



General Certificate of Education
Advanced Subsidiary Examination
June 2010

Health and Social Care

HC01

Unit 1 Effective Caring

Monday 17 May 2010 9.00 am to 10.30 am

For this paper you must have:

- an 8-page answer book.

Time allowed

- 1 hour 30 minutes

Instructions

- Use black ink or black ball-point pen.
- Write the information required on the front of your answer book. The **Examining Body** for this paper is AQA. The **Paper Reference** is HC01.
- Answer **all** questions.
- Do all rough work in your answer book. Cross through any work you do not want to be marked.

Information

- The marks for questions are shown in brackets.
- The maximum mark for this paper is 60.
- You will be marked on your ability to:
 - use good English
 - organise information clearly
 - use specialist vocabulary where appropriate.

Answer **all** questions.

There are 15 marks for each question.

Question 1

Fiona works in a day nursery. She helps with play activities and toileting the children. The supervisor notices that Fiona does not spend any time with Elsa, a four-year-old with a learning disability.

When the supervisor asks her about this, Fiona says, "I don't know how to talk to children with learning disabilities. I like the younger children better and I prefer boys to girls."

- 0 1** Name **three** bases of discrimination and give an example of each from the description above. *(6 marks)*
- 0 2** Name **two** barriers internal to carers that might have affected Fiona's behaviour. Illustrate your answer with reference to the description above. *(4 marks)*
- 0 3** Apart from a day nursery, name **two** other early years care services. *(2 marks)*
- 0 4** Outline what is meant by discrimination on the basis of ethnicity. Give an example of this from any type of care setting apart from early years. *(3 marks)*

Question 2

Danuta has recently settled in Britain from Poland. She has pain in her knee. Her friend Marie says that Danuta ought to have a scan at her local NHS Trust hospital. Danuta is worried about how much it will cost her, but decides to telephone the hospital and arrange for a scan.

- 0 5** Outline how non-emergency NHS hospital services are usually accessed. *(2 marks)*
- 0 6** Explain how ignorance can be a barrier to access to services. Refer to the example of Danuta. *(4 marks)*
- 0 7** Describe **three** examples of communication difficulties that might be barriers to accessing services. *(6 marks)*
- 0 8** Eventually Danuta gets an appointment to have a scan on her knee. Outline Danuta's responsibilities as a patient in connection with this appointment. *(3 marks)*

Question 3

Sasha is a trained nurse who works in a nursing home. She uses a range of caring skills or techniques.

0 9 Explain how Sasha might use observation when working with her clients. (6 marks)

One of the clients, Alice, has a leg ulcer. She keeps taking the dressing off and scratching the wound. Sasha wants to put a new dressing on, but Alice says she does not want one. She starts shouting angrily.

Suggest how Sasha could use the following techniques to deal with this situation;

1 0 gaining compliance (2 marks)

1 1 disengagement. (2 marks)

1 2 Outline what is meant by maladaptive behaviour. Give an example from the description of Alice. (3 marks)

1 3 Briefly explain why it would be wrong for Sasha to force Alice to have the wound dressed. (2 marks)

Question 4

Name the services described in each of the following.

1 4 Weekly 2-hour social play sessions for children aged 3 to 4 years (1 mark)

1 5 A GP finding out what illness a patient is suffering from (1 mark)

1 6 Assessing a person's living conditions and ability to self-care (1 mark)

1 7 An NHS website giving information on health and illness (1 mark)

Melinda is 5 years old and has a severe learning disability. She dislikes contact with other people and is upset by noise, bright lights and changes to her routine. Melinda's parents and social worker are discussing plans for her education. There are two options: a special school or special education in a mainstream school.

1 8 Evaluate the suitability of a special school education for Melinda. (8 marks)

1 9 Describe how Melinda can get access to a place in a special school. (3 marks)

END OF QUESTIONS

There are no questions printed on this page