

Write your name here

Surname

Other names

Centre Number

Candidate Number

Edexcel GCE

Health and Social Care

Unit 7: Meeting Individual Needs

Thursday 19 January 2012 – Morning
Time: 1 hour 30 minutes

Paper Reference

6944/01

You do not need any other materials.

Total Marks

Instructions

- Use **black** ink or ball-point pen.
- **Fill in the boxes** at the top of this page with your name, centre number and candidate number.
- Answer **all** questions.
- Answer the questions in the spaces provided
– *there may be more space than you need.*

Information

- The total mark for this paper is 90.
- The marks for **each** question are shown in brackets
– *use this as a guide as to how much time to spend on each question.*
- Questions labelled with an **asterisk** (*) are ones where the quality of your written communication will be assessed
– *you should take particular care on these questions with your spelling, punctuation and grammar, as well as the clarity of expression.*

Advice

- Read each question carefully before you start to answer it.
- Keep an eye on the time.
- Try to answer every question.
- Check your answers if you have time at the end.

Turn over ►

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PEARSON

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Answer ALL questions. Write your answers in the space provided.

1

Jimmy is 85 years of age and lives on his own. He has a condition called Parkinson's Disease which he has had for the past 20 years. The symptoms of his condition are tremors, muscle stiffness and slowness in physical movement. Once a week he visits the outpatient clinic where a physiotherapist encourages him to do gentle exercises to maintain his muscle tone. He also sees an occupational therapist who regularly assesses his functional ability. Jimmy's social worker reviews his care plan which currently consists of:

- daily home care services
- transport to the hospital on a weekly basis
- meals on wheels daily.

As Jimmy has no relatives who can support him, his social worker has been discussing with him the possibility of moving into residential accommodation.

(a) Identify and describe **two** benefits that moving into residential accommodation may have on Jimmy's health and well-being.

(6)

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2

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*(c) Jimmy and his social worker have discussed the option of residential care.

Discuss why the private sector has become an important provider of care in the last 30 years.

(8)

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(Total for Question 1 = 30 marks)



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2

Jimmy is considering moving to the Willows Residential Care Home. The home accommodates 24 residents all of whom are quite mobile and enjoy a good level of independence. The staff and residents in the home have a good relationship. Residents are encouraged to take ownership of their daily routines and activities. Each resident has a named nurse. The home also organises monthly meetings when residents can voice their opinions on issues such as care, menus and activities. The staff are currently organising a trip to a National Trust park which the residents have suggested.

(a) Jimmy will be assigned a named nurse if he moves into the residential home.

Explain the role of a named nurse.

(4)

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(b) The residential home promotes good care practice through concepts such as 'anti-discriminatory practice' and 'advocacy'.

Explain what is meant by:

(i) Anti-discriminatory practice

(4)

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(ii) Advocacy

(4)

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* (d) Evaluate the importance of giving residents a voice in the running of the home.

(10)

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(Total for Question 2 = 30 marks)



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3

The residential home manager is called David. He is very aware that the reputation of the residential home is dependent upon good care practice and happy, contented residents. David is proactive in recruiting suitably qualified staff, developing training opportunities and regularly reviewing practices within the home.

(a) Identify **two** quality assurance measures which David could introduce to promote and maintain standards. (2)

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(b) Explain the importance of effective selection and recruitment of staff in promoting good care practice. (4)

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(c) David is eager to ensure that staff who work in the residential home are trained to meet the different needs of the residents.

Identify and describe **two** professional development activities which David could use with his staff.

(6)

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* (d) Discuss the factors which help create a positive organisational culture.

(8)

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(Total for Question 3 = 30 marks)

TOTAL FOR PAPER = 90 MARKS



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