Q2

(Total 26 marks)



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3. The management at Pincton Theatre wants to increase profits by adding more seats to the auditorium. Although this can be done without closing the theatre, the management has to assess the feasibility of this project carefully to ensure that it will be worthwhile.

Financial planning for this project will involve consideration of building costs, fixed costs and variable costs. These have to be balanced against the potential increase in income.

- (a) Explain what is meant by *fixed costs* and *variable costs*. Give an example of each.

Fixed costs

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Example

Variable costs

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Example

(4)

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Research has provided the following information for the management of Pincton Theatre.

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Increased Income

At the moment the theatre has 1,500 seats and building the extension will increase this to 1,600. The theatre puts on 300 shows per year.

Tickets for the new seats will be £15 each and it is assumed that they will be full for each performance.

Running Costs

The total costs for the running of the theatre are:

	Per show	Per year
Costs before building extension	£2500	£750,000
Costs after building extension	£2600	£780,000

Building Costs

The estimated building cost of the extension is £840,000.



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(b) Use the information opposite to answer the following:

(i) How much extra income will the theatre get per year from these extra seats?

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(1)

(ii) By how much do costs increase per year after the building extension?

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(1)

(iii) Using the information on the opposite page and your answers to parts (i) and (ii), explain whether you think the project is worthwhile.

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(4)



- (c) Analyse the importance to Pincton Theatre of providing an accurate project plan for the building extension.

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(6)



Another improvement that has just been made to the theatre is the introduction of a new electronic ticketing system. This allows Pincton Theatre to monitor the number of customers more effectively.

- (d) Explain **two** other benefits to Pincton Theatre of introducing an electronic ticketing system.

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2

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(6)



15

Turn over

Pinctor Swimming Pool is a small swimming pool built in 1936. It offers general swimming only and customers buy individual tickets at the kiosk. It also holds two swimming competitions a year for local clubs. Tickets for these competitions are sold by the members of the clubs.

The management of Pincton Swimming Pool has considered introducing a new electronic ticketing system but has decided against it.

- (e) Explain why a new electronic ticketing system might be appropriate for Pincton Theatre but not Pincton Swimming Pool.

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(8)

Q3

(Total 30 marks)

TOTAL FOR PAPER: 90 MARKS

END

