

General Certificate of Education
June 2007
Advanced Subsidiary Examination



HEALTH AND SOCIAL CARE
Unit 1 Effective Caring

HC01

Wednesday 6 June 2007 1.30 pm to 3.00 pm

For this paper you must have:

- an 8-page answer book.

Time allowed: 1 hour 30 minutes

Instructions

- Use blue or black ink or ball-point pen.
- Write the information required on the front of your answer book. The *Examining Body* for this paper is AQA. The *Paper Reference* is HC01.
- Answer **all** questions.
- Do all rough work in the answer book. Cross through any work you do not want to be marked.

Information

- The maximum mark for this paper is 60.
- The marks for questions are shown in brackets.
- You are reminded of the need for good English and clear presentation in your answers. Quality of Written Communication will be assessed in answers written in continuous prose.

Answer **all** questions.

Each question carries 15 marks.

1 Psychological life quality factors include:

- social support
- approval
- effective communication
- occupation
- autonomy
- privacy
- equitable treatment.

(a) Identify which of these life quality factors is most likely to be lacking in each of the examples below.

(i) Nazir is so confused that he cannot make decisions for himself. *(1 mark)*

(ii) Because the residential home is full, Maureen has to share her bedroom with a stranger. *(1 mark)*

(iii) Paul had nothing to do as he sat for an hour in the waiting room. *(1 mark)*

(iv) Bernadette would have preferred to have a friend or relative with her when the social worker came to interview her, but no-one was available. *(1 mark)*

(v) Sara's parents often criticise her, but never praise her or show her much affection. *(1 mark)*

(b) Suggest **three** physical life quality factors which a frail elderly person living alone is likely to lack. Justify your suggestions. *(6 marks)*

(c) Martin is about to start chemotherapy treatment for leukaemia. He has the right of access to information about his treatment.

(i) Give **two** examples of the sort of information about treatment to which Martin should have access. *(2 marks)*

(ii) Outline **one** other right Martin has in relation to his NHS treatment. *(2 marks)*

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- 2 Dev is 8 years old, uses a wheelchair and has a severe learning disability. He attends a special school.
- (a) Evaluate the suitability of a special school for Dev, compared with attending a mainstream school. *(5 marks)*
 - (b) Name and outline **three** caring skills or techniques which staff at the special school are likely to use with Dev. *(6 marks)*
 - (c) Briefly explain how each of the following can act as barriers to access to a special school:
 - (i) inadequate resources; *(2 marks)*
 - (ii) physical difficulties. *(2 marks)*
- 3 Klara recently started work at a day centre for elderly people. She helps with the activities and spends time chatting to the clients. A more experienced worker noticed that Klara did not talk to a blind man called John. When she was asked about this, Klara explained that she did not talk to him because he could not see her, because she found it easier to talk to women and also because he “seemed to be gay”.
- (a)
 - (i) Name **three** bases of discrimination and give an example of each one from the description above. *(6 marks)*
 - (ii) Name and outline **one** other barrier internal to Klara which might explain why she treated John differently. *(3 marks)*
 - (b) Suggest and outline **three** benefits which elderly clients might gain from attending a day centre. *(6 marks)*
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- (a)
 - (i) Outline the service provided by the Accident and Emergency department of an NHS Trust hospital, from the patient’s arrival to his or her departure. *(6 marks)*
 - (ii) State **two** ways in which patients can get access to Accident and Emergency treatment. *(2 marks)*
 - (b) Name and outline **one** other service usually provided by NHS Trust hospitals. *(3 marks)*
 - (c)
 - (i) Suggest **two** precautions hospital staff can take to reduce the risk of patients contracting MRSA. *(2 marks)*
 - (ii) Suggest **two** precautions hospital staff can take to reduce the risk of contracting HIV from infected patients. *(2 marks)*

END OF QUESTIONS

There are no questions printed on this page