

Answer ALL questions in the spaces provided.

1. Mrs Wilkins is 66 years of age and is in the early stages of Alzheimer’s disease. She is sometimes forgetful and confused. Mrs Wilkins also suffers from arthritis for which she takes medication. She has one daughter, Isobel, who is married and lives some distance away. Isobel can only visit once a week and is increasingly concerned for her mother’s safety because there is also some evidence of an alcohol problem.

Isobel has been in contact with social services and a social worker has visited Mrs Wilkins. During one conversation with the social worker Mrs Wilkins made it clear that she wanted to stay in her own home. Isobel does not think this is a good idea. She would prefer for her mother to move into a residential home. This has caused tension between Mrs Wilkins and her daughter.

- (a) Define the term ‘care plan’.

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(2)

- (b) Identify **four** areas of need the social worker may assess when designing Mrs Wilkins’ care plan.

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(4)



(c) Service users, such as Mrs Wilkins, have certain rights when being provided with care services.

Explain **two** 'rights' Mrs Wilkins could expect to receive from her social worker.

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(6)



2. Hayfield Nursing Home recently went through an inspection and was heavily criticised in the following areas:

- lack of choice given to clients with regard to facilities and services provided by the nursing home
- policies and practices not clearly documented
- lack of training and professional development for staff.

Anne has recently been appointed as the new care manager of Hayfield Nursing Home. She has been given the responsibility of addressing the issues and has decided to develop a code of practice for staff and a mission statement for the home.

(a) Define the term 'code of practice'.

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(b) When developing the mission statement for the home, Anne draws on social care values.

Explain **two** social care values which could be used in designing the mission statement.

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(c) Anne wants to encourage residents in the home to be more involved in the provision of their care.

Explain how this might benefit the residents of the nursing home.

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3. The National Health Service (NHS) and Community Care Act 1990 dramatically changed how the NHS and social service authorities provided services. It introduced new concepts such as purchaser/provider, mixed economy of care, markets, consumerism and user rights.

(a) Identify **four** objectives of the NHS and Community Care Act 1990.

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- (4)**

(b) Explain the term 'mixed economy of care'.

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(c) The legislation highlighted the need for greater partnership between different health and social care agencies in the provision of community services.

Explain the advantages of developing greater partnership between agencies.

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(d) Evaluate the impact the NHS and Community Care Act 1990 has had on the way health and social care services are now provided.

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(e) Discuss why funding for health and social care provision has increased significantly in the last 25 years.

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Q3

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