

Surname	Centre Number	Candidate Number
Other Names		0



GCSE

4732/01

HOSPITALITY AND CATERING
UNIT 2: Catering, Food and the Customer

A.M. WEDNESDAY, 15 May 2013

1¼ hours

Suitable for Modified Language Candidates

For Examiner's use only	
Question	Mark Awarded
1.	
2.	
3.	
4.	
5.	
6.	
7.	
8.	
9.	
Total	

INSTRUCTIONS TO CANDIDATES

Use black ink or black ball-point pen.

Write your name, centre number and candidate number in the spaces at the top of this page.

Answer **all** questions.

Write your answers in the spaces provided.

INFORMATION FOR CANDIDATES

The number of marks is given in brackets at the end of each question or part-question.

The total mark is 80.

You are reminded that assessment will take into account the quality of written communication used in your answers that involve extended writing.

Answer **all** questions.

Examiner
only

1. Tick [✓] the box next to the statement to show if it is **true** or **false**. [3]

	TRUE	FALSE
(i) Freezing food kills bacteria.		
(ii) Fridge temperatures must be checked and recorded weekly.		
(iii) Mouse droppings found in a kitchen must be reported immediately.		

2. Match the correct terms to the meanings below. [3]

Garnish	Coulis	Sauté	Au Gratin	Croutons
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- (i) cubes of bread that are fried.
- (ii) served as part of the main item, trimmings.
- (iii) sauce made from a fruit or vegetable purée.

3. State **four** personal hygiene rules that all kitchen staff must follow. [4]

- (i)
- (ii)
- (iii)
- (iv)

4. Grilling is a popular method of cooking.

(a) Name **two** cuts of meat that are suitable for grilling. [2]

(i)

(ii)

(b) State **two** reasons for marinating meat before grilling. [2]

(i)

(ii)

(c) State **three** safety rules to follow when grilling food. [3]

(i)

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(ii)

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(iii)



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5. (a) Complete the chart below.

[4]

(i)		<p>Name of equipment</p> <p>.....</p> <p>Benefit to a caterer</p> <p>.....</p>
(ii)		<p>Name of equipment</p> <p>.....</p> <p>Benefit to a caterer</p> <p>.....</p>

(b) State **two** safety points to follow when using electrical equipment.

[2]

- (i)
-
- (ii)
-

(c) List what kitchen staff would need to do if a small deep fat fryer caught fire.

[4]

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6. (a) Complete the method for making a savoury flan using the words below. [4]

set	fat	fold	dough	beat	flavour
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Make the short crust pastry by rubbing into flour to form fine crumbs.



Add water and stir to form a soft,



Line the dish with rolled out pastry, add filling.



..... the eggs and milk together.



Season with salt and pepper.



Pour the mixture into the pastry case and bake until the filling has

(b) Name **two** other types of pastry.

[2]

(i)

(ii)

8. The manager of the local work’s canteen has noticed that profit margins are down because the workers are not using the facility (canteen).

(a) How could the manager find out what the workers think of the current menu? Suggest two ways. [2]

(i)

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(ii)

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Below is a typical day’s set menu in the canteen.

<p style="text-align: center;"><u>Starter</u> Cream of chicken soup, roll and butter</p> <p style="text-align: center;"><u>Main course</u> Beef casserole, dumplings, mashed potatoes, and peas</p> <p style="text-align: center;"><u>Dessert</u> Chocolate fudge pudding with chocolate sauce</p>
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(b) State **three** reasons why customers may not be using the canteen. [3]

(i)

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(ii)

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(iii)

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(ii) storing the fish

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Turn over for part (b) (iii)

(iii) cooking and serving fish dishes

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END OF PAPER