



Rewarding Learning

ADVANCED
General Certificate of Education
January 2014

Centre Number

71	
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Candidate Number

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Health and Social Care

Assessment Unit A2 9

assessing

Unit 9: Providing Services

[A6H31]

MONDAY 13 JANUARY, MORNING

MV18

TIME

2 hours, plus your additional time allowance.

INSTRUCTIONS TO CANDIDATES

Write your Centre Number and Candidate Number in the spaces provided at the top of this page.

Write your answers in the spaces provided in this question paper.

Answer **all three** questions.

INFORMATION FOR CANDIDATES

The total mark for this paper is 100.

Quality of written communication will be assessed in questions **1(d)**, **2(d)**, **3(c)** and **3(d)**.

The marks awarded to each question or part question are printed at the end of each question.

TASK

Carry out an investigation of service provision in relation to **older people**. Your investigation should address the following:

- The five “giant evils” identified by William Beveridge and the key features of his plan for the creation of a “Welfare State” in Britain.
- How policies can contribute to high standards of care.
- Meeting the needs of older people.
- The ideologies that influence the provision of health and social welfare, in particular social democracy and liberalism.
- An understanding of why Northern Ireland has an ageing population.
- Funding services in the mixed economy of care.
- An evaluation of the private sector providing care to meet the needs of older people.
- The benefits to service users of care in the community.
- The impact of rationing on professionals providing care and treatment and on older service users denied treatment.
- The roles of a range of health and social care practitioners who provide care and support for older people living in the community.
- An evaluation of the effectiveness of codes of practice in ensuring quality care.
- How methods used to measure the quality of services can influence standards of care in private nursing homes.

1 (a) Write down three ways private sector services for older service users might be funded. ([3 marks], 1 mark for each way).

1. _____

2. _____

3. _____

(b) Discuss how the following needs of older people might be met by staff working in a residential setting.

Social needs [3 marks]

Emotional needs [3 marks]

(d) Discuss three strengths and three weaknesses of the private sector providing care to meet the needs of older people. [12 marks]

2 Life expectancy in Northern Ireland is increasing. Men can now expect to live for 76.8 years and women for 81.4 years. People living longer presents the government with many challenges. There is a clear need to ensure the availability of quality care from a wide range of professionals looking after older people living in the community.

(a) Write down three **different** ways the following practitioners might support older people who live in the community.

A social worker ([3 marks], 1 mark for each way).

1. _____

2. _____

3. _____

A district nurse ([3 marks], 1 mark for each way).

1. _____

2. _____

3. _____

(b) Discuss three reasons for the ageing population in Northern Ireland. ([9 marks], 3 marks for each reason).

1. _____

2. _____

3. _____

(c) Discuss three benefits for older people of receiving care in the community. ([9 marks], 3 marks for each benefit).

1. _____

2. _____

3 _____

3 Rationing health and social care services is an inevitable consequence of an increasing population combined with a reduction in the funding available for the provision of health care and treatment. The impact of rationing on service providers and on service users can be devastating but difficult decisions to ration services have been made by recent successive governments. Rationing care and treatment however, was not part of the plan for meeting welfare needs envisaged by William Beveridge in 1942.

(a) (i) Which “giant evil” identified by William Beveridge in 1942, reflected the need for the establishment of the National Health Service in Britain? [1 mark]

(ii) The National Health Service is one feature of Beveridge’s plan for the Welfare State. Explain three other features of Beveridge’s plan for the provision of welfare in Britain in the 1940s. ([6 marks], 2 marks for each feature).

1. _____

2. _____

3. _____

(b) Discuss the following ideologies with regard to the provision of health and social welfare.

Social democracy [3 marks]

Liberalism [3 marks]

(d) The aim of policies within care settings for older people is to promote high standards of care. Discuss how the whistle-blowing policy, the safeguarding vulnerable adults policy and the staff training policy can help to achieve this aim. [15 marks]

Lined writing area consisting of multiple horizontal lines for text entry.

For Examiner's use only	
Question Number	Marks
1	
2	
3	
Total Marks	