



Rewarding Learning

ADVANCED

General Certificate of Education

2015

Centre Number

--	--	--	--	--

Candidate Number

--	--	--	--

# Health and Social Care

Assessment Unit A2 9  
*assessing*  
Unit 9: Providing Services



A6H31

[A6H31]

WEDNESDAY 13 MAY, MORNING

### TIME

2 hours.

### INSTRUCTIONS TO CANDIDATES

Write your Centre Number and Candidate Number in the spaces provided at the top of this page.

Write your answers in the spaces provided in this question paper.

Answer **all three** questions.

### INFORMATION FOR CANDIDATES

The total mark for this paper is 100.

Quality of written communication will be assessed in questions **1(d)**, **2(c)**, **3(b)** and **3(d)**.

Figures in brackets printed down the right-hand side of pages indicate the marks awarded to each question or part question.

For Examiner's use only	
Question Number	Marks
1	
2	
3	
<b>Total Marks</b>	

**BLANK PAGE**

## TASK

Carry out an investigation of service provision in relation to service users with *mental health problems*. Your investigation should address the following:

- How the Mental Health (NI) Order 1986/amended 2004 safeguards the rights of service users
- An understanding of what is meant by “compulsory assessment” and “detention” and the persons involved
- How policies are intended to protect service users with mental health problems in care settings
- A detailed understanding of why the number of people with mental health problems in Northern Ireland is increasing
- Funding arrangements for voluntary organisations that provide services for service users with mental health problems
- The sectors within the “mixed economy of care”
- How voluntary organisations support service users with mental health problems
- An evaluation of care in the community
- An evaluation of the voluntary sector providing care and support for service users with mental health problems
- Meeting the needs of service users with mental health problems
- The role of health and social care practitioners who provide care and support for service users with mental health problems

**1** Successive UK governments have encouraged a “mixed economy” approach to the provision of care services. Consequently voluntary organisations play a very significant role in providing care and support for service users with mental health problems. Many voluntary organisations are experiencing increasing difficulty obtaining the necessary funding to provide services. Any reduction in the services provided by voluntary organisations is likely to have a negative impact on service users.

**(a)** The voluntary sector is part of the mixed economy of care. Write down the other three sectors.

1. \_\_\_\_\_ [1]

2. \_\_\_\_\_ [1]

3. \_\_\_\_\_ [1]

**(b)** Explain three ways voluntary sector services are funded.

1. \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_ [2]

2. \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_ [2]

3. \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_ [2]

Examiner Only	
Marks	Remark

(c) Explain four different ways voluntary organisations might support service users with mental health problems.

1. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [2]

2. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [2]

3. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [2]

4. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [2]

Examiner Only	
Marks	Remark

(d) Discuss three advantages and three disadvantages of the voluntary sector providing care and support for service users with mental health problems.

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

Examiner Only	
Marks	Remark







(b) Nurses and social workers provide valuable support for service users with mental health problems.

(i) Explain two ways the community psychiatric nurse (CPN) might support service users with mental health problems living in the community.

1. \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_ [2]

2. \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_ [2]

(ii) Discuss two **other** ways a mental health social worker supports service users with mental health problems.

1. \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_ [3]

2. \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_ [3]

Examiner Only	
Marks	Remark





Lined area for student response.

Examiner Only

Marks	Remark

[15]

Examiner Only	
Marks	Remark

3 Service users who are “detained” under the Mental Health (NI) Order 1986/ amended 2004 are particularly vulnerable and all staff providing care must discharge their duties in accordance with legislation and policy. This helps to ensure the rights of service users are protected and that their needs are fully met.

(a) (i) Explain what is meant by the term “detention”.

---



---



---



---

[2]

(ii) Identify three persons who may be involved in the process of “detention”.

1. \_\_\_\_\_ [1]

2. \_\_\_\_\_ [1]

3. \_\_\_\_\_ [1]















Permission to reproduce all copyright material has been applied for.  
In some cases, efforts to contact copyright holders may have been unsuccessful and CCEA  
will be happy to rectify any omissions of acknowledgement in future if notified.